

## Mei Kwan (LKKAuto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Thursday, 6 July 2023 9:21 AM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** Hsiao Tong (LKKAuto); Admin A  
**Subject:** RE: SNM22D207784/C02/ GBC3320S/TAYHP/ RE: Direct Settlement - Accident Involving GBC3320S (OI : CTI - TBA) and SHD4433S (TP : LKK REF - CC3/CTI22010753/Npa3) on 23/10/2022  
**Attachments:** INSURED SAS REPORT GBC3320S.pdf

Dear Sir/Mdm,

Enclosed herewith a copy of our insured SAS REPORT.

Regards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI  
**Sent:** Monday, October 31, 2022 11:41 AM  
**To:** 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>  
**Cc:** 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>  
**Subject:** O/R: SNM22D207784/C02/ GBC3320S/TAYHP/ RE: Direct Settlement - Accident Involving GBC3320S (OI : CTI - TBA) and SHD4433S (TP : LKK REF - CC3/CTI22010753/Npa3) on 23/10/2022

Dear all,

Please note that officer in charge for this case is Irene Tay.

Claim no SNM22D207784/C02/ GBC3320S/TAYHP.

Dear Irene,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Sunday, 30 October 2022 9:40 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBC3320S (OI : CTI - TBA) and SHD4433S (TP : LKK REF - CC3/CTI22010753/Npa3) on 23/10/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 4433S at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Towing receipt

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)