

Hsiao Tong (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 31 March 2023 10:04 AM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG
Subject: OREF: 22/22/22/VP05/026481 - FW: [SEEK MANDATE] - ACCIDENT INVOLVING SLP 8060 Y & SGK 8118 B ON 26 OCTOBER 2022 ALONG MAUDE ROAD *** LKK REF: CC4/LPC22010742/pa3

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, March 31, 2023 8:35 AM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - ACCIDENT INVOLVING SLP 8060 Y & SGK 8118 B ON 26 OCTOBER 2022 ALONG MAUDE ROAD *** LKK REF: CC4/LPC22010742/pa3

Your ref: **22/22/22/VP05/026481**
Our ref : CC4/LPC22010742/Tpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SGK8118B(LONPAC) AND SLP8060Y(TP) ON 26/10/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"HUI HUANG HONG BAO MOTORS"** at **\$5,407.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 10,123.65	\$ 4,500.00

2. Loss of RENTAL/ USE (9days x \$150.00)	\$ 1,350.00	\$ 900.00 (9DAYS X \$100.00)
3. LTA/ GIA SEARCH FEE	\$ 7.45	\$ 7.45
Total	\$ 11,481.10	<u>\$ 5,407.45</u>

Surveyor recommended 7days for repair + 1SUNDAY + 1PRS = 9DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 24/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, November 7, 2022 11:30 AM

To: geraldpoh@lonpac.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SLP 8060 Y & SGK 8118 B ON 26 OCTOBER 2022 ALONG MAUDE ROAD *** LKK
REF: CC4/LPC22010742/pa3

Dear Sirs,

Attached is copy of third party video for your easy reference. We are of the view that liability is not in our driver's favour.

We will proceed DS with third party. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Saturday, 29 October 2022 10:27 am

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING SLP 8060 Y & SGK 8118 B ON 26 OCTOBER 2022 ALONG MAUDE ROAD *** LKK
REF: CC4/LPC22010742/pa3

Lonpac External - General

Our Ref: 22/22/22/VP05/026481

Dear Mei Kwan,

Attached copy of insured report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Friday, 28 October 2022 8:51 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SLP 8060 Y & SGK 8118 B ON 26 OCTOBER 2022 ALONG MAUDE ROAD *** LKK
REF: CC4/LPC22010742/pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 28 October 2022 10:17 AM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; alisonhshhb@gmail.com

Subject: FW: FW: ACCIDENT INVOLVING SLP 8060 Y & SGK 8118 B ON 26 OCTOBER 2022 ALONG MAUDE ROAD

Lonpac External - General

Our Ref: TBA

Dear Yan,

FYNA

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Hui Huang Hong Bao Motors <alisonhshhb@gmail.com>

Sent: Friday, 28 October 2022 10:12 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: FW: ACCIDENT INVOLVING SLP 8060 Y & SGK 8118 B ON 26 OCTOBER 2022 ALONG MAUDE ROAD

We refer to your email of 28 October 2022.

We confirmed that both parties are agreeable to appoint [9. Adrian \(LKK\)](#) as the Single Joint Expert for the Survey of our client's vehicle no. [SLP 8060 Y](#).

You can inspect our client's vehicle as follows:

Date of survey : 28 October 2022

Venue : HUI HUANG HONG BAO MOTOR
2 Kaki Bukit Ave 2 #02-11 Kaki Bukit @ Autohub
Singapore 417921

Contact Person : Glen 8366 9890

Please let us hear from you by 28 October 2022.

Thanks & Regards,

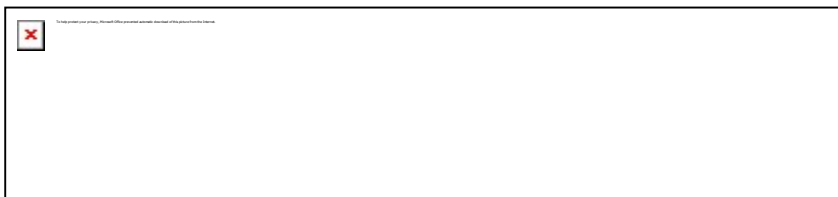
Glen Chua
Service Advisor



2 Kaki Bukit Ave 2 | #02-11 Kaki Bukit @ Autohub | Singapore 417921

Office: 6844 7414 | Fax: 6844 7401 | Mobile: 8366 9890

Company Reg. No. 53065525W



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On Fri, Oct 28, 2022 at 7:08 AM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Sirs,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Thevan Thomas- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

At this juncture, our insured has not lodged the accident report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Hui Huang Hong Bao Motors <alisonhhib@gmail.com>
Sent: Thursday, 27 October 2022 5:45 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: ACCIDENT INVOLVING SLP 8060 Y & SGK 8118 B ON 26 OCTOBER 2022 ALONG MAUDE ROAD

PRE - REPAIR SURVEY

CLAIMANT: POPULAR RENT A CAR PTE LTD

ACCIDENT INVOLVING SLP 8060 Y & SGK 8118 B ON 26 OCTOBER 2022 ALONG MAUDE ROAD

Dear Sirs

We are instructed by **POPULAR RENT A CAR PTE LTD** to notify you of a road accident on **26 OCTOBER 2022** at about 21:15 PM **ALONG MAUDE ROAD** involving our client's **SLP 8060 Y & SGK 8118 B** driven by your driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Thanks & Regards,

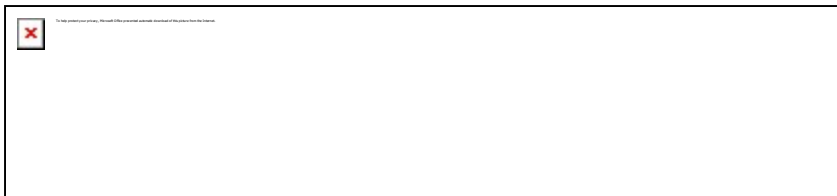
Glen Chua
Service Advisor



2 Kaki Bukit Ave 2 | #02-11 Kaki Bukit @ Autohub | Singapore 417921

Office: 6844 7414 | Fax: 6844 7401 | Mobile: 8366 9890

Company Reg. No. 53065525W



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