

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 1 November 2022 2:26 PM
To: Claims; Meng Yan (LKK Auto); SUR; assignments
Subject: RE: OD CLAIM FOR SLU 5988 P, DOA: 27/10/2022 - TF

Dear Siti,

As instructed by our client , please proceed to repair the **insured vehicle SLU 5988P, (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Monday, 31 October 2022 4:40 PM
To: Claims <claims@premiumauto.com.sg>; Meng Yan (LKK Auto) <mengyan@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OD CLAIM FOR SLU 5988 P, DOA: 27/10/2022 - TF

Dear Siti,

Pending approved from AIG.

Once approved will send you email.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 31 October 2022 4:16 PM

To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SLU 5988 P, DOA: 27/10/2022 - TF

Good afternoon Yan/Sur,

Kindly advise on repair approval.

Please note vehicle is in.

Thank you.

Best Regards,
Siti Muhaini
Claims Administrator

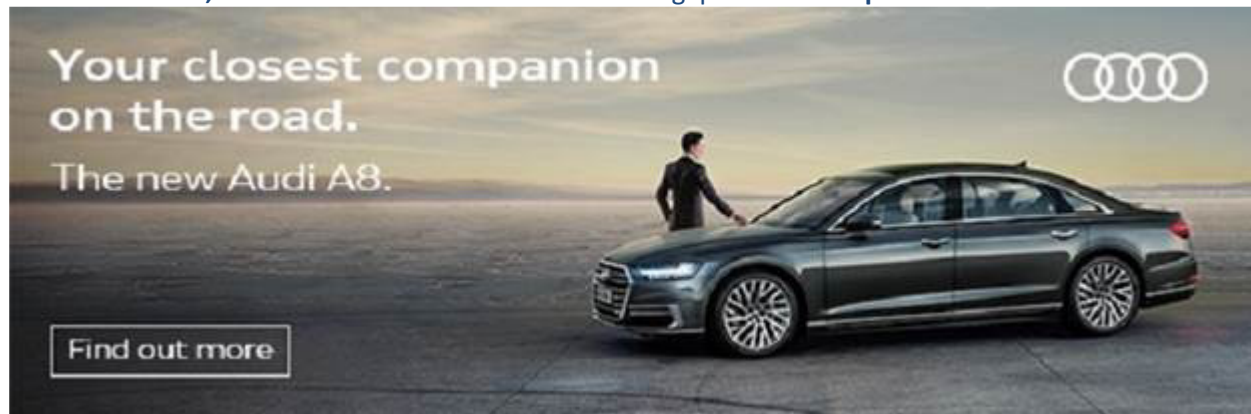
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 31 October 2022 9:07 AM

To: 'Meng Yan (LKK Auto)' <mengyan@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SLU 5988 P, DOA: 27/10/2022 - TF

Dear Yan/Sur,

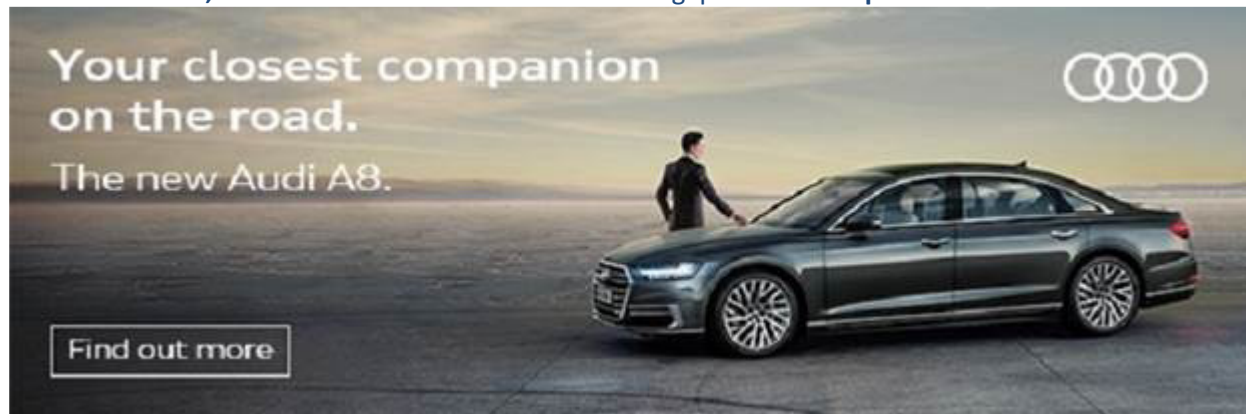
Kindly advise on repair approval.

