

## Huey Yon (LKKAuto)

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**From:** Huey Yon (LKKAuto)  
**Sent:** Tuesday, 20 December 2022 4:26 PM  
**To:** Claims  
**Cc:** SUR  
**Subject:** RE: OWN DAMAGE CLAIM FOR SNF 9592 B DOA 15/09/2022

Dear Siti,

As instructed by our client , please proceed to repair the **insured vehicle SNF 9592B (Excess \$4,800.00/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.**

**Before paint photos for all NEW Panels and Parts required after repair**

Best Regards,

**Huey Yon** | case handler  
**LKK Auto Consultants Pte.Ltd.**  
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

---

**From:** Huey Yon (LKKAuto) <hueyyon@lkkauto.com>  
**Sent:** Tuesday, 20 December 2022 9:42 AM  
**To:** Claims <claims@premiumauto.com.sg>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: OWN DAMAGE CLAIM FOR SNF 9592 B DOA 15/09/2022

Dear Siti,

We still pending for our principle approval.

Best Regards,

**Huey Yon** | case handler  
**LKK Auto Consultants Pte.Ltd.**  
Phone: 6256-3561 Fax: 62564315 email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

---

**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Tuesday, 20 December 2022 9:20 AM  
**To:** Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)  
**Subject:** RE: OWN DAMAGE CLAIM FOR SNF 9592 B DOA 15/09/2022

Good morning Huey Yon,

Kindly advise on repair approval.

Thank you.

**Best Regards,  
Siti Muhaini  
Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736  
**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Monday, 19 December 2022 8:54 AM  
**To:** 'Huey Yon (LKKAuto)' <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)  
**Subject:** RE: OWN DAMAGE CLAIM FOR SNF 9592 B DOA 15/09/2022

Dear Huey Yon,

Kindly advise on repair approval.

Thank you.

**Best Regards,  
Siti Muhaini  
Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736  
**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)  
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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Friday, 16 December 2022 9:37 AM  
**To:** 'Huey Yon (LKKAUTO)' <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)  
**Subject:** RE: OWN DAMAGE CLAIM FOR SNF 9592 B DOA 15/09/2022

Good morning Huey Yon,

On behalf of Service Advisor: George Wong

Kindly advise on repair approval.

Thank you.

**Best Regards,**  
**Siti Muhaini**  
**Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736  
**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)  
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**From:** Huey Yon (LKKAUTO) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>  
**Sent:** Wednesday, 14 December 2022 5:15 PM

**To:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OWN DAMAGE CLAIM FOR SNF 9592 B DOA 15/09/2022

Dear George,

According to our principle, they are pending their Management's review of the claim.

Best Regards,

**Huey Yon** | case handler  
**LKK Auto Consultants Pte.Ltd.**  
Phone: 6256-3561 Fax: 62564315 email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

---

**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Wednesday, 14 December 2022 5:12 PM  
**To:** Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** RE: OWN DAMAGE CLAIM FOR SNF 9592 B DOA 15/09/2022

Dear Huey Yon,

We would like to check if any update from AIG ?

Thank you

Best regards,  
George Wong  
Claims advisor

❖ **PREMIUM AUTOMOBILES**  
(Reg No 199902271W)  
281 Alexandra Road Singapore 159938  
**p.** +65 6366 2323 **d.** 66900293  
**e.** [Claims@premiumauto.com.sg](mailto:Claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom** 281 Alexandra Road Singapore 159938 **p.** +65 68362223



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**From:** Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>  
**Sent:** Monday, 12 December 2022 3:06 pm  
**To:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

Cc: SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
Subject: RE: OWN DAMAGE CLAIM FOR SNF 9592 B DOA 15/09/2022

Dear Siti,

We still pending for our principle approval.

Best Regards,

**Huey Yon** | case handler  
**LKK Auto Consultants Pte.Ltd.**  
Phone: 6256-3561 Fax: 62564315 email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

---

**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Monday, 12 December 2022 10:07 AM  
**To:** Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)  
**Subject:** RE: OWN DAMAGE CLAIM FOR SNF 9592 B DOA 15/09/2022

Dear Huey Yon,

Kindly expedite on repair approval.

