Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Monday, 31 October 2022 11:11 AM

To: Gabriel Wee

Cc: Hsiao Tong (LKKAuto); CS A Team; Admin A

Subject: RE: [EXTERNAL] - Re: OUR REF: MFL2022D0002000/01 YOUR REF: SNC5684L *** LKK

REF: CS/III22003668/Gpa3q2-1

Dear Gabriel,

Please share us LOD and send back adjuster report in Merimen.

Thank you. Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gabriel Wee <Gabriel@iii.com.sg> Sent: Monday, 31 October 2022 10:16 AM

To: Carsmith <claims@carsmith.biz>; SUR <sur@lkkauto.com>; admin-d <admin-d@lkkauto.com>; Mei Kwan (LKKAuto)

<Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [EXTERNAL] - Re: OUR REF: MFL2022D0002000/01 YOUR REF: SNC5684L

Dear LKK,

Please assist with direct settlement.

Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building Singapore 049711

Tel: 6347 6100, Ext – 248

From: Carsmith <<u>claims@carsmith.biz</u>>
Sent: Friday, 28 October 2022 12:54 pm
To: III (Letter of Demand) <<u>lod@iii.com.sg</u>>
Cc: Gabriel Wee <<u>Gabriel@iii.com.sg</u>>

Subject: [EXTERNAL] - Re: OUR REF: MFL2022D0002000/01 YOUR REF: SNC5684L

Dear All,

Any updates on the offer?

Thank you.

Regards, Alex Beh

On 26/10/2022 3:03 pm, III (Letter of Demand) wrote:

Dear Sirs,

We are in receipt of your letter of demand which is receiving our attention.

We shall revert to your shortly. Kindly note that we are preserving our rights to conduct a medical re-examination on your client, re-inspection/inspection of your damage vehicle or property (whichever is relevant) where necessary.

In the meanwhile, if your client is claiming for injuries and is considering claiming for paid wages, please provide a letter from his/her employers confirming the following:

- 1. A letter from your client's employers confirming that your client was paid wages/ salaries during his/her medical leave period and they did not indemnify him/her medical expenses if he/ she is claiming for injuries;
- 2. Medical Certificate (s) showing that your client was on medical leave as claimed if he/she is claiming for injuries
- 3. That your client has made a WICA claim under Ministry of Manpower if he/she is claiming for injuries

<u>Please refrain from forwarding physical copies to us via mail, as we only accept soft copies of the same.</u>

Please ensure you forward a copy of your client's Warrant To Act for our perusal and retention

For all future cases, please direct all your LODs to us via email at lod@iii.com.sg.

Also for ease of reference we have included the names and email addresses of our Colleagues . Our files/cases are handled based on the suffix of our insured vehicle. You can write to our Colleagues directly (based on the appended list) and you must copy our HOD, Head of Claims, Mr Mekavathanan at Mekavathanan@ii.com.sg

Name of Officer	Initials	Email Address	Suffix
Aida	ZS	aida@iii.com.sg	1
Sherini	SP	sherini@iii.com.sg	2

Sundari	SN	sundari@iii.com.sg	3
Dhanya	BP	dhanya@iii.com.sg	4
Priya	MP	manivel@iii.com.sg	5
Gabriel	WH	gabriel@iii.com.sg	6
Derrick	DT	derricktan@iii.com.sg	7
Derrick	DT	derricktan@iii.com.sg	8
Sherini	SP	sherini@iii.com.sg	9
Gabriel	WH	gabriel@iii.com.sg	0

Best Regards

SYSTEM GENERATED DOCUMENT REQUIRE NO SIGNATURE

From: carsmith <a h

To: Motor Claim - III motorclaim@iii.com.sg; III (Letter of Demand) lod@iii.com.sg

Subject: Fwd: FW: [EXTERNAL] - SNC5684L LOD

WITHOUT PREJUDICE

Dear All,
Hope this email finds you well.
We refer to our LOD dated 07 SEP 2022 . Kindly let us have your proposed offer soonest.

Thank you
Regards
Alex
90910000
CARSMITH PRIVATE LIMITED

Subject:FW: [EXTERNAL] - SNC5684L LOD **Date:**Wed, 7 Sep 2022 09:19:08 +0000

----- Forwarded Message ------

From: Motor Claim - III < motorclaim@iii.com.sg>

To:claims@carsmith.biz <claims@carsmith.biz>, III (Letter of Demand) <lod@iii.com.sg>

CC:Derrick Tan < <u>DerrickTan@iii.com.sg</u>>

Dear Sirs,

Kindly forward your letter of demand to lod@iii.com.sg in the future instead of sending it to motorclaim@iii.com.sg.

Thank you.

Bhuvaneswari Motor & Work Injury Claims Department India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building Singapore 049711 Tel: 6347 6100 Ext 231



From: claims@carsmith.biz
Sent: Wednesday, 7 September 2022 3:46 pm
To: Motor Claim - III motorclaim@iii.com.sg

Subject: [EXTERNAL] - SNC5684L LOD

You don't often get email from claims@carsmith.biz. Learn why this is important

WITHOUT PREJUDICE

Dear All,

Hope this email finds you well.

Attach LOD.

Kindly let us have your proposed offer soonest.

Thank you

Regards

Alex

90910000

CARSMITH PRIVATE LIMITED

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