# RE: TSL(31/10) \ CMTD2203753/MYE - Request Liability Check for SLP2581A accident on 15/10/2022 against SJE8807S

Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Mon 31/10/2022 10:07 AM

To: Jackson Teo Ban Chye <jackson.teo@ethozprotect.com>;SUR <sur@lkkauto.com>;assignments <assignments@lkkauto.com>

Cc: Teo, Grace <grace.teo@sompo.com.sg>

Without Prejudice

Dear Jackson,

We will appoint LKK Auto to conduct the survey.

Aside to LKK Auto,

Please make arrangement to conduct the survey on SLP2581P by either Mr Adrian/Marcus/Kenneth/Steve and revert with your preliminary report upon completion of survey to Melvin.

Thank you.

Working From Home with effect from 06 April 2020 till further notice

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Best Regards
Melvin Ye

**Claims Division** 

D: 6322 4667 | T: 6461 6555



#### Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click <a href="here">here</a> for our Privacy Policy.

From: Ye, Yong Kang Melvin

Sent: Friday, October 28, 2022 11:00 AM

To: Jackson Teo Ban Chye < jackson.teo@ethozprotect.com>

Cc: Teo, Grace <grace.teo@sompo.com.sg>

Subject: RE: TSL(31/10) \ CMTD2203753/MYE - Request Liability Check for SLP2581A

accident on 15/10/2022 against SJE8807S

Without Prejudice

Dear Jackson,

Liability is clear, please finalize the repair cost with our surveyor.

Working From Home with effect from 06 April 2020 till further notice

\_

<u>Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.</u>

Best Regards
Melvin Ye

**Claims Division** 

D: 6322 4667 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click <a href="here">here</a> for our Privacy Policy.

From: Jackson Teo Ban Chye < jackson.teo@ethozprotect.com>

**Sent:** Friday, October 28, 2022 8:58 AM

To: Claims - Motor Survey < MotorSurvey@sompo.com.sg>; Ye, Yong Kang Melvin

<melvin.ye@sompo.com.sq>

Subject: RE: TSL(31/10) \ CMTD2203753/MYE - Request Liability Check for SLP2581A

accident on 15/10/2022 against SJE8807S

**CAUTION**: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Yong Kang,

Kindly advise Liability decision for the below loss.

Attached GIA report for your advice on liability.

Our Client's Vehicle Number:	SLP2581A
Sompo Insurance Vehicle Number:	SJE8807S
Date/Time of Loss:	15/10/2022 16:15

Thank you.
Warmest regards,
Jackson Teo
Customer Service Engineer



Ethoz Protect Pte Ltd

30 BUKIT BATOK CRESCENT SINGAPORE 658075

DID: 66547515 | FAX: 66547543

H/P: 87006696

Website: www.ethozgroup.com









**From:** Claims - Motor Survey < MotorSurvey@sompo.com.sg>

**Sent:** Friday, October 28, 2022 8:12 am

**To:** Selamatshahh Zainal <<u>Selamatshahh.Zainal@ethozprotect.com</u>>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sq>

Cc: Jackson Teo Ban Chye < jackson.teo@ethozprotect.com>; Aziz Norsani

<a href="mailto:</a><a href="mailto:Norsani@ethozprotect.com">Norsani@ethozprotect.com</a>; Kelvin Kuan <a href="mailto:Kelvin.Kuan@ethozprotect.com">Kelvin.Kuan@ethozprotect.com</a>; Desmond Ng <a href="mailto:Norsani@ethozprotect.com">Desmond Ng <a href="mailto:Norsani@ethozprotect.com">Norsani@ethozprotect.com</a>; Desmond

Subject: TSL(31/10) \ CMTD2203753/MYE - Request TP Claim Survey for SLP2581A accident

on 15/10/2022 against SJE8807S

**[EXTERNAL EMAIL]** This email originated from a non-ETHOZ GROUP address. Please exercise caution when clicking links or opening attachments from external sources.

#### Without Prejudice

Our Reference: CMTD2203753/MYE

Your Reference: SLP2581A

Dear Shahh,

We acknowledged receipt of your claim documents and noted on the survey on Monday, 31/10/22 at **Tampines.** 

Please be informed that **Mr. Melvin Ye** is the handler of this case who can be contacted at 63224 667/ melvin.ye@sompo.com.sq

## [Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

**D**: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



### Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service provides and agents (acting on our behalf). Please click <a href="here">here</a> for our Privacy Policy.

From: Selamatshahh Zainal <Selamatshahh.Zainal@ethozprotect.com>

Sent: Thursday, October 27, 2022 4:42 PM

**To:** Claims - Motor Survey < <a href="MotorSurvey@sompo.com.sg">MotorSurvey@sompo.com.sg</a>>

Cc: Jackson Teo Ban Chye < jackson.teo@ethozprotect.com>; Aziz Norsani

<<u>Aziz.Norsani@ethozprotect.com</u>>; Kelvin Kuan <<u>Kelvin.Kuan@ethozprotect.com</u>>; Desmond Ng <<u>Desmond.Ng@ethozprotect.com</u>>

Subject: Request TP Claim Survey for SLP2581A accident on 15/10/2022 against SJE8807S

**CAUTION**: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Motor Claims,

Please assist to make arrangement for TP claim survey the said vehicle at **Ethoz 22 TAMPINES STREET 92 on Monday 31/10/2022**.

Selamatshahh Zainal Senior Executive Motor Claims Operations



30 Bukit Batok Crescent Singapore 658075

HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7543

Website: www.ethozgroup.com









Disclaimer: This message may contain confidential information intended only for the use of the addressee named above. If you are not the intended recipient of this message you are hereby notified that any use, dissemination, distribution or reproduction of this message is prohibited. If you received this message by mistake, please notify the sender by reply email immediately. Please conduct your own virus checks before opening any attachment as ETHOZ PROTECT does not guarantee the integrity of this email or attached files has been maintained nor this communication is free of viruses, interceptions or interference. Any views expressed in this message are those of the individual sender and may not necessarily reflect the views of ETHOZ PROTECT. ETHOZ PROTECT shall not be responsible nor liable for the improper and incomplete transmission of the information contained in this communication nor for any delay in its receipt or damage to your system.

Disclaimer: This message may contain confidential information intended only for the use of the addressee named above. If you are not the intended recipient of this message you are hereby notified that any use, dissemination, distribution or reproduction of this message is prohibited. If you received this message by mistake, please notify the sender by reply email immediately. Please conduct your own virus checks before opening any attachment as ETHOZ PROTECT does not guarantee the integrity of this email or attached files has been maintained nor this communication is free of viruses, interceptions or interference. Any views expressed in this message are those of the individual sender and may not necessarily reflect the views of ETHOZ PROTECT. ETHOZ PROTECT shall not be responsible nor liable for the improper and incomplete transmission of the information contained in this communication nor for any delay in its receipt or damage to your system.