

EzLyna (LKKAUTO)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Tuesday, 27 June 2023 7:17 PM
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: {SEEK MANDATE} / YR REF: SNM22D207458/C02/GBE1496X/TANKL RE: Direct Settlement - Accident Involving GBE1496X (OI : CTI - SNM22D207458/C02/TANKL) AND SMX2562B (TP : LKK REF - CC6/CTI22010752/Apa3) on 16/10/2022

Hi Ezlyna

Please offer lor from range from \$120 – 150

We agree with the rest of your proposal.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Wednesday, May 17, 2023 10:53 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} / YR REF: SNM22D207458/C02/GBE1496X/TANKL RE: Direct Settlement - Accident Involving GBE1496X (OI : CTI - SNM22D207458/C02/TANKL) AND SMX2562B (TP : LKK REF - CC6/CTI22010752/Apa3) on 16/10/2022

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Your ref: SNM22D207458/C02/GBE1496X/TANKL
LKK ref : CC6/CTI22010752/Apa3)

Dear Irene,

ACCIDENT INVOLVING GBE1496X (CHINA TAIPING) AND SMX2562B (TP) ON 16.10.2022

We refer to the above matter.

It is an accident under BOLA 22, OI collided onto TP parked vehicle. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "YSK Auto" at \$5,907.45 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 15,131.00	\$ 5,300.00 (L/Sum)
2. Loss of Rental (4 days x \$280)	\$ 1,120.00	\$ 600.00 (4 days x \$150)
3. LTA Search fee	\$ 7.45	\$ 7.45
Total	\$ 16,258.45	\$ 5,907.45

Surveyor recommended 4 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 02/05/2023 is only for mandate purpose.

Kindly let us have your approval / instruction. Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Thursday, November 3, 2022 2:34 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D207458/C02/GBE1496X/TANKL RE: Direct Settlement - Accident Involving GBE1496X (OI : CTI - SNM22D207458/C02/TANKL) AND SMX2562B (TP : LKK REF - CC6/CTI22010752/Apa3) on 16/10/2022

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary actions.

Please seek our mandate approval before any claims settlement.

Thank you.

Note: Password will be sent in separate email.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 1 November 2022 10:47 am
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: O/R: SNM22D207458/C02/ GBE1496X/TANKL RE: Direct Settlement - Accident Involving GBE1496X (OI : CTI - TBA) AND SMX2562B (TP : LKK REF - CC6/CTI22010752/Apa3) on 16/10/2022

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM22D207458/C02/ GBE1496X/TANKL .

Dear Kah Leong,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Monday, 31 October 2022 5:16 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBE1496X (OI : CTI - TBA) AND SMX2562B (TP : LKK REF - CC6/CTI22010752/Apa3) on 16/10/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMX 2562B at M/s YSK Auto Workshop - Kaki Bukit on 17/10/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP video footage
- OI's note

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)