

Huey Yon (LKKAuto)

**From:** LEE KATIE <katielee@uoi.com.sg>  
**Sent:** Wednesday, 4 January 2023 12:49 PM  
**To:** Huey Yon (LKKAuto)  
**Cc:** SUR  
**Subject:** RE: SMT3141Y (Pre-Inspection) / Your Vehicle : YQ3920P | DOA : 28/10/2022

Dear Huey Yon,

M12D00122211

Regards,

**Katie Lee**  
Senior Manager  
Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909  
Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3872 | Email • [katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)

Our office will close at 3pm on Friday 23<sup>rd</sup> December and 30<sup>th</sup> December 2022.

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**From:** Huey Yon (LKKAuto) <hueyyon@lkkauto.com>  
**Sent:** Wednesday, 4 January 2023 10:10 am  
**To:** LEE KATIE <katielee@uoi.com.sg>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: SMT3141Y (Pre-Inspection) / Your Vehicle : YQ3920P | DOA : 28/10/2022

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Dear Katie,

Kindly provide us claim no.

Best Regards,

**Huey Yon** | case handler  
**LKK Auto Consultants Pte.Ltd.**  
Phone: 6256-3561 Fax: 62564315 email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
**Sent:** Monday, 31 October 2022 9:53 AM  
**To:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** Re: SMT3141Y (Pre-Inspection) / Your Vehicle : YQ3920P | DOA : 28/10/2022

Dear Katie,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>  
**Sent:** Friday, 28 October 2022 4:59 pm  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** HD Perfect Autowork <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)>  
**Subject:** RE: SMT3141Y (Pre-Inspection) / Your Vehicle : YQ3920P | DOA : 28/10/2022

Dear LKK,

Please proceed to conduct PRI of vehicle SMT3141Y and acknowledge receipt.

Regards,

**Katie Lee**

Senior Manager  
Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

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**From:** HD Perfect Autowork <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)>

**Sent:** Friday, 28 October 2022 4:50 pm

**To:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>

**Subject:** Re: SMT3141Y (Pre-Inspection) / Your Vehicle : YQ3920P | DOA : 28/10/2022

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Dear Katie,

Please arrange **LKK Auto Consultants Pte Ltd** to come and conduct the survey for vehicle SMT3141Y.

Thank You.

Regards,

***Irene***

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Fri, Oct 28, 2022 at 3:10 PM LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)> wrote:

WITHOUT PREJUDICE

Dear Shanelle,

We propose to appoint FormTeam Adjusters as SJE.

Please advise.

Regards,

**Katie Lee**

Senior Manager  
Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

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**From:** HD Perfect Autowork <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)>

**Sent:** Friday, 28 October 2022 2:06 pm

**To:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>

**Subject:** SMT3141Y (Pre-Inspection) / Your Vehicle : YQ3920P | DOA : 28/10/2022

CAUTION: This email originated from outside of the organization. **Do not click links or open** attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We are instructed by **Galvin Chia Wen Long** to notify you of a road traffic accident on **28/10/2022** at about **08:25 hours** at/along **Yishun Avenue 1 Towards Lentor Avenue** involving our client's/customer's vehicle registration number **SMT3141Y** and vehicle registration number **YQ3920P** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Kindly note the vehicle **SMT3141Y is not at the workshop yet**, hence please register the case first and we will inform you in advance once the vehicle is ready for the pre-inspection.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

*Shanelle Lim*

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875