

## Hsiao Tong (LKKAuto)

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 17 January 2023 3:15 PM  
**To:** kenguan@automotiverepaircentre.com.sg  
**Cc:** 'ARC James'; 'ARC Razali'; 'ARC Shujuan'; Admin A  
**Subject:** RE: SCX9699M - TP Claim Against GBK9969P \*\*\* LKK REF: CC6/CTI22010751/pa3  
**Attachments:** SM0V22AS0001-GBK9969P-15\_RESIZE-0.mp4



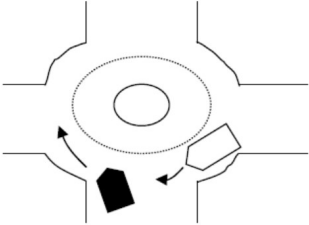
### Without Prejudice

Dear Sirs,

Our insured had managed to retrieve a copy of his video footage. We have reviewed and we are of the view that BOLA 12 is applicable. Our insured has the right of way.

In view of this, we regret to inform you that we are unable to look into your client's claim.

Thanks.

	SCENARIO	DESCRIPTION	 X	 Y
	<b>ROUNDAABOUT - Entering (Controlled / Uncontrolled)</b>			
12.		Vehicle X – Entering into the Roundabout Vehicle Y – Moving along in the Roundabout  <b>Reason:</b> Vehicle already in the roundabout has precedence	100%	0%

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** kenguan@automotiverepaircentre.com.sg <kenguan@automotiverepaircentre.com.sg>  
**Sent:** Tuesday, 10 January 2023 7:04 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** 'ARC James' <james@automotiverepaircentre.com.sg>; 'ARC Razali' <razali@automotiverepaircentre.com.sg>;

'ARC Shujuan' <shujuan@automotiverepaircentre.com.sg>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: SCX9699M - TP Claim Against GBK9969P \*\*\* LKK REF: CC6/CTI22010751/pa3

Hi Hsiao Tong

Can we have an update for this case?

Your last response was on 4<sup>th</sup> Nov 2022 when you requested for more evidence. I have given you the video footage and justification that my client has the right of way, kindly review the circumstances and provide a closure.

Thank you for your attention.

**With Best Regards,**  
**KenGuan**  
**Mobile: 86153288**

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**From:** [kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg) <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>

**Sent:** Friday, 23 December 2022 11:50 AM

**To:** 'Hsiao Tong (LKKAuto)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** 'ARC James' <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>; 'ARC Razali' <[razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)>;

'ARC Shujuan' <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SCX9699M - TP Claim Against GBK9969P \*\*\* LKK REF: CC6/CTI22010751/pa3

Hi Hsiao Tong,

Kindly please update on the liability status for this case.

**With Best Regards,**  
**KenGuan**  
**Mobile: 86153288**

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**From:** [kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg) <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>

**Sent:** Tuesday, 13 December 2022 9:08 AM

**To:** 'Hsiao Tong (LKKAuto)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** 'ARC James' <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>; 'ARC Razali' <[razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)>;

'ARC Shujuan' <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SCX9699M - TP Claim Against GBK9969P \*\*\* LKK REF: CC6/CTI22010751/pa3

Halo Hsiao Tong

Can we have an update please?

**With Best Regards,**  
**KenGuan**  
**Mobile: 86153288**

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**From:** [kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg) <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>

**Sent:** Monday, 5 December 2022 2:33 PM

**To:** 'Hsiao Tong (LKKAuto)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** 'ARC James' <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>; 'ARC Razali' <[razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)>;

'ARC Shujuan' <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SCX9699M - TP Claim Against GBK9969P \*\*\* LKK REF: CC6/CTI22010751/pa3

Dear Hsiao Tong

Kindly advise please. Thank you.

