

SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/SMH4313A/2211149

17th November 2022

WITHOUT PREJUDICE

The Manager
Motor Claim Dept.
AIG Asia Pacific Insurance Pte Ltd
CHARTIS Building
78 Shenton Way #07-16
Singapore 079120

**RE: ACCIDENT INVOLVING VEHICLES SMH 4313 A AND SMR 5493 D ON 01ST
NOVEMBER 2022 AT 0805 HRS AT TELOK BLANGAH ROAD**

Dear Sirs,

We refer to the above matter.

Our Client ACE Drive Pte Ltd the registered owner of SMH 4313 A.

You are the insurer of motor vehicle no. SMR 5493D, which was involved in the above accident. Please be informed that the collision was caused by the negligent owner/driver of the motor vehicle no. SMR 5493 D, in consequence of which our client has suffered damages and consequential loss.

Attached a few documents for your reference:

- a) Repair bill
- b) GIA report & LTA search
- c) Car rental bill
- d) An authorisation letter from the owner (SMH 4313 A)

We are claiming as follows: -

LTA search	S\$ 2.00
Repair costs	S\$14,120.11
Car rental (\$200 x 7days x 7% GST)	S\$ 1,498.00

	S\$15,620.11
	=====

Dollar: Fifteen Thousand Six Hundred Twenty And Cents Eleven Only.

Kindly let us know whether you are prepare to settle the claim within the next ten (10) days from the date herewith .

Please remit the cheque in favour to "Specialists Motor Pte Ltd" as soon as possible.

Thank you,

Yours faithfully,


Karen Ong

ACCIDENT INVOLVING VEHICLE

SMH 4313 A And SMR 5493 D on 01 November 2022
at 0805 hrs at Telok Blangah Road

Letter Of Authority And Undertaking

I/We ACE Drive Pte Ltd (NRIC NO) 201004348K of
50 Ubi Avenue 3 #01-01/02 frontier 540886

the owner / driver of Vehicle No. SMH 4313 A hereby authorise your
esteem company specialists motor pte ltd

as my repairer for my Damaged Vehicle involved in the above accident and to
claim against the negligent party and /or insurance company.

I/We hereby agreed to be bound by the following:-

1. You are authorised to use my /our name to claim against the negligent party and /or insurance company pertaining to the above accident including any other incidental losses. All payments / settlement monies shall be made in favour of your company M/S specialists motor pte ltd
2. All documents receive by me from third party or insurance company will be sent to your office for follow-up action.
3. Any offer of settlements by the insurer and /or negligent party will be accepted only with your concurrence and approval.
4. I/We agree to sign/execute the Discharge Receipt within 7 working days of issue of notice, by post, electronic mail, social media or text messaging, by your company.
5. If I/We fail to sign/execute the Discharge Notice after 7 working days from the Issue of notice, I/We hereby authorise your company's authorised representative to sign and execute the said Discharge Receipt on my/our behalf.
6. Throughout the process of claim, I / We will be obligated to assist and to provide your company with accurate and correct information.
7. I / We agree that I / We shall pay to your company all cost / expenses / damages incurred or suffered by you as a result of the unsuccessful recovery of the claims for the full repair cost and any other incidental cost / expenses by you on my / our behalf.
8. I / We warrant and undertake that all information and statement provided by me / us to you are true and accurate.

Thanking you in anticipation.

Yours faithfully


ACE
DRIVE
Ace Drive Pte. Ltd.

Date : 01.11.2022

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, SPECIALISTS MOTOR PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$14,120.11 (Repair Cost), S\$1,123.50 (Loss of Use/Rental), S\$2.00 (Disbursement) for vehicle no. SMH 4313A that was damaged pursuant to the accident which occurred on 01/11/2022 (date) along TELOK BLANGAH ROAD (location) involving vehicle no/s SMR 5493D. This is pursuant to the inspection conducted on 02/11/2022 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner ACE DRIVE PTE LTD (the third party claimant”) of vehicle no. SMH 4313A make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMH 4313A (vehicle no.) as a result of the accident.

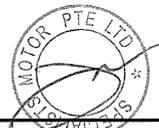
We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 06th (day) of April (month) 2022 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/SMH4313A/2211149

17th November 2022

TAX INVOICE

The Manager
Motor Claim Department
AIG Asia Pacific Insurance Pte Ltd
CHARTIS Building
78 Shenton Way #07-16
Singapore 079120

Date of Accident : 01st November 2022
Location : Telok Blangah Road
Third Party Claim Vehicle No : SMR 5493 D
Repair Cost For Vehicle No : SMH 4313 A Nissan X-trail

