

Hsiao Tong (LKKAuto)

From: Calvin Lim <calvinlim@dyna-log.com.sg>
Sent: Thursday, 10 November 2022 11:36 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: ACCIDENT INVOLVING XE2776X(AXA) AND YP5601B ALONG/AT 209 WOODLANDS AVE 9 ON 25/10/2022
Attachments: 10112022113333.pdf; 10112022113557.pdf

Hi Miss Chew,

Please see attached. Thanks.

Best Regards,
Calvin Lim



Dyna-Log Singapore Pte Ltd

10 Buroh Street #08-30
West Connect
Singapore 627564
T: 6777 9315
F: 6734 3582



With effective 1st July 2016 under SOLAS Regulation Amendments Verified Gross Mass (VGM). It is compulsory for shipper to provide accurate VGM weight for each container. Failing which the container cannot be loaded on the ship. Shippers must advise the container weight to us at least 12 hours before vessel ETB/ETA. Failing which, containers shall be automatically shut-out. Shippers shall be liable for all shut-out /re-nomination charges/re-working/storage etc. where applicable.

*Please be advise that arrival of our truck subject to traffic condition and previous job completion.

*Kindly ensure proper packing against weather, stowage and shall indemnify Dyna-Log in the event of damage/delay.

"All business undertaken by Dyna-Log Singapore Pte Ltd are transacted only in accordance to STA's Standard Trading Conditions and which, in certain cases exclude or limit the Company's liability. A copy of which is available upon request."

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, November 9, 2022 4:50 PM
To: CALVINLIM@DYNA-LOG.COM.SG
Subject: ACCIDENT INVOLVING XE2776X(AXA) AND YP5601B ALONG/AT 209 WOODLANDS AVE 9 ON 25/10/2022

DYNA-LOG SINGAPORE PTE LTD [By Email only]
DRIVER: GOH SENG HUAT

Dear Sirs/ Mdm

OUR REF : CC4/ASM22010805/Kpa3 // S2M04DIW

YOUR REF : XE2776X

ACCIDENT INVOLVING XE2776X(AXA) AND YP5601B ALONG/AT 209 WOODLANDS AVE 9 ON 25/10/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a third-party claim(s) from YP5601B against your motor insurance policy.

Based on all the available information on hand, we are of the view that liability is not in your driver's favour. We shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third-party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license .
- Driver's Work Permit.
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization to confirm that the driver is allowed to drive the vehicle(Attached template)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

