Hsiao Tong (LKKAuto)

From: tan yingrui <yrui_tan@hotmail.com>
Sent: Monday, 21 November 2022 11:38 AM

To: Hsiao Tong (LKKAuto)

Subject: Re: CLAIM NOTIFICATION - ACCIDENT INVOLVING SKW9084Y(AIG) AND SLK2477U

AT/ ALONG BRADDELL ROAD/UPPER SERANGOON ROAD JUNCTION ON

29/10/2022

Dear Ms Chew,

Yes, my policy has the NCD protector feature.

Please proceed with the settlement negotiation

Thank you.

Best regards, Ying Rui

On Nov 21, 2022, at 10:34 AM, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Tan Ying Rui (Chen Yingrui)

[By Email Only]

Dear Sir/Madam,

Our Ref: CC6/AIG22010769/Upa3

You Ref: SKW9084Y

ACCIDENT INVOLVING SKW9084Y(AIG) AND SLK2477U AT/ ALONG BRADDELL ROAD/UPPER SERANGOON ROAD JUNCTION ON 29/10/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received third party claim from SLK2477U against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

 $\textbf{Hsiao Tong, Chew (Ms)} \mid \texttt{Case Handler}$

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

 $\rm HQ$: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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