

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 1 December 2022 8:55 AM
To: NORA.ZAILAN@GMAIL.COM
Subject: ACCIDENT INVOLVING SMQ4826P(AIG) AND SJU1933Y AT/ALONG SELETAR WESK LINK ON 26/09/2022
Attachments: VIDEO SCREENSHOT 1.png; VIDEO SCREENSHOT 2.png; ADDENDUM FORM_SMQ4826P.pdf

NOORAISHA BTE ABDUL QUDDOOS

[By Email Only]

Dear Sir/Madam,

You Ref: SMQ4826P

Our Ref: CC6/AIG22010777/Apa3

ACCIDENT INVOLVING SMQ4826P(AIG) AND SJU1933Y AT/ALONG SELETAR WESK LINK ON 26/09/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SJU1933Y against your insurance policy.

Based on all the available information on hand, we are of the view that we do not have a good defense towards the claim submitted by SJU1933Y. The video footage submitted by SJU1933Y shows that your vehicle had encroached into third party's lane and collided with third party vehicle. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost. Please be assured that we will do our due diligence to mitigate the cost.

In addition, the date of accident should be on **26/09/2022** instead of 29/09/2022. Please assist to sign on the attached addendum form and return to us via email for our necessary action.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

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