Thank you.

**Best Regards,**  
**Siti Muhaini**  
**Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736  
**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)  
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**From:** Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>  
**Sent:** Thursday, 8 December 2022 10:56 AM  
**To:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OWN DAMAGE CLAIM FOR SNF 9592 B DOA 15/09/2022



Dear Siti,

We still pending for insurance approval.

Best Regards,

**Huey Yon** | case handler  
**LKK Auto Consultants Pte.Ltd.**  
Phone: 6256-3561 Fax: 62564315 email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

---

**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Thursday, 8 December 2022 10:45 AM  
**To:** Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)  
**Subject:** RE: OWN DAMAGE CLAIM FOR SNF 9592 B DOA 15/09/2022

Good morning Huey Yon,

Kindly advise on repair approval.

Thank you.

**Best Regards,**  
**Siti Muhaini**  
**Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736  
**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)  
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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Wednesday, 7 December 2022 9:17 AM  
**To:** 'Huey Yon (LKKAuto)' <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)  
**Subject:** RE: OWN DAMAGE CLAIM FOR SNF 9592 B DOA 15/09/2022

Dear Huey Yon,

On behalf of Service Advisor: George Wong

Kindly advise on repair approval.

Thank you.

**Best Regards,  
Siti Muhaini  
Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736  
**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)  
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**From:** Huey Yon (LKKAUTO) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>  
**Sent:** Monday, 5 December 2022 2:15 PM  
**To:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OWN DAMAGE CLAIM FOR SNF 9592 B DOA 15/09/2022

Dear George,

Not yet. We still pending for insurance approval.

Best Regards,

**Huey Yon** | case handler  
**LKK Auto Consultants Pte.Ltd.**  
Phone: 6256-3561 Fax: 62564315 email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

---

**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Monday, 5 December 2022 9:44 AM  
**To:** Huey Yon (LKKAUTO) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** RE: OWN DAMAGE CLAIM FOR SNF 9592 B DOA 15/09/2022

Dear Huey Yon,

Is there any update from AIG ?

Thank you.

Best regards,  
George Wong  
Claims advisor

❖ PREMIUM AUTOMOBILES

(Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323 d. 66900293

e. [Claims@premiumauto.com.sg](mailto:Claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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**From:** Huey Yon (LKKAUTO) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>

**Sent:** Thursday, 1 December 2022 3:24 pm

**To:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OWN DAMAGE CLAIM FOR SNF 9592 B DOA 15/09/2022

Dear George,

We Still pending for insurance approval as our principle still checking some matter of this case.

Best Regards,

**Huey Yon** | case handler

**LKK Auto Consultants Pte.Ltd.**

Phone: 6256-3561 Fax: 62564315 email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

---

**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Thursday, 1 December 2022 11:39 AM

**To:** Huey Yon (LKKAUTO) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** RE: OWN DAMAGE CLAIM FOR SNF 9592 B DOA 15/09/2022

Dear Huey Yon,

Would like to check if any update from AIG ?

Thank you.



Best regards,  
George Wong  
Claims advisor

❖ PREMIUM AUTOMOBILES

(Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323 d. 66900293

e. [Claims@premiumauto.com.sg](mailto:Claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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---

**From:** Huey Yon (LKKAUTO) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>

**Sent:** Wednesday, 30 November 2022 9:34 am

**To:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OWN DAMAGE CLAIM FOR SNF 9592 B DOA 15/09/2022

Dear George,

We still pending for AIG approval.

Best Regards,

**Huey Yon** | case handler

**LKK Auto Consultants Pte.Ltd.**

Phone: 6256-3561 Fax: 62564315 email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

---

**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Wednesday, 30 November 2022 9:31 AM

**To:** Huey Yon (LKKAUTO) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** RE: OWN DAMAGE CLAIM FOR SNF 9592 B DOA 15/09/2022

Dear Huey Yon,

May I know if there is any update from AIG ?

Thank you

Best regards,  
George Wong  
Claims advisor

❖ PREMIUM AUTOMOBILES

(Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323 d. 66900293

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Monday, 28 November 2022 5:57 pm

**To:** 'Huey Yon (LKKAUTO)' <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>

**Cc:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** RE: OWN DAMAGE CLAIM FOR SNF 9592 B DOA 15/09/2022

Dear Huey Yon ,

Noted on below email.

