

Our Ref: CT1022/SHD3394C/CK(st)
Date: 02.02.2023

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 17.10.2022 INVOLVING SHD3394C & SNH2406S ALONG HAIG RD

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD3394C, which was involved in the captioned accident with your insured vehicle No SNH2406S.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,026.00
2. Loss of Rental	2 days x S\$ 123.93	S\$	247.86
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	2 days x S\$ 80.00	S\$	160.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	1,441.35
--------	---------------------	------------	-----------------

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

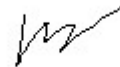
**ACCIDENT INVOLVING i 40 SHD3394C , SNH2406S
ALONG HAIG RD****ON 17-Oct-22 13:00**I / We **NG TIAT SIN** (Hirer) NRIC No.: **SXXXX994A**and/or (Relief) NRIC No.: **SXXXX994A**Taxi Number **SHD3394C**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **17-Oct-2022**Name of Hirer **NG TIAT SIN**Hirer NRIC **SXXXX994A**

Signature :

Address **373 HOUGANG STREET 31 #07-65
530373**Contact No. **91896018**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00252632100 Claim No : SNM22D207473/C02/ SNH2406S/KHONGLH

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$1,381.31**
SINGAPORE DOLLAR ONE THOUSAND THREE HUNDRED EIGHTY ONE AND
CENTS THIRTY ONE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD3394C

Insured Vehicle No. : SNH2406S

Date of Loss : 17/10/2022

Place of Accident : 130 HAIG ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TUNG POH YONG

Driver Name : XU FUGUI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,026.00
(3) Loss of Use /Rental/Earning	S\$	347.86
(4) GIA/Police Reports/ Investigation Results /Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	1,381.31
	=====	

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature : _____

Date : 30.5.2023


**CLAIMSIDEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969**

**Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"**

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHD3394C

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
28.07.2016

CHASSIS CODE
KMHLB41UMGU093227

NO/DATE
93118783 19.01.2023

JOB NO.
305533479

ODOMETER READING

JOB TYPE

Description : 3P 17.10.2022

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	950.00
Add GST @ 8.000 %	76.00
Total Invoice amount	1,026.00

Issued by : KATHERINETAN 19.01.2023 13:01:24
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1) WORKER TAKING ALL NECESSARY PRECAUTIONS AGAINST THE THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR LAPS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS RISK.

2) THE COMPANY SHALL INSPECT EACH VEHICLE IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 3 DAYS FROM SUCH DELIVERY OF MOTORS IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERROR OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ No

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY



Our Ref: CT22100272

Date: 27 January 2023

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 17/10/2022 @ 1300hrs
ALONG HAIG RD
INVOLVING SHD3394C AND SNH2406S

1. We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3394C** the ("Taxi"). The Taxi was hired to **NG TIAT SIN IC NO SXXXX994A**, a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$123.93 per day (inclusive of GST).
2. Please be advised that the Taxi was insured with AXA Insurance Pte Ltd on a third party basis at the material time of the accident.
3. We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.
4. Please liaise with the said hirer-operator or his authorised workshop directly for any dispute or settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Choo Pei Lin
Senior Manager, Fleet Insurance

This is a computer generated letter. No signature is required.



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

SHD 3394 c

17/10/22

Print Date/Time : 17 Oct 2022 / 16:04:50

Receipt Date/Time : 17 Oct 2022 / 16:04:50

Tax Invoice/Receipt

Receipt No. : ITNET-00000-221017-003120

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-----	--	-------------------------------	------------------------	------------------------------

Result of Insurance Enquiry - SNH2406S

As at 17 Oct 2022/13:00:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1 Insurance Enquiry - SNH2406S
Enquiry Fee
20221017160318994382

7.00 0.49 7.49

Sub-Total 7.00 0.49 7.49

Total Before Rounding 7.00 0.49 7.49

Rounding Difference 0.04

Total Amount Payable 7.45

Paid By

542089XXXXXX5908 eNETS Credit Card 7.45

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Paul

[illegible]

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Wednesday, 25 January 2023 5:23 PM
To: tung.pohyong@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SNH2406S (CHINA TAIPING) AND SHD3394C AT/ALONG 130 HAIG ROAD ON 17/10/2022

Our Ref: CC3/CTI22010755/Gpa3

Insured Name : Tung Poh Yong
Insured Driver : Xu Fugui

Dear Sir/Madam,

ACCIDENT INVOLVING SNH2406S (CHINA TAIPING) AND SHD3394C AT/ALONG 130 HAIG ROAD ON 17/10/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SHD3394C** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAUTO)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Thursday, 25 May 2023 9:47 am
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: {SEEK MANDATE} / YR REF:SNM22D207473/C02/ SNH2406S/KHONGLH RE: Direct Settlement - Accident Involving SNH2406S (OI : CTI - TBA) and SHD3394C (TP : LKK REF - CC3/CTI22010755/Gpa3) on 17/10/2022

Dear Ezlyna,

Proceed as advised.

Amount Revised
\$ 1,026.00 (inclusive of GST) L/Sum
\$ 247.86
\$ 100.00 (2 days x \$50)
\$ 7.45
<u>\$ 1,381.31</u>

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Friday, March 17, 2023 4:57 PM
To: Lynn Khong <lynn.khong@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: {SEEK MANDATE} / YR REF:SNM22D207473/C02/ SNH2406S/KHONGLH RE: Direct Settlement - Accident Involving SNH2406S (OI : CTI - TBA) and SHD3394C (TP : LKK REF - CC3/CTI22010755/Gpa3) on 17/10/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM22D207473/C02/ SNH2406S/KHONGLH
LKK ref : CC3/CTI22010755/Gpa3

Dear Lynn,

ACCIDENT INVOLVING SNH2406S (CHINA TAIPING) AND SHD3394C (TP) ON 17.10.2022

We refer to the above matter.

Based on video footage, this is an accident under BOLA 27, OI rear ended TP. (Pls find enclosed video footage). We are of the view that liability is on our driver's.

We seek your approval to offer repairer "ComfortDelgro Engineering Pte Ltd" at \$1,381.31 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 2,053.38	\$ 1,026.00 (inclusive of GST) L/Sum
2. Loss of Rental (2 days x \$123.93)	\$ 247.86	\$ 247.86
3. Loss of Income (2 days x \$80)	\$ 160.00	\$ 100.00 (2 days x \$50)
4. LTA Search fee	\$ 7.45	\$ 7.45
Total	\$ 2,468.69	<u>\$ 1,381.31</u>

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Thank you.

**I am working from home from 06~17.03. 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)