RE: SUV \ CMTD2203885/MYE - GBF3748B ACC ON 24.10.22 | GBC5658E - 3RD PARTY CLAIM

Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Mon 31/10/2022 9:48 AM

To: SUR <sur@lkkauto.com>;assignments <assignments@lkkauto.com> Hi LKK,

Both party SAS report attached herein.

Working From Home with effect from 06 April 2020 till further notice

<u>Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.</u>

Best Regards
Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Ye, Yong Kang Melvin

Sent: Monday, October 31, 2022 8:42 AM

To: 'shah@systematicaircon.com' <shah@systematicaircon.com>; 'SUR' <sur@lkkauto.com>;

'assignments' <assignments@lkkauto.com>

Cc: 'stella@systematicaircon.com' <stella@systematicaircon.com>; 'shawn.ho@systematic.com.sg' <shawn.ho@systematic.com.sg>;

'admin@systematicaircon.com' <admin@systematicaircon.com>; Teo, Grace

<grace.teo@sompo.com.sg>

Subject: RE: SUV \ CMTD2203885/MYE - GBF3748B ACC ON 24.10.22 | GBC5658E - 3RD

PARTY CLAIM

Without Prejudice

Dear Shah,

Please ignore my email below.

We will appoint LKK Auto to conduct the survey.

Aside to LKK,

Please make arrangement to conduct the survey on GBC5658E by either Mr Adrian/Marcus/Kenneth/Steve.

Thank you.

Working From Home with effect from 06 April 2020 till further notice

<u>Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.</u>

Best Regards
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From: Ye, Yong Kang Melvin

Sent: Monday, October 31, 2022 8:11 AM

To: shah@systematicaircon.com

Cc: stella@systematicaircon.com; shawn.ho@systematic.com.sg; admin@systematicaircon.com; Teo, Grace

<grace.teo@sompo.com.sg>

Subject: RE: SUV \ CMTD2203885/MYE - GBF3748B ACC ON 24.10.22 | GBC5658E - 3RD PARTY CLAIM

Without Prejudice

Dear Shah,

We refer to your email.

Please advise the timing of the vehicle in workshop and will the vehicle be left in the workshop for the rest of the day for survey?

Thank you.

Working From Home with effect from 06 April 2020 till further notice

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Best Regards
Melvin Ye

Claims Division

D: 6322 4667 | **T**: 6461 6555



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From: shah@systematicaircon.com>

Sent: Saturday, October 29, 2022 10:58 AM

To: Claims - Motor Survey < MotorSurvey@sompo.com.sg>; Ye, Yong Kang Melvin < melvin.ye@sompo.com.sg>

Cc: stella@systematicaircon.com; shawn.ho@systematic.com.sg; admin@systematicaircon.com

Subject: RE: SUV \ CMTD2203885/MYE - GBF3748B ACC ON 24.10.22 | GBC5658E - 3RD PARTY CLAIM

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Sir,

Vehicle to be surveyed :	GBC5658E
Date of Accident :	24/10/2022
Date of Survey :	3/11/2022 (THURSDAY)
Name of Workshop & Survey Location:	SYSTEMATIC AIRCONDITIONING PTE LTD 29 SENOKO WAY S758059
Contact Person :	SHA / ALPHON 64847188 / 90106946

Should you have any enquiries, please do not hesitate to contact us at 64847188 or via this mail.

Thank you.





Systematic Airconditioning Pte Ltd

29 Senoko Way, Singapore 758059

Tel No. : +(65) 6484 7188

Fax No. : +(65) 6484 1334

Email : <u>shah@systematicaircon.com</u>
Website : <u>www.systematicaircon.com</u>



From: Claims - Motor Survey < MotorSurvey@sompo.com.sg>

Sent: Friday, 28 October, 2022 9:07 AM

To: shah@systematicaircon.com; Ye, Yong Kang Melvin melvin.ye@sompo.com.sg>

Cc: stella@systematicaircon.com; shawn.ho@systematic.com.sg; admin@systematicaircon.com

Subject: SUV \ CMTD2203885/MYE - GBF3748B ACC ON 24.10.22 | GBC5658E - 3RD PARTY CLAIM

Without Prejudice

Our Reference: CMTD2203885/MYE

Your Reference: GBC5658E

Dear Sha.

We acknowledged receipt of your claim documents and noted the vehicle is not at your premises.

Please be informed that **Mr. Melvin Ye** is the handler of this case who can be contacted at 63224 667/ melvin.ye@sompo.com.sg

Kindly advise when your client will be leaving the vehicle at your premises for the day.

Please email in your survey request to us at least <u>1 day</u> in advance and will arrange our inhouse Mr. Teo to attend.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: shah@systematicaircon.com>

Sent: Thursday, October 27, 2022 6:15 PM

To: Claims - Motor Survey < <u>MotorSurvey@sompo.com.sg</u>>

Cc: stella@systematicaircon.com; shawn.ho@systematic.com.sg; admin@systematicaircon.com

Subject: GBC5658E - 3RD PARTY CLAIM

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Dear Sir,

Kindly arrange surveyor to inspect GBC5658E.

Should you have any enquiries, please do not hesitate to contact us at 64847188 or via this mail.

Thank you.



Systematic Airconditioning Pte Ltd

29 Senoko Way, Singapore 758059

Tel No. : +(65) 6484 7188 Fax No. : +(65) 6484 1334

Email : shah@systematicaircon.com
Website : www.systematicaircon.com