Please note vehicle is in.

Thank you.

**Best Regards,
Siti Muhaini
Claims Administrator**

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From: Claims <claims@premiumauto.com.sg>
Sent: Saturday, 29 October 2022 9:32 AM
To: 'Meng Yan (LKK Auto)' <mengyan@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SLU 5988 P, DOA: 27/10/2022 - TF

Good morning Yan/Sur,

Kindly advise on repair approval.

Please note vehicle is in.

Thank you.

**Best Regards,
Siti Muhaini
Claims Administrator**

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From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 28 October 2022 5:24 PM

To: 'Meng Yan (LKK Auto)' <mengyan@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SLU 5988 P, DOA: 27/10/2022 - TF

Dear Yan/Sur,

On behalf of Service Advisor: Tony foong

Kindly advise on repair approval.

Note vehicle is in.

Thank you.

**Best Regards,
Siti Muhaini
Claims Administrator**

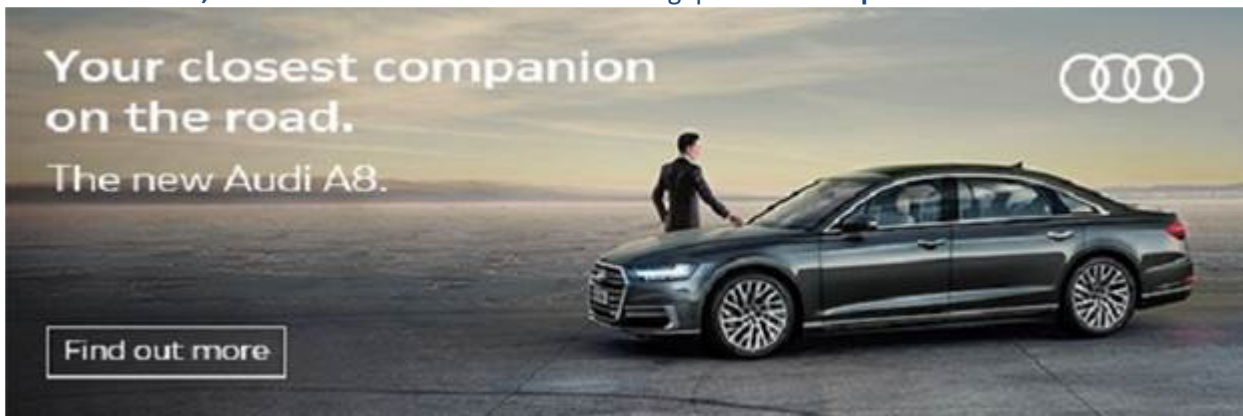
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From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 27 October 2022 6:14 PM
To: 'Meng Yan (LKK Auto)' <mengyan@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SLU 5988 P, DOA: 27/10/2022 - TF

Dear Yan,

Attached above is the Estimate for your kind reference.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Thursday, 27 October 2022 2:57 PM
To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OD CLAIM FOR SLU 5988 P, DOA: 27/10/2022 - TF

Dear En Qi,

Noted with thanks.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 27 October 2022 1:56 PM
To: SUR <sur@lkkauto.com>; admin-d <admin-d@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: OD CLAIM FOR SLU 5988 P, DOA: 27/10/2022 - TF

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 28/10/2022 @10.30am. 55 Ubi Road 1. Vehicle In.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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