**With Best Regards,**  
**KenGuan**  
**Mobile: 86153288**

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**From:** [kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg) <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>  
**Sent:** Thursday, 24 November 2022 3:48 PM  
**To:** 'Hsiao Tong (LKKAUTO)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** 'ARC James' <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>; 'ARC Razali' <[razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)>; 'ARC Shujuan' <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SCX9699M - TP Claim Against GBK9969P \*\*\* LKK REF: CC6/CTI22010751/pa3

Dear Hsiao Tong

Please advise liability by tomorrow Friday so that my customer will not call China Taiping. He has been pressing me every day for an outcome. So kindly please assist.

The video evidence has been submitted to prove my case and for your review on 4<sup>th</sup> Nov.  
I have attached my client's video footage for your review.

- My client SCX9699M driving straight up the slope
- The lorry GBK9969P hit my client at the junction.
- Lorry is making a right turn at the junction – Vehicle approaching a right turn has to pay caution
- My client has right of way and there was no stop line
- On the contrary, there is a stop line from the direction the lorry is coming from

I look forward to your reply as soon as possible. Thank you!

**With Best Regards,**  
**KenGuan**  
**Mobile: 86153288**

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**From:** [kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg) <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>  
**Sent:** Monday, 21 November 2022 5:45 PM  
**To:** 'Hsiao Tong (LKKAUTO)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** 'ARC James' <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>; 'ARC Razali' <[razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)>; 'ARC Shujuan' <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SCX9699M - TP Claim Against GBK9969P \*\*\* LKK REF: CC6/CTI22010751/pa3

Dear Hsiao Tong

Kindly please advise liability. Thank you.

**With Best Regards,**  
**KenGuan**  
**Mobile: 86153288**

---

**From:** [kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg) <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>  
**Sent:** Tuesday, 15 November 2022 4:25 PM  
**To:** 'Hsiao Tong (LKKAUTO)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** 'ARC James' <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>; 'ARC Razali' <[razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)>; 'ARC Shujuan' <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SCX9699M - TP Claim Against GBK9969P \*\*\* LKK REF: CC6/CTI22010751/pa3

Dear Hsiao Tong

Any update please?

**With Best Regards,**  
**KenGuan**  
**Mobile: 86153288**

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**From:** [kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg) <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>  
**Sent:** Thursday, 10 November 2022 1:23 PM  
**To:** 'Hsiao Tong (LKKAUTO)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** 'ARC James' <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>; 'ARC Razali' <[razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)>; 'ARC Shujuan' <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SCX9699M - TP Claim Against GBK9969P \*\*\* LKK REF: CC6/CTI22010751/pa3

Dear Hsiao Tong

Please update the status of the claim, is the liability clear?  
Thank you.

**With Best Regards,**  
**KenGuan**  
**Mobile: 86153288**

---

**From:** [kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg) <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>  
**Sent:** Monday, 7 November 2022 3:29 PM  
**To:** 'Hsiao Tong (LKKAUTO)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** 'ARC James' <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>; 'ARC Razali' <[razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)>; 'ARC Shujuan' <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SCX9699M - TP Claim Against GBK9969P \*\*\* LKK REF: CC6/CTI22010751/pa3

Dear Hsiao Tong

Kindly review the video evidence submitted soonest possible please.  
Thank you for your attention.

**With Best Regards,**  
**KenGuan**  
**Mobile: 86153288**

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**From:** [kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg) <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>  
**Sent:** Friday, 4 November 2022 9:45 AM  
**To:** 'Hsiao Tong (LKKAUTO)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** 'ARC James' <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>; 'ARC Razali' <[razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)>; 'ARC Shujuan' <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SCX9699M - TP Claim Against GBK9969P \*\*\* LKK REF: CC6/CTI22010751/pa3

Dear Hsiao Tong

Thank you for the response and copy of your insured report for reference, we appreciate it.

I have attached my client's video footage for your review.

- My client SCX9699M driving straight up the slope
- The lorry GBK9969P hit my client at the junction.
- Lorry is making a right turn at the junction – Vehicle approaching a right turn has to pay caution
- My client has right of way and there was no stop line
- On the contrary, there is a stop line from the direction the Lorry is coming from

Kindly please come back to us as soon as possible and provide an outcome.  
With BOLA as a guide, we would not expect it will take long to receive a reply from you.

Thank you for your attention.

