

Meng Yan (LKK Auto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Wednesday, 26 October 2022 4:30 PM
To: Shirley Leong; SUR; assignments
Cc: 'Daniel Poon & Co.'; 'Daniel Poon'
Subject: RE: SPAM-LOW: RE: OUR REF: SNM22D203350/C02/SLD957B/TANCHC & YOUR REF: DP.sl.11819.22.MHL,SLM166U, TPP

WITHOUT PREJUDICE
SAVE AS TO COSTS

Hi Shirley,

As we were unable to come to an agreed settlement.

We would like to re-inspect your client's vehicle.

Dear LKK,

Please assist to conduct re-inspection.

Thank you.

NOTICE :

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Regards,

Jacqueline Tan

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Shirley Leong <shirley@dpco.com.sg>
Sent: Friday, 21 October 2022 10:49 am
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Cc: 'Daniel Poon & Co.' <law@dpco.com.sg>; 'Daniel Poon' <daniel@dpco.com.sg>
Subject: RE: SPAM-LOW: RE: OUR REF: SNM22D203350/C02/SLD957B/TANCHC & YOUR REF: DP.sl.11819.22.MHL,SLM166U, TPP

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“without prejudice”
Save as to costs

Dear Sirs,

We refer to your email dated 15 September 2022.

Our client instructed us to reject your offer, and to maintain our proposal of 19 August 2022.

Yours faithfully,

Shirley (Claims Administrator)
for Daniel C. K. Poon
Advocate & Solicitor



133 New Bridge Road
#11-02 Chinatown Point
Singapore 059413
Tel: +65 6227 2469
Fax: +65 6225 2579
E-mail: law@dpco.com.sg

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From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Wednesday, 21 September, 2022 6:50 PM
To: Daniel Poon <daniel@dpco.com.sg>
Cc: 'Daniel Poon & Co.' <law@dpco.com.sg>; shirley@dpco.com.sg
Subject: RE: SPAM-LOW: RE: OUR REF: SNM22D203350/C02/SLD957B/TANCHC & YOUR REF:
DP.sl.11819.22.MHL,SLM166U, TPP

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Daniel,

Enclosed PRS Report from our surveyor for your info.

*** Note: Password for the attachment would be the combination of your client's plate number + last 4 digits of NRIC (all in CAPITAL)*

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Daniel Poon <daniel@dpco.com.sg>

Sent: Wednesday, 21 September 2022 5:36 pm

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: 'Daniel Poon & Co.' <law@dpco.com.sg>; shirley@dpco.com.sg

Subject: RE: SPAM-LOW: RE: OUR REF: SNM22D203350/C02/SLD957B/TANCHC & YOUR REF:

DP.sl.11819.22.MHL,SLM166U, TPP

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WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Jacqueline,

We refer to your email dated 15 September 2022.

Kindly forward your surveyor's PRI report and if he conducted a post repair inspection, that report as well.

This will enable us to take better instructions from our client. Presently, we have no idea how your offer is being made.

Yours faithfully,

Daniel C. K. Poon

Advocate & Solicitor

Note: Kindly include the following E-mail addresses in your correspondence with our firm

General : law@dpco.com.sg

Daniel Poon (Solicitor) : daniel@dpco.com.sg

Siti Awiyah (Secretary) : siti@dpco.com.sg

Norman Salam (Paralegal) : norman@dpco.com.sg



133 New Bridge Road
#11-02 Chinatown Point

Singapore 059413
Tel: +65 6227 2469
Fax: +65 6225 2579
E-mail: law@dpco.com.sg

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From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Thursday, 15 September 2022 3:37 pm
To: Shirley Leong <shirley@dpco.com.sg>
Cc: 'Daniel Poon & Co.' <law@dpco.com.sg>; 'Daniel Poon' <daniel@dpco.com.sg>
Subject: RE: SPAM-LOW: RE: OUR REF: SNM22D203350/C02/SLD957B/TANCHC & YOUR REF: DP.sl.11819.22.MHL,SLM166U, TPP

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Shirley,

For the sake of an amicable settlement and without any admission of liability basis, we are prepared to revise our offer to global sum of \$5,700.00 (all in).

We await your acceptance on this matter and look forward to hearing from you soon.

Please hold hands while negotiation is in progress.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Shirley Leong <shirley@dpco.com.sg>
Sent: Thursday, 15 September 2022 10:19 am
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: 'Daniel Poon & Co.' <law@dpco.com.sg>; 'Daniel Poon' <daniel@dpco.com.sg>

Subject: RE: SPAM-LOW: RE: OUR REF: SNM22D203350/C02/SLD957B/TANCHC & YOUR REF:
DP.sl.11819.22.MHL,SLM166U, TPP

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Dear Sirs,

We refer to the above matter.

