Huey Yon (LKKAuto)

From:	Huey Yon (LKKAuto)	
Sent:	Monday, 12 December 2022 2:17 PM	
To:	Ye, Yong Kang Melvin	
Cc:	Teo, Grace; SUR	
Subject:	RE: TSL(31/10) \ CMTD2203753/MYE - Request Liability Check for SLP2581A accident on 15/10/2022 against SJE8807S	
Attachments:	SLP 2581A-IA.pdf; LTA.pdf; MARK ESTIMATE.pdf	
Dear Melvin,		
Enclosed herewith preliminary ad	lvice of SLP 2581A.	
Best Regards,		
Huey Yon case handler LKK Auto Consultants Pte.Ltd. Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933		
<assignments@lkkauto.com> Cc: Teo, Grace <grace.teo@somp< th=""><th>I.1:02 AM n.ye@sompo.com.sg>; SUR <sur@lkkauto.com>; assignments</sur@lkkauto.com></th></grace.teo@somp<></assignments@lkkauto.com>	I.1:02 AM n.ye@sompo.com.sg>; SUR <sur@lkkauto.com>; assignments</sur@lkkauto.com>	
Dear Melvin,		
Thank you for the assignment.		
Best Regards,		
Yan Admin		

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ye, Yong Kang Melvin < melvin.ye@sompo.com.sg >

Sent: Monday, 31 October 2022 10:06 am

To: Jackson Teo Ban Chye <jackson.teo@ethozprotect.com>; SUR <sur@lkkauto.com>; assignments

<assignments@lkkauto.com>

Cc: Teo, Grace <grace.teo@sompo.com.sg>

Subject: RE: TSL(31/10) \ CMTD2203753/MYE - Request Liability Check for SLP2581A accident on 15/10/2022 against

SJE8807S

Without Prejudice

Dear Jackson,

We will appoint LKK Auto to conduct the survey.

Aside to LKK Auto,

Please make arrangement to conduct the survey on SLP2581P by either Mr Adrian/Marcus/Kenneth/Steve and revert with your preliminary report upon completion of survey to Melvin.

Thank you.

Working From Home with effect from 06 April 2020 till further notice

<u>Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.</u>

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | **T**: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Ye, Yong Kang Melvin

Sent: Friday, October 28, 2022 11:00 AM

To: Jackson Teo Ban Chye < jackson.teo@ethozprotect.com>

Cc: Teo, Grace <grace.teo@sompo.com.sg>

Subject: RE: TSL(31/10) \ CMTD2203753/MYE - Request Liability Check for SLP2581A accident on 15/10/2022 against

SJE8807S

Without Prejudice

Dear Jackson,

Liability is clear, please finalize the repair cost with our surveyor.

Working From Home with effect from 06 April 2020 till further notice

<u>Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.</u>

Best Regards
Melvin Ye

Claims Division

D: 6322 4667 | **T**: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Jackson Teo Ban Chye < jackson.teo@ethozprotect.com >

Sent: Friday, October 28, 2022 8:58 AM

To: Claims - Motor Survey < MotorSurvey@sompo.com.sg; Ye, Yong Kang Melvin < melvin.ye@sompo.com.sg;

Subject: RE: TSL(31/10) \ CMTD2203753/MYE - Request Liability Check for SLP2581A accident on 15/10/2022 against

SJE8807S

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Dear Yong Kang,

Kindly advise Liability decision for the below loss.

Attached GIA report for your advice on liability.

Our Client's Vehicle Number:	SLP2581A
Sompo Insurance Vehicle Number:	SJE8807S
Date/Time of Loss:	15/10/2022 16:15

Thank you.
Warmest regards,
Jackson Teo
Customer Service Engineer



30 BUKIT BATOK CRESCENT SINGAPORE 658075

DID: 66547515 | FAX: 66547543

H/P: 87006696

Website: www.ethozgroup.com









From: Claims - Motor Survey < MotorSurvey@sompo.com.sg>

Sent: Friday, October 28, 2022 8:12 am

To: Selamatshahh Zainal <<u>Selamatshahh.Zainal@ethozprotect.com</u>>; Ye, Yong Kang Melvin <<u>melvin.ye@sompo.com.sg</u>>
Cc: Jackson Teo Ban Chye <<u>jackson.teo@ethozprotect.com</u>>; Aziz Norsani <<u>Aziz.Norsani@ethozprotect.com</u>>; Kelvin Kuan Kelvin.Kuan@ethozprotect.com>; Desmond Ng Desmond.Ng@ethozprotect.com>

Subject: TSL(31/10) \ CMTD2203753/MYE - Request TP Claim Survey for SLP2581A accident on 15/10/2022 against SIE8807S

[EXTERNAL EMAIL] This email originated from a non-ETHOZ GROUP address. Please exercise caution when clicking links or opening attachments from external sources.

Without Prejudice

Our Reference: CMTD2203753/MYE

Your Reference: SLP2581A

Dear Shahh,

We acknowledged receipt of your claim documents and noted on the survey on Monday, 31/10/22 at Tampines.

Please be informed that **Mr. Melvin Ye** is the handler of this case who can be contacted at 63224 667/melvin.ye@sompo.com.sg

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623 **Website:** www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Selamatshahh Zainal <Selamatshahh.Zainal@ethozprotect.com>

Sent: Thursday, October 27, 2022 4:42 PM

To: Claims - Motor Survey < Motor Survey@sompo.com.sg>

Cc: Jackson Teo Ban Chye < jackson.teo@ethozprotect.com>; Aziz Norsani < Aziz.Norsani@ethozprotect.com>; Kelvin

Kuan < <u>Kelvin.Kuan@ethozprotect.com</u>>; Desmond Ng < <u>Desmond.Ng@ethozprotect.com</u>> **Subject:** Request TP Claim Survey for SLP2581A accident on 15/10/2022 against SJE8807S **CAUTION**: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Motor Claims,

Please assist to make arrangement for TP claim survey the said vehicle at Ethoz 22 TAMPINES STREET 92 on Monday 31/10/2022.

Selamatshahh Zainal Senior Executive Motor Claims Operations



30 Bukit Batok Crescent Singapore 658075

HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7543

Website: www.ethozgroup.com









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