**With Best Regards,**  
**KenGuan**  
**Mobile: 86153288**

---

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Friday, 4 November 2022 7:21 AM  
**To:** ARC KenGuan <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>  
**Cc:** 'ARC James' <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>; 'ARC Razali' <[razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)>; 'ARC Shujuan' <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SCX9699M - TP Claim Against GBK9969P \*\*\* LKK REF: CC6/CTI22010751/pa3

Without Prejudice

Dear Sirs,

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

We would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

You may advise your client to claim OD if urgent. Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** ARC KenGuan <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>  
**Sent:** Thursday, 3 November 2022 11:26 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** 'ARC James' <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>; 'ARC Razali' <[razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)>; 'ARC Shujuan' <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SCX9699M - TP Claim Against GBK9969P \*\*\* LKK REF: CC6/CTI22010751/pa3

Dear Hsiao Tong

Please update the status of this accident claim, is the liability clear?  
Thank you for your attention.

With Best Regards,

KenGuan  
Whatsapp: 86153288

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**From:** [kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg) <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>  
**Sent:** Wednesday, 2 November 2022 5:01 pm  
**To:** 'Hsiao Tong (LKKAuto)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** 'ARC James' <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>; 'ARC Razali' <[razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)>; 'ARC Shujuan' <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SCX9699M - TP Claim Against GBK9969P \*\*\* LKK REF: CC6/CTI22010751/pa3

Dear Hsiao Tong

Please update. Thank you.

**With Best Regards,**  
**KenGuan**  
**Mobile: 86153288**

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**From:** [kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg) <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>  
**Sent:** Tuesday, 1 November 2022 3:02 PM  
**To:** 'Hsiao Tong (LKKAuto)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** 'ARC James' <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>; 'ARC Razali' <[razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)>; 'ARC Shujuan' <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SCX9699M - TP Claim Against GBK9969P \*\*\* LKK REF: CC6/CTI22010751/pa3

Dear Hsiao Tong

Kindly please advise liability for this claim.

I understand that your insured has already reported. Thank you for your attention.

**With Best Regards,**  
**KenGuan**  
**Mobile: 86153288**

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, 31 October 2022 6:45 PM  
**To:** [kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg); Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** 'ARC James' <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>; 'ARC Razali' <[razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)>; 'ARC Shujuan' <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SCX9699M - TP Claim Against GBK9969P \*\*\* LKK REF: CC6/CTI22010751/pa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi HT,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg) <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>

**Sent:** Monday, 31 October 2022 5:42 PM

**To:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'ARC James' <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>; 'ARC Razali' <[razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)>; 'ARC Shujuan' <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>

**Subject:** RE: SCX9699M - TP Claim Against GBK9969P

Hi All

May I know the Claim Officer in charge of this case please. Thank you for your attention.

**With Best Regards,**

**KenGuan**

**Mobile: 86153288**

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**From:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>

**Sent:** Monday, 31 October 2022 11:27 AM

**To:** [kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg); assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** ARC James <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>; ARC Razali <[razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)>; ARC Shujuan <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>

**Subject:** RE: SCX9699M - TP Claim Against GBK9969P

Dear Kenguan,

Thank you for the assignment.

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg) <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>

**Sent:** Saturday, 29 October 2022 1:10 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** ARC James <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>; ARC Razali <[razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)>; ARC Shujuan <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>

**Subject:** SCX9699M - TP Claim Against GBK9969P

Dear Person in-charge,

Our client's vehicle **SCX9699M** wants to make a third-party claim against **GBK9969P** (insured by **China Taiping Insurance Pte. Ltd.**)

- Kindly let us know the **Claim officer-in-charge** of this claim.
  - o Accident footage available
- Attached the GIA report, LTA search and Repair Estimate.
- Survey to be arranged.

Thank you for your attention.

**With Best Regards,**  
**KenGuan**  
**Mobile: 86153288**

**Automotive Repair Centre Pte Ltd**  
**48 Toh Guan Road East #02-146/147**  
**S 608586**



Virus-free. [www.avg.com](http://www.avg.com)