

SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/SMH4313A/2211149

17th November 2022

WITHOUT PREJUDICE

The Manager
Motor Claim Dept.
AIG Asia Pacific Insurance Pte Ltd
CHARTIS Building
78 Shenton Way #07-16
Singapore 079120

**RE: ACCIDENT INVOLVING VEHICLES SMH 4313 A AND SMR 5493 D ON 01ST
NOVEMBER 2022 AT 0805 HRS AT TELOK BLANGAH ROAD**

Dear Sirs,

We refer to the above matter.

Our Client ACE Drive Pte Ltd the registered owner of SMH 4313 A.

You are the insurer of motor vehicle no. SMR 5493D, which was involved in the above accident. Please be informed that the collision was caused by the negligent owner/driver of the motor vehicle no. SMR 5493 D, in consequence of which our client has suffered damages and consequential loss.

Attached a few documents for your reference:

- a) Repair bill
- b) GIA report & LTA search
- c) Car rental bill
- d) An authorisation letter from the owner (SMH 4313 A)

We are claiming as follows: -

LTA search	S\$ 2.00
Repair costs	S\$14,120.11
Car rental (\$200 x 7days x 7% GST)	S\$ 1,498.00

	S\$15,620.11
	=====

Dollar: Fifteen Thousand Six Hundred Twenty And Cents Eleven Only.

Kindly let us know whether you are prepare to settle the claim within the next ten (10) days from the date herewith .

Please remit the cheque in favour to "Specialists Motor Pte Ltd" as soon as possible.

Thank you,

Yours faithfully,


Karen Ong

SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/SMH4313A/2211149

17th November 2022

TAX INVOICE

The Manager
Motor Claim Department
AIG Asia Pacific Insurance Pte Ltd
CHARTIS Building
78 Shenton Way #07-16
Singapore 079120

Date of Accident : 01st November 2022
Location : Telok Blangah Road
Third Party Claim Vehicle No : SMR 5493 D
Repair Cost For Vehicle No : SMH 4313 A Nissan X-trail

Supply of Parts & Labours

<u>No.</u>	<u>Particulars</u>	<u>Qty</u>	<u>Price</u>	<u>Amounts</u>
1	Rear boot cover (nett)	1	4,728.00	\$ 4,728.00
2	Rear boot cover emblem "X-trail" (nett)	1	118.70	\$ 118.70
3	Rear boot cover electrical damper L&RH (nett)	2	1,235.10	\$ 2,470.20
4	Rear boot cover w/strip (nett)	1	167.20	\$ 167.20
5	Rear boot cover reflector RH (nett)	1	412.90	\$ 412.90
6	Rear boot cover windscreen moulding (nett)	1	75.10	\$ 75.10
7	Rear bumper fascia (nett)	1	748.60	\$ 748.60
8	Rear bumper side retainer L&RH (nett)	1	42.00	\$ 42.00
9	Rear bumper clips (nett)	1set	35.00	\$ 35.00
10	Rear bumper reflector RH (nett)	1	66.90	\$ 66.90
11	Rear bumper reinforcement beam (nett)	1	643.30	\$ 643.30
12	Rear bumper chrome (nett)	1	185.20	\$ 185.20
13	Tail lamp RH (nett)	1	825.80	\$ 825.80
14	Rear end panel (nett)	1	483.70	\$ 483.70
15	Rear end panel inner garnish (nett)	1	85.00	\$ 85.00
16	Rear bumper bracket L&RH (nett)	2	211.40	\$ 422.80
17	Rear bumper inner side garnish LH (nett)	1	30.00	\$ 30.00
				\$11,540.40
		Less	10%	\$ 1,154.04
				\$10,386.36

SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/SMH4313A/2211149

17th November 2022

<u>No.</u>	<u>Particulars</u>	<u>Qty</u>	<u>Price</u>	<u>Amounts</u>
	Balance b/f			\$10,386.36
18	Rear bumper parking sensor (s/nett)	1set	200.00	\$ 200.00
				<u>\$10,586.36</u>