We hereby give you 10 clear days' notice that our client intends to proceed with the issue of a Originating Claim against you / your insured. In this regard, please let us know if you are instructing solicitors to accept service of process on you / your insured's behalf.

Yours faithfully,

Shirley (Claims Administrator)
for Daniel C. K. Poon
Advocate & Solicitor



133 New Bridge Road
#11-02 Chinatown Point
Singapore 059413
Tel: +65 6227 2469
Fax: +65 6225 2579
E-mail: law@dpco.com.sg

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From: Shirley Leong <shirley@dpco.com.sg>

Sent: Friday, 19 August, 2022 3:56 PM

To: 'Jacqueline Tan' <jacqueline.tan@sg.cntaiping.com>

Cc: 'Daniel Poon & Co.' <law@dpco.com.sg>; 'Daniel Poon' <daniel@dpco.com.sg>

Subject: RE: SPAM-LOW: RE: OUR REF: SNM22D203350/C02/SLD957B/TANCHC & YOUR REF:
DP.sl.11819.22.MHL,SLM166U, TPP

“without prejudice”

Save as to costs

Dear Jacqueline,

We refer to your email dated 18 August 2022.

Your offer is rejected.

Based on our client's surveyor's report, the repair costs for the frontal damage rear damage are almost equal. Since your insured's negligence caused the rear damage, based on our client's L.D at 50% our client should be compensated as follows: -

a) Costs of repair	\$12,000.00
b) Loss of use (9 x \$150.00 per day	<u>\$1,350.00</u>
	<u>\$13,350.00</u>
@50%	<u>\$6,675.00</u>

Therefore, our client's proposal of \$6,000.00 for damage is reasonable. If your are not agreeable to this proposal, kindly let us have a copy of your surveyor's report which should be provided under pre-writ protocol.

Yours faithfully,

Shirley (Claims Administrator)
for Daniel C. K. Poon
Advocate & Solicitor



133 New Bridge Road
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Singapore 059413
Tel: +65 6227 2469
Fax: +65 6225 2579
E-mail: law@dpco.com.sg

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From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Thursday, 18 August, 2022 7:09 PM
To: Daniel Poon <daniel@dpco.com.sg>
Cc: 'Daniel Poon & Co.' <law@dpco.com.sg>; shirley@dpco.com.sg
Subject: RE: SPAM-LOW: RE: OUR REF: SNM22D203350/C02/SLD957B/TANCHC & YOUR REF:
DP.sl.11819.22.MHL,SLM166U, TPP

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Sir/Mdm,

For the sake of an amicable settlement and without any admission of liability basis, we are prepared to revise our offer to global sum of \$3,500.00 (all in).

We await your acceptance on this matter and look forward to hearing from you soon.

Please hold hands while negotiation is in progress.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Daniel Poon <daniel@dpco.com.sg>

Sent: Tuesday, 16 August 2022 5:52 pm

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: 'Daniel Poon & Co.' <law@dpco.com.sg>; shirley@dpco.com.sg

Subject: RE: SPAM-LOW: RE: OUR REF: SNM22D203350/C02/SLD957B/TANCHC & YOUR REF:

DP.sl.11819.22.MHL,SLM166U, TPP

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WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear Jacqueline,

We refer to your email dated 19 July 2022.

Our client is not agreeable to your offer.

Our client counter propose as follows:

- | | |
|--------------------------|------------|
| a) Damages | \$6,000.00 |
| b) Survey fee | \$882.00 |
| c) Costs & disbursements | \$700.00 |

\$7,582.00

Kindly revert.

Yours faithfully,

Daniel C. K. Poon
Advocate & Solicitor

Note: Kindly include the following E-mail addresses in your correspondence with our firm

General : law@dpco.com.sg
Daniel Poon (Solicitor) : daniel@dpco.com.sg
Siti Awiyah (Secretary) : siti@dpco.com.sg
Norman Salam (Paralegal) : norman@dpco.com.sg



133 New Bridge Road
#11-02 Chinatown Point
Singapore 059413
Tel: +65 6227 2469
Fax: +65 6225 2579
E-mail: law@dpco.com.sg

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From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 19 July 2022 12:34 pm
To: shirley@dpco.com.sg
Cc: Daniel Poon & Co. <law@dpco.com.sg>; Daniel Poon <daniel@dpco.com.sg>
Subject: SPAM-LOW: RE: OUR REF: SNM22D203350/C02/SLD957B/TANCHC & YOUR REF: DP.sl.11819.22.MHL,SLM166U, TPP

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Shirley,

We refer to the above matter.