We have confirmed that the driving experience of the foreign paid driver is 11 months (not more than 2 year).

Thank you.

Best regards,  
George Wong  
Claims advisor

❖ PREMIUM AUTOMOBILES

(Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323 d. 66900293

e. [Claims@premiumauto.com.sg](mailto:Claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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**From:** Huey Yon (LKKAUTO) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>

**Sent:** Friday, 25 November 2022 3:22 pm

**To:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OWN DAMAGE CLAIM FOR SNF 9592 B DOA 15/09/2022

Dear George,

Please refer to the below as replied by AIG:

“ The applicable excess is \$1800 (as per CI) + \$3000 (YIDR Excess) = \$4800

Also kindly put the claim coverage confirmation status on hold. ”

Best Regards,

**Huey Yon** | case handler

**LKK Auto Consultants Pte.Ltd.**

Phone: 6256-3561 Fax: 62564315 email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

---

**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Friday, 25 November 2022 10:50 AM

**To:** Huey Yon (LKKAUTO) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** RE: OWN DAMAGE CLAIM FOR SNF 9592 B DOA 15/09/2022

**Importance:** High

Dear Huey Yon,

Kindly be inform that the Foreign Paid driver has not reply to us about the confirmation of his driving experience till date.

Please assist to check with AIG if there will be an additional excess ( YIDR) for this case as the driving experience of driver is not more than 2 year.

Appreciate your quick response.

Thank you.

**Best regards,**

George Wong  
Claims advisor

❖ PREMIUM AUTOMOBILES

(Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323 d. 66900293

e. [Claims@premiumauto.com.sg](mailto:Claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Tuesday, 22 November 2022 9:25 am

**To:** 'Huey Yon (LKKAuto)' <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>

**Cc:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** RE: OWN DAMAGE CLAIM FOR SNF 9592 B DOA 15/09/2022

Dear Huey Yon ,

We're not sure whether the issue date is the driving pass date.

We're checking with the customer now.

Thank you

Best regards,  
George Wong  
Claims advisor

❖ PREMIUM AUTOMOBILES

(Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323 d. 66900293

e. [Claims@premiumauto.com.sg](mailto:Claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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**From:** Huey Yon (LKKAUTO) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>

**Sent:** Tuesday, 22 November 2022 9:05 am

**To:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OWN DAMAGE CLAIM FOR SNF 9592 B DOA 15/09/2022

Dear Siti,

kindly confirm, driver has only 11 months of driving experience as per issued date Jan 2022 - 8 Aug 2029.

Best Regards,

**Huey Yon** | case handler

**LKK Auto Consultants Pte.Ltd.**

Phone: 6256-3561 Fax: 62564315 email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Monday, 21 November 2022 9:37 AM

**To:** Huey Yon (LKKAUTO) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** RE: OWN DAMAGE CLAIM FOR SNF 9592 B DOA 15/09/2022

Dear Huey Yon,

Any update of the above case? Kindly advise on repair approval.

Note vehicle is in.

Thank you.

**Best Regards,**

**Siti Muhaini**

**Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736

**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223





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**From:** Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>  
**Sent:** Tuesday, 8 November 2022 10:13 AM  
**To:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OWN DAMAGE CLAIM FOR SNF 9592 B DOA 15/09/2022

Dear Siti,

This case still investigation by AIG.