Labour Charges :-

	<u>Amounts</u>
Cut out, renew, knocking, welding, straighten & re-align rear end panel, rear boot tub floor panel, rear lamp panel, RH rear fender, RH rear chassis pillar, all affected parts & etc.	\$ 1,000.00
Remove & refix rear boot mechanical lock assy, central locking system, wiper motor assy, electrical damper.	\$ 100.00
Remove & refix rear windscreen glass	\$ 120.00
Remove & refix interior upholstery, roof lining, seats, carpets, furnisher, trimming, safety belt, all affected parts & etc	\$ 100.00
Spray painting on damage parts	\$ 1,100.00
Tuff-kote on damage parts	\$ 60.00
Remove & refix rear bumper sensor	\$ 50.00
Check all wiring & lighting after repairs	\$ 30.00
Diagnosis check & reset after repairs	\$ 50.00
	<u>\$13,196.36</u>
	Add 7% GST
	<u>\$ 923.75</u>
Total Amount	<u>\$14,120.11</u>

S/ Dollars :- Fourteen Thousand One Hundred Twenty And Cents Eleven Only.

SPECIALISTS MOTOR PTE LTD


.....

ACCIDENT INVOLVING VEHICLE

SMH 4313 A And SMK 5493 D on 01 November 2022
at 0805 hrs at Telok Blangah Road

Letter Of Authority And Undertaking

I/We ACE Drive Pte Ltd (NRIC NO) 201004348K of
50 Ubi Avenue 3 #01-01/02 frontier 540886

the owner / driver of Vehicle No. SMH 4313 A hereby authorise your
esteem company specialists motor pte ltd

as my repairer for my Damaged Vehicle involved in the above accident and to
claim against the negligent party and /or insurance company.

I/We hereby agreed to be bound by the following:-

1. You are authorised to use my /our name to claim against the negligent party and /or insurance company pertaining to the above accident including any other incidental losses. All payments / settlement monies shall be made in favour of your company M/S specialists motor pte ltd
2. All documents receive by me from third party or insurance company will be sent to your office for follow-up action.
3. Any offer of settlements by the insurer and /or negligent party will be accepted only with your concurrence and approval.
4. I/We agree to sign/execute the Discharge Receipt within 7 working days of issue of notice, by post, electronic mail, social media or text messaging, by your company.
5. If I/We fail to sign/execute the Discharge Notice after 7 working days from the Issue of notice, I/We hereby authorise your company's authorised representative to sign and execute the said Discharge Receipt on my/our behalf.
6. Throughout the process of claim, I / We will be obligated to assist and to provide your company with accurate and correct information.
7. I / We agree that I / We shall pay to your company all cost / expenses / damages incurred or suffered by you as a result of the unsuccessful recovery of the claims for the full repair cost and any other incidental cost / expenses by you on my / our behalf.
8. I / We warrant and undertake that all information and statement provided by me / us to you are true and accurate.

Thanking you in anticipation.

Yours faithfully


ACE
DRIVE
Ace Drive Pte. Ltd.

Date : 01.11.2022

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMR5493D

Date of Accident

01/11/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **31/01/2022 - 30/01/2023**

Requested By **Irene Ting (SPECIALISTS MOT...**

Requested Date **01/11/2022 14:17**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Actual Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of Submission	01/11/2022 14:16 (SGT)
Reported by	Driver
Date of Accident	01/11/2022 08:05 (SGT)
Exact Location of Accident	Telok Blangah Rd, Singapore
Additional Location Information	TELOK BLANGAH ROAD
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMH4313A
-----------------------------	----------

INSURED/POLICYHOLDER

Is company?	Yes
Name Of Registered Owner	ACE DRIVE PTE LTD
Company Reg No	2XXXXX348K
Email Address	accidentreport@acedrive.sg
Mobile Phone No	(Phone) +65-93268363
Alternative Phone No	-

VEHICLE PARTICULARS

Manufacturer	Nissan
Model	X-trail
Variant	-
Exact purpose for which vehicle was being used at time of accident	Private use
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Private car
Transmission	Auto
CC	1997

INSURANCE COMPANY

Name of Insurance Company	AXA Insurance Pte Ltd
Policy Number / Cover Note Number	VFX/P2415936

DRIVER

Name of Driver	ARORA NANISH
Passport No/FIN	GXXXX871N
Date Of Birth	24/08/1982
Occupation	Indoor