Supply of Parts & Labours

<u>No.</u>	<u>Particulars</u>	<u>Qty</u>	<u>Price</u>	<u>Amounts</u>
1	Rear boot cover (nett)	1	4,728.00	\$ 4,728.00
2	Rear boot cover emblem "X-trail" (nett)	1	118.70	\$ 118.70
3	Rear boot cover electrical damper L&RH (nett)	2	1,235.10	\$ 2,470.20
4	Rear boot cover w/strip (nett)	1	167.20	\$ 167.20
5	Rear boot cover reflector RH (nett)	1	412.90	\$ 412.90
6	Rear boot cover windscreen moulding (nett)	1	75.10	\$ 75.10
7	Rear bumper fascia (nett)	1	748.60	\$ 748.60
8	Rear bumper side retainer L&RH (nett)	1	42.00	\$ 42.00
9	Rear bumper clips (nett)	1 set	35.00	\$ 35.00
10	Rear bumper reflector RH (nett)	1	66.90	\$ 66.90
11	Rear bumper reinforcement beam (nett)	1	643.30	\$ 643.30
12	Rear bumper chrome (nett)	1	185.20	\$ 185.20
13	Tail lamp RH (nett)	1	825.80	\$ 825.80
14	Rear end panel (nett)	1	483.70	\$ 483.70
15	Rear end panel inner garnish (nett)	1	85.00	\$ 85.00
16	Rear bumper bracket L&RH (nett)	2	211.40	\$ 422.80
17	Rear bumper inner side garnish LH (nett)	1	30.00	\$ 30.00
				<u>\$11,540.40</u>
		Less	10%	\$ 1,154.04
				<u>\$10,386.36</u>

SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/SMH4313A/2211149

17th November 2022

<u>No.</u>	<u>Particulars</u>	<u>Qty</u>	<u>Price</u>	<u>Amounts</u>
	Balance b/f			\$10,386.36
18	Rear bumper parking sensor (s/nett)	1set	200.00	\$ 200.00
				<u>\$10,586.36</u>

Labour Charges :-

	<u>Amounts</u>
Cut out, renew, knocking, welding, straighten & re-align rear end panel, rear boot tub floor panel, rear lamp panel, RH rear fender, RH rear chassis pillar, all affected parts & etc.	\$ 1,000.00
Remove & refix rear boot mechanical lock assy, central locking system, wiper motor assy, electrical damper.	\$ 100.00
Remove & refix rear windscreen glass	\$ 120.00
Remove & refix interior upholstery, roof lining, seats, carpets, furnisher, trimming, safety belt, all affected parts & etc	\$ 100.00
Spray painting on damage parts	\$ 1,100.00
Tuff-kote on damage parts	\$ 60.00
Remove & refix rear bumper sensor	\$ 50.00
Check all wiring & lighting after repairs	\$ 30.00
Diagnosis check & reset after repairs	\$ 50.00
	<u>\$13,196.36</u>
	Add 7% GST
	<u>\$ 923.75</u>
Total Amount	<u>\$14,120.11</u>

S/ Dollars :- Fourteen Thousand One Hundred Twenty And Cents Eleven Only.

SPECIALISTS MOTOR PTE LTD


.....

ACE DRIVE

Our Ref: HA202211-000114
 Date : 17 November, 2022
 To : ARORA MANISH

Breakdown Hotline : 9297 2485

NO. 1 #02-03
 KEPPEL BAY VIEW REFLECTIONS AT
 KEPPEL BAY
 From : HAZELLYNNA

<u>Delivery to hirer</u>	<u>Collection from hirer</u>
50 Ubi Ave 3 Frontier	50 Ubi Ave 3 Frontier
#05-06	#05-06
S(408866)	S(408866)
Date : 01/11/2022	Date : 08/11/2022
Time : 17:00	Time : 16:59

RENTAL ACCEPTANCE

No.	Contact No.	D.O.B	DriveLicNo.	NRIC/Passport
-----	-------------	-------	-------------	---------------

1	ARORA MANISH	8690 5340		G4032871N
---	--------------	-----------	--	-----------

Car Make & Model : TOYOTA COROLLA CROSS HYBRID G
 Reg. No. : SNH3109T
 Rental Period : 01/11/2022 17:00 - 08/11/2022 16:59
 Rental Type : SHORT TERM
 Rental Rate : \$200.00 Per Day (Excl. GST)
 Security Deposit : \$ 500.00 (Excl. GST)
 Singapore Dollars : FIVE HUNDRED DOLLARS ONLY

Bank Transfer Details :

Account Holder : ACE DRIVE PTE LTD
 1) DBS Account No: 003-918921-4
 Bank Code - 7171
 DBS Swift Code: DBSSSGSG
 2) DBS Paynow : ACE DRIVE PTE. LTD.
 UEN : 201004348K

Maximum Speed Limit : *mileage excess charges = 2% X Daily rate \$ 200.00 X excess mileage(KM)*
 Mileage Cap : *= \$ 4.00 /KM*

Remarks:

- Full comprehensive insurance coverage with Insurance excess @ \$ 3,000.00 (Maximum Liability payable upon accident reporting), restricted to Singapore use and up to 2 named driver(s).
- All Payments must be issued to "Ace Drive Pte Ltd".
- All bank transfer must be made to "Ace Drive Pte Ltd" & bank account number can be found above.
- Kindly send your cash payment request to payment@acedrive.sg.
- Please only make cash payment to our designated employee upon receiving our email acknowledgement.
- Please request for an official receipt for all cash payments made to our designated employees.
- Ace Drive will not be held responsible for any loss of cash payment made to any staff, otherwise authorized over email.
- In the event of an accident and the driver is not the name driver, your maximum liability is unlimited.
- Contact us immediately should you met with an accident. Do not attempt to repair our car, failing which minimum penalty \$300
- Security deposit required before the start of rental and will be forfeited with additional charges for recovery of vehicle if driver is not the approved named driver(s) or car is driven out of Singapore.
- Deposit refundable 7 working days from return date subject to traffic violations, summons, and un-paid penalties for, mileage, time extensions, petrol, and damages to our vehicle, if any.
- Speeding beyond the stated limit will incur a penalty of \$10/- per km/hr.
- Smoking, eating and drinking in the car will incur a charge of \$250/- for detailing and pest control.
- 20% of rental fee will be charged for late return per hour. 15 mins grace allowed and extensions are subject to availability.
- Delivery/pick up services available @ \$50/trip with additional \$20/- for requests less than 3 days before start of rental. \$50 chargeable for bookings on Sunday / Public Holiday.
- Any excess in mileage will be charged at 2% of rental amount per kilometer.
- Signee is fully responsible to inform other name driver of our terms & conditions.
- All other terms and conditions apply, please see overleaf.
- All prices quoted are subject to prevailing GST rate.

Confirmed and acknowledge by:



**ACE
DRIVE**
Ace Drive Pte. Ltd.

Authorized Signature



ARORA MANISH

E. & O.E

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMR5493D

Date of Accident

01/11/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **31/01/2022 - 30/01/2023**

Requested By **Irene Ting (SPECIALISTS MOT...**

Requested Date **01/11/2022 14:17**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 4 November 2022 5:30 PM
To: gyoshii441@gmail.com
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SMR5493D(AIG) AND SMH4313A AT/ALONG JUNCTION OF HENDERSON RD & KEPPEL ROAD ON 01/11/2022

YOSHII TAKUYA

[By Email Only]

Dear Sir/Madam,

You Ref: SMR5493D

Our Ref: CC6/AIG22010835/Upa3

ACCIDENT INVOLVING SMR5493D(AIG) AND SMH4313A AT/ALONG JUNCTION OF HENDERSON RD & KEPPEL ROAD ON 01/11/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received third party claim from SMH4313A against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	01 Nov 2022 14:52	Clm Dtl Modified	Claimant's Name: -> ACE DRIVE PTE LTD. Claimant's ID: -> 201004348K.	[A] HOW MEI KWAN
2	01 Nov 2022 14:52	Clm Veh Model Changed	(204157) NISSAN X-TRAIL 2.0 CVT (A).	[A] HOW MEI KWAN
3	01 Nov 2022 14:52	Clm Created	Reg No: SMH4313A. Acct Date: 2022/11/01. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Specialists Motor Pte Ltd (HQ)	[A] HOW MEI KWAN
4	01 Nov 2022 14:52	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	01 Nov 2022 14:52	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/11/10	[A] HOW MEI KWAN
6	01 Nov 2022 14:52	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	01 Nov 2022 14:52	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	01 Nov 2022 14:52	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	01 Nov 2022 14:53	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	01 Nov 2022 14:53	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	13 Dec 2022 13:27	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	13 Dec 2022 13:27	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	13 Dec 2022 13:27	Clm Dtl Modified	JPJ Reg. Date: -> 2019/01/23.	[A] JOANNE LEE KHANG MIN
14	13 Dec 2022 13:27	Clm Details Notified		[A] JOANNE LEE KHANG MIN
15	15 Dec 2022 16:05	Adj Mandate Request	Cur.Req:15320.51:Liability: 100%(BOLA 27) *Quantum: \$15,320.51(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
16	09 Jan 2023 16:40	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/11/10. Mandate Remarks: Subject to all docs in place Cost of Repair : \$14,120.11 Loss of Rental : \$1,123.50 7 days @ S\$ 150/day + GST LTA/ GIA Search Fee : \$2.00 Total : \$15,245.61	[I] Ler, Bernard-JQ
17	09 Jan 2023 16:40	Adj Mandate Set	Approved:15245.61:Subject to all docs in place Cost of Repair : \$14,120.11 Loss of Rental : \$1,123.50 7 days @ S\$ 150/day + GST LTA/ GIA Search Fee : \$2.00 Total : \$15,245.61	[I] Ler, Bernard-JQ

Date From   Date To   Audit Type

ACTIVITY

[04/11/2022 17:18] CHEW HSIAO TONG:
100% B27

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2863101	01 Nov 2022 15:00:04	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMH4313A	SMR5493D	11.00
2882936	13 Dec 2022 13:27:21	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMH4313A	SMR5493D	11.00