Best Regards,

**Huey Yon** | case handler  
**LKK Auto Consultants Pte.Ltd.**  
Phone: 6256-3561 Fax: 62564315 email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Tuesday, 8 November 2022 8:58 AM  
**To:** Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)  
**Subject:** RE: OWN DAMAGE CLAIM FOR SNF 9592 B DOA 15/09/2022

Good morning Yan/Sur,

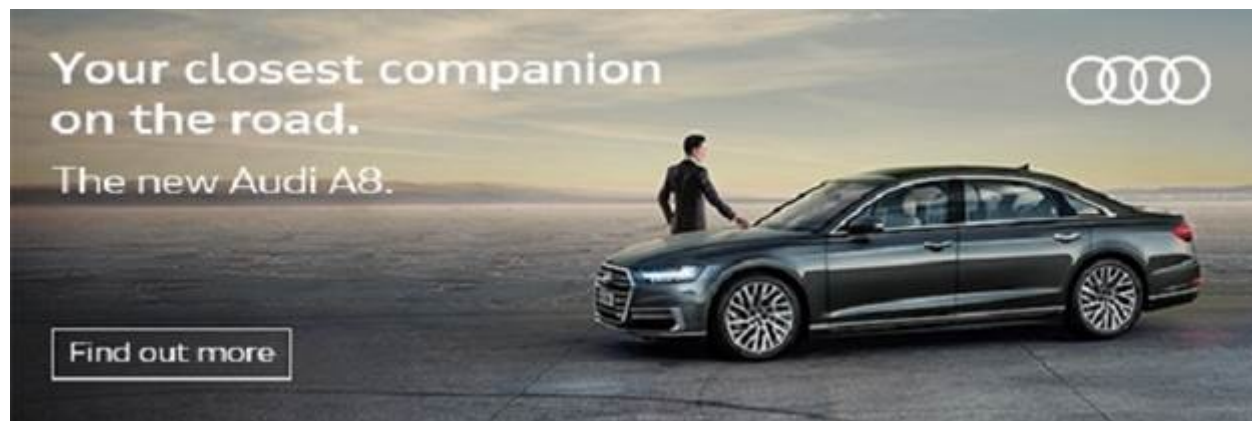
On behalf of Service Advisor: Tony Foong

Kindly advise on repair approval.

Thank you.

**Best Regards,**  
**Siti Muhaini**  
**Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736  
**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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**From:** Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>  
**Sent:** Wednesday, 2 November 2022 9:19 AM  
**To:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OWN DAMAGE CLAIM FOR SNF 9592 B DOA 15/09/2022

Dear Siti,

Not yet. We are still pending for insurance approval.

Best Regards,

**Huey Yon** | case handler  
**LKK Auto Consultants Pte.Ltd.**  
Phone: 6256-3561 Fax: 62564315 email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

---

**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Wednesday, 2 November 2022 8:39 AM  
**To:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)  
**Subject:** RE: OWN DAMAGE CLAIM FOR SNF 9592 B DOA 15/09/2022

Dear Yan/Sur,

On behalf of Service Advisor: Tony Foong

Kindly advise on repair approval.

Thank you.

**Best Regards,**  
**Siti Muhaini**  
**Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736  
**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)  
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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Friday, 28 October 2022 1:34 PM  
**To:** 'Meng Yan (LKK Auto)' <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)  
**Subject:** RE: OWN DAMAGE CLAIM FOR SNF 9592 B DOA 15/09/2022

Dear Yan,

Attached above is the Estimate for your kind reference.

Thank you.

**Best Regards,**  
**En Qi Lim**  
**Claims Adminstrator**  
**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183  
**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)  
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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
**Sent:** Thursday, 27 October 2022 4:44 PM  
**To:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OWN DAMAGE CLAIM FOR SNF 9592 B DOA 15/09/2022

Dear George,

Noted with thanks.

Best Regards,  
**Yan** | Admin  
**LKK Auto Consultants Pte Ltd**  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Thursday, 27 October 2022 4:30 PM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** OWN DAMAGE CLAIM FOR SNF 9592 B DOA 15/09/2022

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report and documents for your reference.

We will forward you the estimate once it is available.

Please arrange car survey on 31/10/22 @2pm onwards , 24 Benoi Sector S629857.

The video footage is available and uploaded in GIA report.

The password for encrypted file is paiddriver with capital letter.

Thank you.

Best regards,  
George Wong  
Claims advisor

❖ **PREMIUM AUTOMOBILES**  
(Reg No 199902271W)  
281 Alexandra Road Singapore 159938  
p. +65 6366 2323 d. 66900293  
e. [Claims@premiumauto.com.sg](mailto:Claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom** 281 Alexandra Road Singapore 159938 p. +65 68362223



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