Date Of Driving Pass	26/08/2022
Driving experience	3 MONTHS
Gender	Male
Mobile Number	(Phone) +65-86905340
Alt. Phone Number	-
Email Address	accidentreport@acedrive.sg
Address	1 KEPPEL BAY #02-03 BLK 1
Address complement	-
Postcode	098402
Is the driver the policyholder?	No
If No, Relationship of the Driver with the Insured	Hirer
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Collision - Head to Rear
Weather Conditions	Clear
Road Surface	Dry

OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	2
Was anybody injured in the Accident?	No
Was any injured conveyed to hospital by ambulance?	-
Was any other vehicle or property damaged?	Yes
Number of Passengers (Including Driver)	1
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No
Translator's name	-
Translator's ID	-
Translator's phone number	-
Translator's email	-
Original language used in the statement	-

DETAILS OF POLICE ACTION

Was the accident reported to the police?	No
Was notice of intended Prosecution given?	No
If yes, against whom?	-

CIRCUMSTANCES OF ACCIDENT

MY CAR WAS STOPPED AT TELOK BLANGAH ROAD SLIP ROAD TO GIVE WAY TO THE ONCOMING VEHICLES FROM ALEXANDRA ROAD. THE CAR B (SMR5493D) RAMMED MY CAR FROM BEHIND.

ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	No

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SMR5493D
Vehicle Manufacturer	-
Vehicle Model	-
Vehicle Variant	-
Vehicle Colour	-
Vehicle Category	Private car
Name of Driver	YOSHI TAKUYA

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any willful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation**.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that :

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :

- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
- (collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.


ACE
DRIVE
Ace Drive Pte. Ltd.

Policyholder's Signature / Date &
Time 01.11.2022

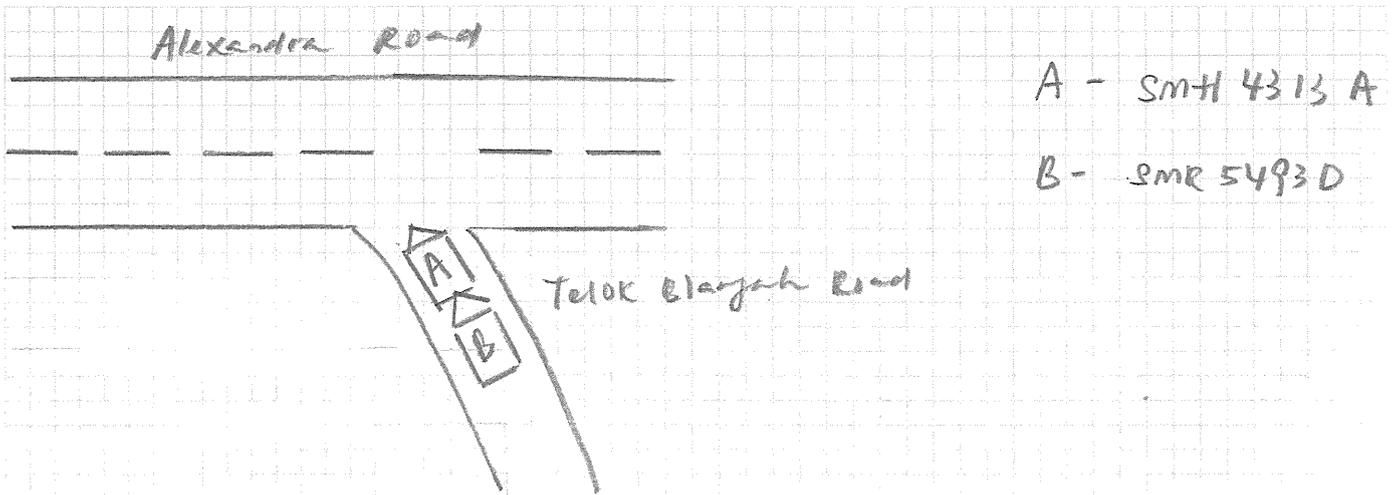


Driver's Signature (If driver is not the policyholder) / Date
& Time



Witnessed by Reporting Centre
Personnel

Sketch Plan

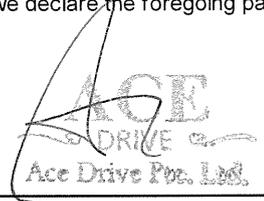


Describe Circumstances of the Accident

My car was stopped at Telok Blangah Road stop road to give way to the oncoming vehicles from Alexandra Road. The car B (SMR 54930) rammed my car from behind.

