

Meng Yan (LKK Auto)

From: Irene Tan <motor@iaconsultingsg.com>
Sent: Friday, 28 October 2022 12:04 PM
To: Meng Yan (LKK Auto)
Cc: irene tay; assignments; SUR; msgoh; ecoautoclaims; candy
Subject: RE: CTP REF NO. SNM22D204534C02 --- ACCIDENT INVOLVING SJQ9279X AND SJM1751Y ALONG ECP (BEFORE AIRPORT ROAD EXIT) ON 29.06.2022.
Attachments: SJQ9279X.pdf

Dear Yan,

we refer to your email below.

Attached is the survey report with color photos as requested.

Thank you.

Regards,
Irene Tan

---- On Fri, 28 Oct 2022 10:35:15 +0800 **Meng Yan (LKK Auto) <mengyan@lkkauto.com>** wrote

Dear All,

Appointment confirmed.

Please provide relevant document, TP survey report and colour photograph.

Thank you.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Friday, 28 October 2022 9:31 AM

To: Irene Tan <motor@iaconsultingsg.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: msgoh <msgoh@iaconsultingsg.com>; ecoautoclaims <ecoautoclaims@gmail.com>; candy <candy@iaconsultingsg.com>

Subject: RE: CTP REF NO. SNM22D204534C02 --- ACCIDENT INVOLVING SJQ9279X AND SJM1751Y ALONG ECP (BEFORE AIRPORT ROAD EXIT) ON 29.06.2022.

Dear Sir/Mdm (LKK),

Please assist to conduct RE-INSPECTION on Monday.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Irene Tan <motor@iaconsultingsg.com>

Sent: Thursday, 27 October 2022 5:53 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: msgoh <msgoh@iaconsultingsg.com>; ecoautoclaims <ecoautoclaims@gmail.com>; candy <candy@iaconsultingsg.com>

Subject: RE: CTP REF NO. SNM22D204534C02 --- ACCIDENT INVOLVING SJQ9279X AND SJM1751Y ALONG ECP (BEFORE AIRPORT ROAD EXIT) ON 29.06.2022.

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Irene,

We refer to our email dated 21.10.22.

As spoken, please arrange for your surveyor to conduct physical re-inspection as follow:-

Date : 31 October 2022 (Monday)

Time : 10am (client waiting)

Place : 15 Kaki Bukit Road 4
#01-53 Bartley Biz Centre
Singapore 417808

Thank you.

Regards,

Irene Tan

for and on behalf of ECO Automobile Claims & Repair Pte Ltd

---- On Fri, 21 Oct 2022 11:46:30 +0800 **Irene Tan** <motor@iaconsultingsg.com> wrote ---

Dear Irene,

we refer to your email below.

Our client disagrees with your offer below.

Kindly arrange for re-inspection.

Thank you.

Regards,
Irene Tan

----- On Fri, 21 Oct 2022 10:58:14 +0800 **Irene Tay** <irene.tay@sg.cntaiping.com> wrote -----

Dear Mdm,

Enclosed herewith the survey report as per your request.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Irene Tan <motor@iaconsultingsg.com>
Sent: Thursday, 20 October 2022 10:00 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: msgoh <msgoh@iaconsultingsg.com>; ecoautoclaims <ecoautoclaims@gmail.com>;
candy <candy@iaconsultingsg.com>
Subject: RE: CTP REF NO. SNM22D204534C02 --- ACCIDENT INVOLVING SJQ9279X AND
SJM1751Y ALONG ECP (BEFORE AIRPORT ROAD EXIT) ON 29.06.2022.

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Dear Irene,

we refer to your email below.

Kindly let us have your survey report.

Thank you.

Regards,
Irene Tan

---- On Wed, 19 Oct 2022 14:03:35 +0800 **Irene Tay** <irene.tay@sg.cntaiping.com> wrote ---

WITHOUT PREJUDICE

Dear Sir/Mdm,

We are to the above captioned matter and your email below.

We have reviewed but really unable to increase any further as our proposal for COR is based on our surveyor recommendation.

