

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Thursday, 12 January 2023 9:27 AM
To: Claims Dept; claims_ltr@bifrostauto.com; claims_ltv@bifrostauto.com; claims_ltm@bifrostauto.com; Joseph Koh
Cc: Admin A
Subject: RE: REPUDIATE LIABILITY / China/ SHC 7918 X & SLB 975 J / DOA 22.06.2022 / LOD

Without Prejudice

Dear Janice,

We refer to the above matter.

Please be informed that our principal's have repudiated liability for this case.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims_lts@bifrostauto.com>
Sent: Thursday, 15 December 2022 12:39 PM
To: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>; claims_ltr@bifrostauto.com; claims_ltv@bifrostauto.com; claims_ltm@bifrostauto.com; Joseph Koh <claims@bifrostauto.com>
Subject: China/ SHC 7918 X & SLB 975 J / DOA 22.06.2022 / LOD

Without Prejudice

Dear Sir/Mdm,

Enclosed herewith is our client's letter of demand with supporting documents.

Kindly let us have your reply within the next 14 days upon receipt of this letter.

Please let us have the claims officer's email.

To add on, based on NIMA protocol, since the work/repair process for the above-said vehicle falls into 01 weekends therefore, there will be a **total of 10 days including repair days** as stated in our LOD.

If you have any inquiries, please contact us @ 6243-6687 or 9648-8228 or you may email us at claims_ltr@bifrostauto.com and claims_lts@bifrostauto.com

Thank you & Best Regards

Ms Janice

Bifrost Auto Pte Ltd

Accident Claims Dept

Tel : 6243 6687

Our company accepts no liability for the content of this email, or for the consequences of any actions taken on the basis of the information provided, unless that information is subsequently confirmed in writing. If you are not the intended recipient you are notified that disclosing, copying, distributing or taking any action in reliance on the contents of this information is strictly prohibited.