Declaration

I/We declare the foregoing particulars are true in every respect.


Policyholder's Signature / Date & Time
01.11.2022


Driver's Signature (If driver is not the policyholder) / Date & Time


Witnessed by Reporting Centre Personnel

ACE DRIVE

Our Ref: HA202211-000114
 Date : 17 November, 2022
 To : ARORA MANISH

Breakdown Hotline : 9297 2485

NO. 1 #02-03
 KEPPEL BAY VIEW REFLECTIONS AT
 KEPPEL BAY
 From : HAZELLYNNA

<u>Delivery to hirer</u>	<u>Collection from hirer</u>
50 Ubi Ave 3 Frontier	50 Ubi Ave 3 Frontier
#05-06	#05-06
S(408866)	S(408866)
Date : 01/11/2022	Date : 08/11/2022
Time : 17:00	Time : 16:59

RENTAL ACCEPTANCE

No.	Contact No.	D.O.B	DriveLicNo.	NRIC/Passport
-----	-------------	-------	-------------	---------------

1	ARORA MANISH	8690 5340		G4032871N
---	--------------	-----------	--	-----------

Car Make & Model : TOYOTA COROLLA CROSS HYBRID G
 Reg. No. : SNH3109T
 Rental Period : 01/11/2022 17:00 - 08/11/2022 16:59
 Rental Type : SHORT TERM
 Rental Rate : \$200.00 Per Day (Excl. GST)
 Security Deposit : \$ 500.00 (Excl. GST)
 Singapore Dollars : FIVE HUNDRED DOLLARS ONLY

Bank Transfer Details :

Account Holder : ACE DRIVE PTE LTD
 1) DBS Account No: 003-918921-4
 Bank Code - 7171
 DBS Swift Code: DBSSSGSG
 2) DBS Paynow : ACE DRIVE PTE. LTD.
 UEN : 201004348K

Maximum Speed Limit : *mileage excess charges = 2% X Daily rate \$ 200.00 X excess mileage(KM)*
 Mileage Cap : *= \$ 4.00 /KM*

Remarks:

- Full comprehensive insurance coverage with Insurance excess @ \$ 3,000.00 (Maximum Liability payable upon accident reporting), restricted to Singapore use and up to 2 named driver(s).
- All Payments must be issued to "Ace Drive Pte Ltd".
- All bank transfer must be made to "Ace Drive Pte Ltd" & bank account number can be found above.
- Kindly send your cash payment request to payment@acedrive.sg.
- Please only make cash payment to our designated employee upon receiving our email acknowledgement.
- Please request for an official receipt for all cash payments made to our designated employees.
- Ace Drive will not be held responsible for any loss of cash payment made to any staff, otherwise authorized over email.
- In the event of an accident and the driver is not the name driver, your maximum liability is unlimited.
- Contact us immediately should you met with an accident. Do not attempt to repair our car, failing which minimum penalty \$300
- Security deposit required before the start of rental and will be forfeited with additional charges for recovery of vehicle if driver is not the approved named driver(s) or car is driven out of Singapore.
- Deposit refundable 7 working days from return date subject to traffic violations, summons, and un-paid penalties for, mileage, time extensions, petrol, and damages to our vehicle, if any.
- Speeding beyond the stated limit will incur a penalty of \$10/- per km/hr.
- Smoking, eating and drinking in the car will incur a charge of \$250/- for detailing and pest control.
- 20% of rental fee will be charged for late return per hour. 15 mins grace allowed and extensions are subject to availability.
- Delivery/pick up services available @ \$50/trip with additional \$20/- for requests less than 3 days before start of rental. \$50 chargeable for bookings on Sunday / Public Holiday.
- Any excess in mileage will be charged at 2% of rental amount per kilometer.
- Signee is fully responsible to inform other name driver of our terms & conditions.
- All other terms and conditions apply, please see overleaf.
- All prices quoted are subject to prevailing GST rate.

Confirmed and acknowledge by:



**ACE
DRIVE**
Pte. Ltd.

Authorized Signature



ARORA MANISH

E. & O.E