

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Date: Mon, 31 Oct 2022 14:48 +0800
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: SNM22D207786 /C02/GBK9969P/KHONGLH/ RE: Direct Settlement - Accident Involving GBK9969P (OI) and SCX9699M (TP : LKK REF - CC6/CTI22010751/pa3) on 28/10/2022
Attachments: 1 (Access the files in Attachments panel)

Dear Mei Kwan,

Please find OI SAS.

We are attempting to trim insured's video, shall forward later.

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 31 October 2022 12:45 pm
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Lynn Khong <lynn.khong@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: O/R: SNM22D207786 /C02/ GBK9969P /KHONGLH/ RE: Direct Settlement - Accident Involving GBK9969P (OI : CTI - TBA) and SCX9699M (TP : LKK REF - CC6/CTI22010751/pa3) on 28/10/2022

Dear all,

Please note that officer in charge for this case is Lynn Khong.

Claim no SNM22D207786 /C02/ GBK9969P /KHONGLH.

Dear Lynn,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Saturday, 29 October 2022 6:06 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBK9969P (OI : CTI - TBA) and SCX9699M (TP : LKK REF - CC6/CTI22010751/pa3) on 28/10/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Automotive Repair Centre Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- GIA search

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)