

HUI HUANG HONG BAO MOTORS

2 Kaki Bukit Ave 2 | #02-11 Kaki Bukit @ Autohub | Singapore 417921

Office: 6844 7414 | Fax: 6844 7401 | Email: alisonhbbb@gmail.com

Company Reg. No. 53065525W

Date : 21 February 2023

Your Ref : SLP 8060 Y

Lonpac Insurance Bnd
300 Beach Road, #17-04/06 The Concourse
Singapore 199555

[Attention: Motor Claims Department]

Dear Sirs,

CLAIMANT : POPULAR RENT A CAR PTE LTD

ACCIDENT ON 26 OCTOBER 2022 INVOLVING VEHICLES NOS. SLP 8060 Y AND SGK 8118 B MAUDE ROAD TOWARDS KING GEORGE'S AVE AT ABOUT 2115 HOURS

We act for **POPULAR RENT A CAR PTE LTD**, the owners of the motor vehicle no. **SLP 8060 Y**.

We are instructed by the above named to claim damages against you/your insured in connection with a road traffic accident on **26 OCTOBER 2022** along **MAUDE ROAD TOWARDS KING GEORGE'S AVE** involving our client's vehicle registration number **SLP 8060 Y** and vehicle registration number **SGK 8118 B** driven by you/your insured at the material time.

We are instructed that the accident was caused by your insured's negligent driving and/or management of your insured vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows: -

1. Cost of Repair	SGD	\$	4,500.00
2. Loss of Rental for 08 days (1 Sunday inclusive) @ \$150.00 per day	SGD	\$	1,200.00
3. Pre-Repair Survey Loss of Rental for 01 days @ \$150.00 per day	SGD	\$	150.00
4. GIA/LTA search fees	SGD	\$	7.45
		\$	<u>5,857.45</u>

We enclose a copy of each of the following documents for your consideration: -

- (A) GIA report lodged by the driver of SLP 8060 Y
- (B) Letter of authorization
- (C) Certificate of Insurance
- (D) Vehicle Registration Card

- (E) LTA Search/receipt on SGK 8118 B; and
- (F) Final Repair Bill
- (G) Pre-repair inspection (done by LKK on 28/10/22)

The demand herein is in respect of our client's claim for damages pertaining to his motor vehicle and any settlement following or subsequent to this demand shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Please note that we had notified you of the accident via a copy of Notice of accident dated 27 October 2022 and pre-repair survey on our client's vehicle was carried out by parties agreed surveyor, LKK AUTO CONSULTANTS PTE LTD dated 28 October 2022.

Kindly let us have your payment of **\$5,857.45** in our workshop's name within the next 14 days.

Please do not hesitate to contact our Mr Glen Chua at +65 8366 9890 or email us at claims@hbbb.com.sg should you have any queries on your matter. We thank you for your kind attention and appreciate your quick remittance.

Yours faithfully,



Encs

LETTER OF AUTHORITY & INDEMNITY

To: **Hui Huang Hong Bao Motors**

2 Kaki Bukit Avenue 2

#02-11 Kaki Bukit Autohub

Singapore 417921

ACCIDENT ON 26 OCTOBER 2022 INVOLVING VEHICLES NOS. SLP 8060 Y AND SGK 8118 B MAUDE ROAD TOWARDS KING GEORGE'S AVE AT ABOUT 2115 HOURS

1. I/We the owner of vehicle no. SLP8060Y hereby instruct and authorise you to commence repairs to the said vehicle.
2. You are further authorised to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third-party driver and/or his insurers including, if necessary, to commence legal proceedings in Court in my/our name against the third party.
3. You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorised to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
4. Upon resolving my/our claim, you are authorised to agree with my/our solicitors on the amount of their professional costs and disbursements for acting for me/us and to receive payment of the balance of the settlement sum on my/our behalf directly into your account.
5. In event that I/we am/are required to attend at my/our solicitors' office or to attend Court in connection with my/our claim, I/we shall render full co-operation.
6. In the event that my/our claim against the third party and/or his insurers is not successful or cannot be proceeded with, I/we authorise you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respect, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/We shall also be personally liable to bear all Legal Costs incurred by you in claiming back for the repair costs by your Solicitors.
7. If for whatever reason, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
8. In the event that the third party's insurance company send a cheque for the settlement amount directly to you, you have to pay HUI HUANG HONG BAO MOTORS our repair costs and others, which is included in the settlement amount. Failure to do so may result in us commencing legal action against you to recover for our repair cost and others.

