

Lonpac Insurance BHD
300 Beach Road
#17-04/07, The Concourse
Singapore 199555
Attn: Motor Claims
Yr Ref: GY6545R

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0958/2022/NH

From
Telephone +65 -
Telefax +65 -
Email
Our Dept
Our Ref

17-Apr-2023 Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SJT 8887 G - Audi A6 2.0 TFSI

With reference to the above-mentioned vehicle, no. SJT 8887 G, claimant, Mr. Yang Yao Chuan Gary, please find the related document per attached.

1. A copy of the Original invoice no. 85018527 – S\$ 23,003.57.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 1,500.00 (S\$ 100.00 x 11 working days + 2 Sundays + 2 PHs)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl

Lonpac Insurance – SJT 8887 G

Authorization Letter

PA/TP/0958/2022/MH

5 January 2023

Mr. Yang Yao Chuan Gary
29B West Coast Park
#11-20
Singapore 127724

Lonpac Insurance BHD
300 Beach Road
#17-04/07, The Concourse
Singapore 199555
Attn: Motor Claims Dept
Yr Ref: CC4/LPC22010797/pa3

Dear Sir/Madam,

**ACCIDENT INVOLVING VEHICLES SJT 8887 G & GY 6545 R
AT ALONG COMMONWEALTH AVENUE NEXT TO BUS STOP ON
29/10/2022.**

I am the owner of SJT8887G.

I confirmed that I will be claiming for Loss of usage and hereby authorized your esteemed company to settle the Loss of usage and repair bill directly with Premium Automobiles Pte Ltd.

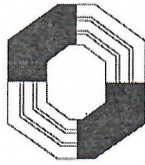
Your kind attention will be greatly appreciated.

Yours faithfully,



Mr. Yang Yao Chuan Gary

Copy to Norah Khai, Premium Automobiles Pte Ltd



LONPAC INSURANCE BHD

CLAIM NO : 22/22/22/VC05/026492
DATE : 12 JUNE 2023

DISCHARGE VOUCHER

I/We, YANG YAO CHUAN GARY confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of GY6545R the sum of Singapore Dollar Twenty Four Thousand Four Hundred Five and Cents Fifty Seven Only (**\$24,405.57**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SJT8887G and GY6545R on 29/10/2022 along/at COMMONWEALTH AVENUE NEXT TO BUS STOP.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ ONG HONG GHEE AND/OR LEONG WEI WEN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**PREMIUM AUTOMOBILES PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date

.....
YANG YAO CHUAN / 2023.06.12

.....
Name of vehicle owner /Date

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555 199555	Invoice No: 85018527 Date : 12/04/2023 Order : SJT8887G Term : 30	Account: L0003 (T 0) LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555
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Regn No: SJT8887G (V 7523) Regn Date: 27/03/2008 Mileage: 174654 WIP No.: 48359

Model: A6 2.0T FSI 4F208H Chassis: WAUZZZ4F68N060649 Engine: BPJ074925 Dept: U

You have been assisted by :- UB-Lim Kee Siang (43)

		Details	Qty	Unit Price	Amount
S	SUBLET	M: BNP - TO SUPPLY VEHICLE NUMBER PLATE (FRONT AND REAR)	120.00	1.00	120.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION.	280.00	1.00	280.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR LID'S CONVENIENCE LOCK SYSTEM AND WIRE HARNESS FOR TAIL LIGHTS.	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER AND REAR LID.TO REPAIR REAR END PANELLING. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	2000.00	1.00	2,000.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER,REAR LID AND REAR END PANELLING.	2400.00	1.00	2,400.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO REMOVE,CHECK AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	800.00	1.00	800.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER.	800.00	1.00	800.00
S	BODYWORK	M: TO REPAIR SPARE WHEEL HOUSING.	400.00	1.00	400.00
S	BODYWORK	M: TO RESPRAY SPARE WHEEL HOUSING.	800.00	1.00	800.00

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
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Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

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INS TAX INVOICE

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555 199555	Invoice No: 85018527 Date : 12/04/2023 Order : SJT8887G Term : 30	Account: L0003 (T 0) LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555
Regn No: SJT8887G (V 7523)	Regn Date: 27/03/2008	Mileage: 174654
Model: A6 2.0T FSI 4F208H	Chassis: WAUZZZ4F68N060649	Engine: BPJ074925
WIP No.: 48359		
Dept: U		
You have been assisted by :- UB-Lim Kee Siang (43)		

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND RENEW RHS REAR EXHAUST SILENCER AND ALIGN TO POSITION.	480.00	1.00	480.00
X	A4F5807303A GRU	(A) (SK) BUMPER 14/11/	1.00	2725.00	2,725.00
X	A4F5807521 01C	001546/ (V) (GER) SPOIL	1.00	234.50	234.50
X	A4F9807329	STRAP AP	1.00	94.40	94.40
X	A4F5807454	001619/ (V) (SK) GUIDE	1.00	60.20	60.20
X	A4F5827023F	LID (LAST)	1.00	4032.00	4,032.00
X	A4F5827505D	LATCH	1.00	212.00	212.00
X	A4F0853742 2ZZ	(A) (SK) AUDI SIGN 14/	1.00	143.50	143.50
X	A4F0853741 2ZZ	(A) (SK) INSCRIPTION '	1.00	103.50	103.50
X	A8H0853743H 2ZZ	INSCRIPTION '2.0T' (L	1.00	103.50	103.50
X	A4F5853927A 2ZZ	001576/ (V) (GER) MOLDI	1.00	391.00	391.00
X	A7H0919275E GRU	(A) (SK) Sensor 14/11/	1.00	265.50	265.50
X	A4F5945095L	001619/ (V) (SK) TAILLI	1.00	701.00	701.00
X	A4F5945096L	001619/ (V) (SK) TAILLI	1.00	701.00	701.00
X	A4F0807285 1QP	001618/ (V) (SK LAST) T	1.00	217.00	217.00
X	A4F0853651 1QP	001618/ (V) (SK) GRILLE	1.00	905.00	905.00
X	A8K0010520A	STICKER AP	1.00	15.50	15.50
X	A8D0853419F	PACKING AP BOBBY	1.00	21.10	21.10
X	A4F0253610AH	002011/ (V) (GER) SILEN	1.00	1396.00	1,396.00
X	A1K0253141K	CLAMP-45X95MM	1.00	65.90	65.90

