

Mei Kwan (LKKAuto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Friday, 6 January 2023 10:25 AM
To: Mei Kwan (LKKAuto); Admin A
Cc: Claims Dept of CTI; Hsiao Tong (LKKAuto); Alfred Toh
Subject: Direct Settlement - Accident Involving GBL7181C (OI : SNM22D207467/C02/GBL7181C/TOHHS) and SNG2655U (TP : LKK REF - CC6/CTI22010741/pa3) on 17/10/2022
Attachments: REPORT OF GBL7181C.pdf

[LKK REF - CC6/CTI22010741/pa3](#)
[CTI REF - SNM22D207467/C02/GBL7181C/TOHHS](#)

Dear Sirs

Attach herewith Insured's SAS report for your attention and further assistance.

Our sincere apologies for any inconvenience caused due to delay at our end.

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI
Sent: Monday, 31 October 2022 11:04 am
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: O/R: SNM22D207467/C02/ GBL7181C/TOHHS/ RE: Direct Settlement - Accident Involving GBL7181C (OI : CTI - TBA) and SNG2655U (TP : LKK REF - CC6/CTI22010741/pa3) on 17/10/2022

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM22D207467/C02/ GBL7181C/TOHHS.

Dear Alfred,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 28 October 2022 8:37 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBL7181C (OI : CTI - TBA) and SNG2655U (TP : LKK REF - CC6/CTI22010741/pa3) on 17/10/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s City Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)