

EzLyna (LKKAuto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 10 January 2023 4:51 PM
To: EzLyna (LKKAuto)
Cc: Admin A
Subject: RE: {DS?} / SNM22D207877/C02/SLB975J/TANCHC / RE: Direct Settlement - Accident Involving SLB975J (OI : CTI - TBA) and SHC7918X (TP : LKK REF - CC6/CTI22010833/Dpa3) on 22/06/2022

Hi Ezlyna,

We are prepare to repudiate the claim.

No DS.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

-----Original Message-----

From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Sent: Monday, 9 January 2023 11:47 am

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE:{DS?} / SNM22D207877/C02/SLB975J/TANCHC / RE: Direct Settlement - Accident Involving SLB975J (OI : CTI - TBA) and SHC7918X (TP : LKK REF - CC6/CTI22010833/Dpa3) on 22/06/2022

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Dear Jacqueline,

We refer to the above matter and your email below.

Kindly advise if liability for this case is clear and possible direct settlement with Third Party workshop?

Your kind reply is much appreciated. Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com | Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 9 January 2023 11:38 AM

To: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Subject: Re: SNM22D207877/C02/SLB975J/TANCHC / RE: Direct Settlement - Accident Involving SLB975J (OI : CTI - TBA) and SHC7918X (TP : LKK REF - CC6/CTI22010833/Dpa3) on 22/06/2022

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Thursday, 10 November 2022 1:00 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D207877/C02/SLB975J/TANCHC / RE: Direct Settlement - Accident Involving SLB975J (OI : CTI - TBA) and SHC7918X (TP : LKK REF - CC6/CTI22010833/Dpa3) on 22/06/2022

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[00%7C%7C%7C&sdata=9ZjUwuQHIEIU2SEd%2BzZcB3Raw3HKvVs8jfhgQYpucMw%3D&reserved=0](https://apc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcheckpoint.url-protection.com%2Fv1%2Furl%3Fo%3Dhttps%253A%2F%2Fse-) and open the

encrypted PDF attachment to view your secure message. If you have problem accessing the encrypted message, please

contact the sender of the message.

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Thursday, 12 January 2023 9:27 AM
To: Claims Dept; claims_ltr@bifrostauto.com; claims_ltv@bifrostauto.com; claims_ltm@bifrostauto.com; Joseph Koh
Cc: Admin A
Subject: RE: REPUDIATE LIABILITY / China/ SHC 7918 X & SLB 975 J / DOA 22.06.2022 / LOD

Without Prejudice

Dear Janice,

We refer to the above matter.

Please be informed that our principal's have repudiated liability for this case.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims_lts@bifrostauto.com>
Sent: Thursday, 15 December 2022 12:39 PM
To: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>; claims_ltr@bifrostauto.com; claims_ltv@bifrostauto.com; claims_ltm@bifrostauto.com; Joseph Koh <claims@bifrostauto.com>
Subject: China/ SHC 7918 X & SLB 975 J / DOA 22.06.2022 / LOD

Without Prejudice

Dear Sir/Mdm,

Enclosed herewith is our client's letter of demand with supporting documents.

Kindly let us have your reply within the next 14 days upon receipt of this letter.

Please let us have the claims officer's email.

To add on, based on NIMA protocol, since the work/repair process for the above-said vehicle falls into 01 weekends therefore, there will be a **total of 10 days including repair days** as stated in our LOD.

If you have any inquiries, please contact us @ 6243-6687 or 9648-8228 or you may email us at claims_ltr@bifrostauto.com and claims_lts@bifrostauto.com

Thank you & Best Regards

Ms Janice

Bifrost Auto Pte Ltd

Accident Claims Dept

Tel : 6243 6687

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