Parts 12,387.60
Labour 0.00
Sublet 8,912.00
Menus 0.00
Lubricant 0.00

Sub-Total 21,299.60

8% GST 1,703.97

Grand Total 23,003.57



Received by

For & on behalf of
Premium Automobiles Pte Ltd

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GY6545R

Date of Accident

29/10/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**

Period of Insurance **23/06/2022 - 22/06/2023**

Requested By **FOONG CHIN FONG (PREMIUM...**

Requested Date **31/10/2022 09:27**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAUTO)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Wednesday, 7 June 2023 12:31 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; MT_Claim_SG
Subject: RE: [SEEK MANDATE] - ACCIDENT INVOLVING VEHICLE SJT 8887 G & YOUR INSURED GY 6545 R ON 29/10/2022 - KS *** LKK REF: CC4/LPC22010797/Apa3

Lonpac External - General

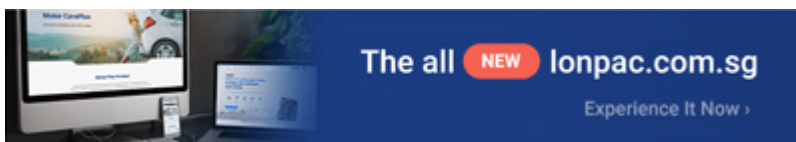
Lonpac External - General

Dear Hsiao Tong,

Please proceed as recommended.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, May 31, 2023 8:52 AM
To: ENG HUEY NI <hneng@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: [SEEK MANDATE] - ACCIDENT INVOLVING VEHICLE SJT 8887 G & YOUR INSURED GY 6545 R ON 29/10/2022 - KS *** LKK REF: CC4/LPC22010797/Apa3

Your ref: **22/22/22/VC05/026492**

Our ref : CC4/LPC22010797/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GY6545R(LONPAC) / SJT8887G(TP) / OTHERS ON 29/10/2022

We refer to the above matter.

GY6545R(OI) -> SJT8887G(TP)- > SMK4974B

This is a 3 vehicles chain collision whereby our insured was the last vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "PREMIUM AUTOMOBILES PTE LTD" at **\$24,405.57(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 33,483.78	\$23,003.57 (\$21,299.60 + 8%GST)
2. Loss of USE (15days x \$100.00)	\$ 1,500.00	\$ 1,400.00 (14DAYS X \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 34,985.78	<u>\$24,405.57</u>

Surveyor recommended 11days for repair +1PRS + 2SUNDAY = 14DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 29/05/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Sunday, November 13, 2022 11:44 PM

To: ENG HUEY NI <hneng@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING VEHICLE SJT 8887 G & YOUR INSURED GY 6545 R ON 29/10/2022 - KS *** LKK
REF: CC4/LPC22010797/Apa3

Dear Sir/Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 3 November 2022 2:07 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING VEHICLE SJT 8887 G & YOUR INSURED GY 6545 R ON 29/10/2022 - KS *** LKK
REF: CC4/LPC22010797/pa3

Lonpac External - General

Our Ref: 22/22/22/VC05/026492 (Huey Ni's case)

Dear Mei Kwan,
Please see attached.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 3 November 2022 2:01 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING VEHICLE SJT 8887 G & YOUR INSURED GY 6545 R ON 29/10/2022 - KS *** LKK
REF: CC4/LPC22010797/pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, please let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Monday, 31 October 2022 5:03 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; Claims <claims@premiumauto.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING VEHICLE SJT 8887 G & YOUR INSURED GY 6545 R ON 29/10/2022 - KS

Dear Gerald,

Thank you for the assignment.

Dear En Qi,

Noted with thanks.

We will arrange survey on the date and time mentioned.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 31 October 2022 4:21 pm

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Claims <claims@premiumauto.com.sg>

Subject: FW: ACCIDENT INVOLVING VEHICLE SJT 8887 G & YOUR INSURED GY 6545 R ON 29/10/2022 - KS

Lonpac External - General

Our Ref : TBA

Dear Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 31 October 2022 4:15 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: claims@premiumauto.com.sg

Subject: ACCIDENT INVOLVING VEHICLE SJT 8887 G & YOUR INSURED GY 6545 R ON 29/10/2022 - KS

Dear all,

Kindly assist in the liability clearance for above mentioned case. We are in the opinion that our client is not the proximate cause of the accident.

Therefore, we propose for direct settlement at 100% liability clearance in our clients favour.

Please advise who the officer in-charge we shall liaise with.

Attached are the GIA report for your reference and we will send you the estimate once it is ready.

Kindly arrange survey on 4/11/2022 @10am. 55 Ubi Road 1. Owner Waiting.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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