For sake of amicable settlement, we propose offer with breakdown as follow;

Cost of Repair	:	\$6,000.00
Loss of Use	:	\$540.00

Apportionment of Liability	
at 30%	: \$1,962.00
Survey fee	: \$882.00
LTA Search	: \$7.49
GIA Search Fee	: \$31.00
Costs & Disbursements	: \$300.00
Total	: \$3,182.49

Please let us hear from you favorably.

Kindly hold hands while negotiation is in progress.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 29 June 2022 10:11 am

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; shirley@dpco.com.sg

Subject: OUR REF: SNM22D203350/C02/SLD957B/TANCHC & YOUR REF: DP.sl.11819.22.MHL,SLM166U, TPP LOD
ACKNOWLEDGEMENT

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Sir / Madam

We acknowledge receiving letter of demand dated 20th June 2022 with enclosures on 20th June 2022.

Please be assured that your claim is receiving our attention. We will contact you should we require additional information or other documents relating to the claim.

Kindly take note that this acknowledgement should not be construed as an admission of liability.

Please contact our claims department **Jacqueline Tan 6389 6185** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Shirley Leong <shirley@dpco.com.sg>
Sent: Monday, June 20, 2022 8:03 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; 'Daniel Poon & Co.' <law@dpco.com.sg>; Adeline Chng <adeline.chng@sg.cntaiping.com>; daniel@dpco.com.sg
Subject: RE: Our Ref: DP.sl.11819.22.MHL Your ref: SNM22D203350/C02/SLD957B/TANCHC

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ACCIDENT ON 13 MAY 2022 INVOLVING SLM 166U AND SLD 957B, SHA 2666R ALONG PIE (CHANGI) NEAR TOA PAYOH EXIT

Dear Sirs,

We refer to the above matter.

We enclosed herewith our Letter demand of today's date for your attention.

Video footage link:

https://drive.google.com/drive/folders/1qmziU6VBFMVPljMBvIAdXx_pYp2C_IT?usp=sharing

Kindly revert and also forward to us your appointed surveyor report.

Yours faithfully,

Shirley (Claims Administrator)
for Daniel C. K. Poon
Advocate & Solicitor



133 New Bridge Road
#11-02 Chinatown Point
Singapore 059413
Tel: +65 6227 2469
Fax: +65 6225 2579
E-mail: law@dpco.com.sg

Note: We do not accept service of Court documents via email

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From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 17 May, 2022 5:31 PM
To: 'shirley@dpco.com.sg' <shirley@dpco.com.sg>; Daniel Poon & Co. <law@dpco.com.sg>; assignments <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; assignments <assignments@lkkauto.com>
Subject: RE: SNM22D203350/C02/SLD957B/TANCHC / FW: Pre-repair inspection - Our Ref: DP.sl.11819.22.MHL Your ref: SLD 957B

Without Prejudice, Save as to Costs

Dear Sirs

We refer to your email of 17/05/2022

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS PTE LTD to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

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Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, May 17, 2022 4:43 PM

To: 'shirley@dpco.com.sg' <shirley@dpco.com.sg>; Daniel Poon & Co. <law@dpco.com.sg>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: FW: SNM22D203350/C02/SLD957B/TANCHC / FW: Pre-repair inspection - Our Ref: DP.sl.11819.22.MHL Your ref: SLD 957B

Without Prejudice
Save as to costs

Dear Adeline,

Please conduct PRS for SLM166U. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Shirley Leong <shirley@dpco.com.sg>
Sent: Tuesday, 17 May 2022 11:57 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: 'Daniel Poon & Co.' <law@dpco.com.sg>
Subject: Pre-repair inspection - Our Ref: DP.sl.11819.22.MHL Your ref: SLD 957B

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ACCIDENT ON 13 MAY 2022 INVOLVING SLM 166U AND SLD 957B, SHA 2666R ALONG PIE (CHANGI) NEAR TOA PAYOH EXIT

Dear Sirs,

We refer to the above matter.

We enclosed herewith our Pre-repair inspection letter of today's date for your attention.

Kindly revert.

Yours faithfully,

Shirley (Claims Administrator)
for Daniel C. K. Poon
Advocate & Solicitor



133 New Bridge Road
#11-02 Chinatown Point
Singapore 059413
Tel: +65 6227 2469
Fax: +65 6225 2579
E-mail: law@dpco.com.sg

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