

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Date: Wed, 02 Nov 2022 11:06 +0800
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D207877/C02/SLB975J/TANCHC / RE: Direct Settlement - Accident Involving SLB975J (OI : CTI - TBA) and SHC7918X (TP : LKK REF - CC6/CTI22010833/Dpa3) on 22/06/2022
Attachments: 1 (Access the files in Attachments panel)

Hi Mei Kwan,

Insured yet to lodge SAS.

Please assist to follow up with Insured for report.

At the same time, please obtain VF from 3P claimant before proceed to agreed DS.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 2 November 2022 9:59 am
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: O/R: SNM22D207877/C02/SLB975J/TANCHC / RE: Direct Settlement - Accident Involving SLB975J (OI : CTI - TBA) and SHC7918X (TP : LKK REF - CC6/CTI22010833/Dpa3) on 22/06/2022

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D207877/C02/SLB975J/TANCHC.

Dear Jacqueline,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 1 November 2022 2:43 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLB975J (OI : CTI - TBA) and SHC7918X (TP : LKK REF - CC6/CTI22010833/Dpa3) on 22/06/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 7918X at M/s Bifrost Auto Pte Ltd on 27/06/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)