Dated this on 26 OCT 2022

By signing below, I hereby acknowledge that I have read, understand, and agree to the terms of this document.

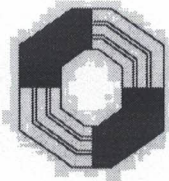


Company Name: **POPULAR RENT A CAR PTE LTD**

ROC No.: **199608195Z**

(Company stamp is applicable)

Contact No.: **6742 8888**



LONPAC INSURANCE BHD

CLAIM NO : 22/22/22/VP05/026481
DATE : 12 APRIL 2023

DISCHARGE VOUCHER

I/We, POPULAR RENT A CAR PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of SGK8118B the sum of Singapore Dollar Four Thousand Nine Hundred Eighty Seven and Cents Forty Five Only **(\$4,987.45)** in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLP8060Y and SGK8118B on 26/10/2022 along/at MAUDE ROAD TWDS KING GEORGE'S AVE.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ TEO THIAM CHUAN WILLIAM AND/OR**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**HUI HUANG HONG BAO MOTORS**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



21/04/2023

.....
Signature of vehicle owner/Date

Popular Rent A Car Pte Ltd

.....
Name of vehicle owner /Date

HUI HUANG HONG BAO MOTORS
2 Kaki Bukit Avenue 2 #02-11
Kaki Bukit Autohub
Singapore 417921
Tel: (65) 6844 7414
Fax: (65) 6844 7401
Email: alisonhhhb@gmail.com

Date of Accident: 26-Oct-22

Invoice No.	230228TP
Terms	CASH
Date	21-Feb-23

[illegible]

TOTAL	\$ 4,500.00
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HUI HUANG HONG BAO MOTORS

Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 27 Oct 2022 / 17:30:24

Receipt Date/Time : 27 Oct 2022 / 17:30:15

Tax Invoice/Receipt

Receipt No. : ITNET-00000-221027-003303

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SGK8118B				
As at 26 Oct 2022/21:15:00				
Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - SGK8118B			
	Enquiry Fee	7.00	0.49	7.49
	20221027172942614552			
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	a9w98bpt		Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Company Name:

Hui Huang Hong Bao Motors

Bank Account Details

Beneficiary Name:

Hui Huang Hong Bao Motors

Bank Name / Branch Name:

UOB

Bank Account No.:

355-303-9329

Bank Code / Branch Code:

Swift Code

Email Address:

accounts@hhbm.com.sg

(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:

Yanmei / 68447414 / claims@hhbm.com.sg

I hereby authorise Lonpac Insurance Bhd to remit all payment directly to the above nominated account.

輝皇鴻寶摩哆

HUI HUANG HONG BAO MOTORS

2 Kaki Bukit Avenue 2, #02-11

Kaki Bukit @ AutoHub, Singapore 417921

Tel: 6844 7401 Fax: 6844 7401

Email: alisonhhhb@gmail.com

Authorised Signature and Company Stamp

Date:

Acknowledged by :

Name / Date:

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 19 April 2023 8:25 AM
To: 'GERALD POH WEE BIN'
Cc: MT_Claim_SG; Admin A
Subject: RE: OREF: 22/22/22/VP05/026481 - FW: [SEEK MANDATE] - ACCIDENT INVOLVING SLP 8060 Y & SGK 8118 B ON 26 OCTOBER 2022 ALONG MAUDE ROAD *** LKK
REF: CC4/LPC22010742/pa3

Dear Sirs,

For an update, we have settled the matter at \$4,987.45(all-in).

1. Cost of Repair	\$ 4,500.00
2. Loss of Rental/ Use (8days x \$60.00)	\$ 480.00
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 4,987.45

We will proceed to close file and submit all the relevant document to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, March 31, 2023 10:04 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: OREF: 22/22/22/VP05/026481 - FW: [SEEK MANDATE] - ACCIDENT INVOLVING SLP 8060 Y & SGK 8118 B ON 26 OCTOBER 2022 ALONG MAUDE ROAD *** LKK REF: CC4/LPC22010742/pa3

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, March 31, 2023 8:35 AM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - ACCIDENT INVOLVING SLP 8060 Y & SGK 8118 B ON 26 OCTOBER 2022 ALONG MAUDE ROAD *** LKK REF: CC4/LPC22010742/pa3

