

Veron Chen (LKKAUTO)

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Sent: Tuesday, 1 November 2022 2:41 PM
To: Veron Chen (LKKAUTO); Meng Yan (LKK Auto); SUR; assignments
Cc: Teo, Grace
Subject: RE: Ref : CMTD2203885/MYE RE: OD SURVEY FOR GBF3748B (DOA : 24/10/2022)

Hi Veron,

We authorize the repair of GBD3748B.

Please note that Company Logo and Sticker wrapping is not cover in the policy.

Excess : \$600.00

Working From Home with effect from 06 April 2020 till further notice

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020.
Kindly direct invoices and business correspondence to our new registered address.

Best Regards
Melvin Ye
Claims Division
D: 6322 4667 | T: 6461 6555



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A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Tuesday, November 1, 2022 8:40 AM
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Teo, Grace <grace.teo@sompo.com.sg>
Subject: RE: Ref : CMTD2203885/MYE RE: OD SURVEY FOR GBF3748B (DOA : 24/10/2022)

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Dear Melvin,

Enclosed preliminary revised of vehicle GBF 3748B
Date of survey: 31/10/2022
Number of days (estimated) : 6 days

Lump Sum Repair

Please advised company logo and sticker wrapping insured in the policy?

We have Not authorise repair.

Kindly let us have your approval and provides policy excess.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Monday, 31 October 2022 1:21 PM

To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Teo, Grace <grace.teo@sompo.com.sg>

Subject: Re: Ref : CMTD2203885/MYE RE: OD SURVEY FOR GBF3748B (DOA : 24/10/2022)

Dear Melvin,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Sent: Monday, 31 October 2022 1:02 pm

To: Sharon Chiong (Cheng Hoe Motor) <chmotor@singnet.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'June Phua (Cheng Hoe)' <junephua@singnet.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>

Subject: Ref : CMTD2203885/MYE RE: OD SURVEY FOR GBF3748B (DOA : 24/10/2022)

Hi Sharon,

We acknowledged receipt of your claim documents.

Please be informed that Melvin Ye is the handler of this case.

Please be informed that we have appointed **LKK Auto** to conduct the survey.

Excess – To Be Advise

Aside to LKK Auto,

Please assist to conduct motor survey on **Own Damage** by either Mr Kenneth/Steve/Marcus/Adrian.

Please revert with your preliminary report upon completion of survey to Melvin for Authorization.

Excess applicable – To Be Advise.

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Best Regards

Melvin Ye

Claims Division

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From: Sharon Chiong (Cheng Hoe Motor) <chmotor@singnet.com.sg>

Sent: Monday, October 31, 2022 10:52 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: 'June Phua (Cheng Hoe)' <junephua@singnet.com.sg>

Subject: OD SURVEY FOR GBF3748B (DOA : 24/10/2022)

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Hi,

Estimate and GIA report with driver's LIC as per attached.

Kindly assist to arrange for survey soonest as vehicle is currently lying at **YISHUN WORKSHOP**.

Please advise the excess applicable.

Thank you.

Rgds

Sharon Chiong

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719