

## Mei Kwan (LKKAUTO)

---

**From:** Ary Chua <ary.chua@ow.sg>  
**Sent:** Tuesday, 1 November 2022 1:46 PM  
**To:** Mei Kwan (LKKAUTO); Admin A  
**Cc:** Kaitlyn Chio; Ling Ting An; Mohamed Nashik; Ngai Kar Kit; Joseph Low; Victor Seng  
**Subject:** NEW CASE - SMM7174M CLAIMING AGAINST SLW7602D (AIG), DOA: 29/10/2022  
**Attachments:** SMM7174M GIA.pdf; WhatsApp Image 2022-10-29 at 4.16.30 PM.jpeg; WhatsApp Image 2022-10-29 at 4.16.31 PM (1).jpeg; WhatsApp Image 2022-10-29 at 4.16.31 PM.jpeg; WhatsApp Image 2022-10-29 at 4.16.32 PM.jpeg; SMM7174M Marked Estimate.pdf

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** HMK

Dear Motor Claims Department,

Enclosed GIA, marked estimate and scene photos for your perusal.

Vehicle was surveyed by Kenneth today.

Has your insured reported ?

Would like to check on the liability for this case.

Thank you.

Best regards

**Ary Chua**

Motor Claims Admin Officer

**OPTIMA/ERKZ** PTE. LTD.

Head Office: 8 Kung Chong Road Singapore 150143

Branch: QA Serangoon North Ave 5 Singapore 554500

Branch: Blk 10 Ang Mo Kio Ind Park 2A #01-06 Singapore 568047

Tel: (+65) 6472 1313

Tel: (+65) 6484 0010

Tel: (+65) 6481 1622

Fax: (+65) 6472 2112

Fax: (+65) 6481 1003

Fax: (+65) 6481 1011