Your ref: **22/22/22/VP05/026481**
Our ref : CC4/LPC22010742/Tpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SGK8118B(LONPAC) AND SLP8060Y(TP) ON 26/10/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "HUI HUANG HONG BAO MOTORS" at **\$5,407.45(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 10,123.65	\$ 4,500.00
2. Loss of RENTAL/ USE (9days x \$150.00)	\$ 1,350.00	\$ 900.00 (9DAYS X \$100.00)
3. LTA/ GIA SEARCH FEE	\$ 7.45	\$ 7.45
Total	\$ 11,481.10	<u>\$ 5,407.45</u>

Surveyor recommended 7days for repair + 1SUNDAY + 1PRS = 9DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 24/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, November 7, 2022 11:30 AM

To: geraldpoh@lonpac.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SLP 8060 Y & SGK 8118 B ON 26 OCTOBER 2022 ALONG MAUDE ROAD *** LKK
REF: CC4/LPC22010742/pa3

Dear Sirs,

Attached is copy of third party video for your easy reference. We are of the view that liability is not in our driver's favour.

We will proceed DS with third party. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Saturday, 29 October 2022 10:27 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING SLP 8060 Y & SGK 8118 B ON 26 OCTOBER 2022 ALONG MAUDE ROAD *** LKK
REF: CC4/LPC22010742/pa3

Lonpac External - General

Our Ref: 22/22/22/VP05/026481

Dear Mei Kwan,

Attached copy of insured report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 28 October 2022 8:51 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SLP 8060 Y & SGK 8118 B ON 26 OCTOBER 2022 ALONG MAUDE ROAD *** LKK
REF: CC4/LPC22010742/pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 28 October 2022 10:17 AM
To: assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; alisonhshb@gmail.com
Subject: FW: FW: ACCIDENT INVOLVING SLP 8060 Y & SGK 8118 B ON 26 OCTOBER 2022 ALONG MAUDE ROAD

Lonpac External - General

Our Ref: TBA

Dear Yan,

FYNA

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Hui Huang Hong Bao Motors <alisonhshb@gmail.com>
Sent: Friday, 28 October 2022 10:12 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: FW: ACCIDENT INVOLVING SLP 8060 Y & SGK 8118 B ON 26 OCTOBER 2022 ALONG MAUDE ROAD

We refer to your email of 28 October 2022.

We confirmed that both parties are agreeable to appoint **9. Adrian (LKK)** as the Single Joint Expert for the Survey of our client's vehicle no. **SLP 8060 Y**.

You can inspect our client's vehicle as follows:

Date of survey : **28 October 2022**

Venue : **HUI HUANG HONG BAO MOTOR**
2 Kaki Bukit Ave 2 #02-11 Kakit Bukit @ Autohub
Singapore 417921

Contact Person : Glen 8366 9890

Please let us hear from you by 28 October 2022.

Thanks & Regards,

Glen Chua
Service Advisor



2 Kaki Bukit Ave 2 | #02-11 Kaki Bukit @ Autohub | Singapore 417921

Office: 6844 7414 | Fax: 6844 7401 | Mobile: 8366 9890

Company Reg. No. 53065525W



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On Fri, Oct 28, 2022 at 7:08 AM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Sirs,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Thevan Thomas- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

At this juncture, our insured has not lodged the accident report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Hui Huang Hong Bao Motors <alisonhbbb@gmail.com>
Sent: Thursday, 27 October 2022 5:45 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: ACCIDENT INVOLVING SLP 8060 Y & SGK 8118 B ON 26 OCTOBER 2022 ALONG MAUDE ROAD

PRE - REPAIR SURVEY

CLAIMANT: POPULAR RENT A CAR PTE LTD

ACCIDENT INVOLVING SLP 8060 Y & SGK 8118 B ON 26 OCTOBER 2022 ALONG MAUDE ROAD

Dear Sirs

We are instructed by **POPULAR RENT A CAR PTE LTD** to notify you of a road accident on **26 OCTOBER 2022** at about 21:15 PM **ALONG MAUDE ROAD** involving our client's **SLP 8060 Y & SGK 8118 B** driven by your driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like

to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Thanks & Regards,

Glen Chua
Service Advisor



2 Kaki Bukit Ave 2 | #02-11 Kaki Bukit @ Autohub | Singapore 417921

Office: 6844 7414 | Fax: 6844 7401 | Mobile: 8366 9890

Company Reg. No. 53065525W



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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.