Please reconsider.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Irene Tan <motor@iaconsultingsg.com>

Sent: Wednesday, 19 October 2022 12:43 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: msgoh <msgoh@iaconsultingsg.com>; ecoautoclaims <ecoautoclaims@gmail.com>;
candy <candy@iaconsultingsg.com>

Subject: RE: CTP REF NO. SNM22D204534C02 --- ACCIDENT INVOLVING SJQ9279X AND SJM1751Y ALONG ECP (BEFORE AIRPORT ROAD EXIT) ON 29.06.2022.

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Dear Irene,

we refer to our email dated 22.09.2022.

Kindly let us have your revised offer soonest possible.

Thank you.

Regards,
Irene Tan

---- On Thu, 22 Sep 2022 16:22:04 +0800 **Irene Tan** <motor@iaconsultingsg.com> wrote ---

Dear Irene,

we refer to your email below.

We regret to inform you that our client has rejected your offer.

In the spirit of amicable settlement, our client is re-proposing the following:

Cost of repair	\$9,152.00
Loss of use	\$1,680.00 (\$120.00 x 14 days)
Survey report	\$ 873.00 (As agreed)
Search fee	\$ 38.45 (As agreed)
Total	\$11,743.45

Kindly let us hear from you soon.

Thank you.

Regards,

Irene Tan

----- On Mon, 12 Sep 2022 10:12:55 +0800 **Irene Tay** <irene.tay@sg.cntaiping.com> wrote ---

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to the above captioned matter and your email below.

We have reviewed the matter and we are prepared to REVISE our offer up to **\$ 7,751.45 to settle your client's property damage claim.**

Cost of repair \$ 6,000.00
Loss of Rental \$ 840.00
Survey Fees \$ 873.00
LTA \$ 7.45
GIA \$ 31.00

Propose to conduct re-inspection if the REVISE offer is still not agreeable

Please revert.

Meanwhile, please withhold any further legal proceedings.

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Irene Tan <motor@iaconsultingsg.com>
Sent: Monday, 12 September 2022 9:59 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: emma wong <emma@iaconsultingsg.com>; msgoh <msgoh@iaconsultingsg.com>; ecoautoclaims <ecoautoclaims@gmail.com>; candy <candy@iaconsultingsg.com>
Subject: Re: CTP REF NO. SNM22D204534C02 --- ACCIDENT INVOLVING SJQ9279X AND SJM1751Y ALONG ECP (BEFORE AIRPORT ROAD EXIT) ON 29.06.2022.

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Dear Irene,
we refer to your email below.
We regret to inform you that our client has rejected your offer.
In the spirit of amicable settlement, our client is re-proposing the following:

Cost of repair	\$9,360.00
Loss of use	\$1,820.00 (\$130.00 x 14 days)
Survey report	\$ 873.00 (As agreed)
Search fee	\$ 38.45 (As agreed)

Total	\$12,091.45
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Kindly let us hear from you soon.
Thank you.
Regards,
Irene Tan

----- On Mon, 12 Sep 2022 09:27:29 +0800 **Irene Tay**
<irene.tay@sg.cntaiping.com> wrote ----

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to the above captioned matter and your email below.

We have reviewed the matter and we are prepared to offer up to **\$7,611.45**
to settle your client's property damage claim.

Cost of repair	\$ 6,000.00
Loss of Rental	\$ 700.00
Survey Fees	\$ 873.00
LTA	\$ 7.45
GIA	\$ 31.00

Please revert.

Meanwhile, please withhold any further legal proceedings.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Emma Wong <emma@iaconsultingsg.com>

Sent: Friday, 5 August 2022 3:34 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay
<irene.tay@sg.cntaiping.com>

Cc: Irene Tan <motor@iaconsultingsg.com>; Tan Ling Ling
<candy@iaconsultingsg.com>; msgoh <msgoh@iaconsultingsg.com>;

ecoautoclaims <ecoautoclaims@gmail.com>

Subject: LOD : ACCIDENT INVOLVING SJQ9279X AND SJM1751Y ALONG ECP
(BEFORE AIRPORT ROAD EXIT) ON 29.06.2022.

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Dear Sir,

Attached is the LOD and enclosures for your perusal.

Please let us have your settlement terms a.s.a.p.

Thank you.

Best regards,
Emma Wong
For and On behalf of ECO Automobile Claims & Repair Pte Ltd
+65 6385 1171