

ORE YI PENG (Hu YiPeng)

c/o Blk 7 Sin Ming Industrial Estate

#01-76

Singapore 575642

Date: 16-11-2022

CITICORP TRIPING INSURANCE (SINGAPORE) PTE LTD

MOTOR CLAIMS DEPT.

3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

SINGAPORE 079909

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SMG 2833 J AND 6BF16382
ALONG C7E TOWARDS AYE ON 26-10-2022

I / We, the owner of Vehicle No. SMG 2833 J which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

- | | | |
|-----------------------------------|---|-------------------|
| 1. Costs of repair | - | \$ 5093.11 |
| 2. Loss-of-Use/Rental fees 8 Days | - | \$ 800.00 |
| 3. Police / GIA report / LTA fees | - | \$ 7.45 |
| 4. Surveyor report fees | - | |
| 5. Others | - | |
| Total: | | <u>\$ 5900.56</u> |

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s Alan's United Auto Pte. Ltd. and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,



LETTER OF AUTHORITY

ACCIDENT INVOLVING SMG 2833 J AND GBF 1638 Z

ALONG CTE TOWARDS AYE

ON 26-10-2022

BY THE LETTER OF AUTHORITY, I / We, ORE YI PENG (HU YIPENG)

NRIC NO. S8504730B

The owner of Vehicle No. SMG 2833J

Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 26 (day) 10 (month) 2022 (year)



Acknowledged by Owner
(company stamp if applicable)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNA00004972202 Claim No : SNM22D207771/C02/ GBF1638Z/TOHHS

Claimant : ORE YI PENG (HU YIPENG)

Amount : **S\$5,700.56**

SINGAPORE DOLLARS FIVE THOUSAND SEVEN HUNDRED AND CENTS
FIFTY SIX ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMG2833J

Insured Vehicle No. : GBF1638Z

Date of Loss : 26/10/2022

Place of Accident : CTE TWDS AYE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TAN SOON MUI FOOD INDUSTRIES

Driver Name : ZHANG MING

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	5,093.11
(3) Loss of Use/Rental/ Earning	S\$	600.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 5,700.56

Claimant Name : ORE YI PENG (HU YIPENG) NRIC No : S8504730B

Signature :  Date : 13-01-2023

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

No. : 16378

Vehicle Insured : GBF1638Z

Accident Date : 26-Oct-2022

Date : 09-Nov-2022

Our Ref : 022175 (CHINA) / CHAN

PAGE : 1

ORE YI PENG (HU YIPENG)

BLK 677C PUNGGOL DRIVE

#13-772

Singapore 823677

FINAL REPAIR COST FOR HONDA SHUTTLE SMG2833J

1 pc	Tail gate	1,193.40
1 pc	N/s tail gate lamp	340.80
1 pc	Tail gate inner lock	256.00
1 pc	Tail gate "SHUTTLE" emblem	55.00
2 pcs	Tail gate glass side moulding @ S\$ 56.50	113.00
1 pc	Tail gate glass lower moulding	86.20
1 pc	N/s taillamp	520.50
1 pc	Rear bumper fascia	985.00

3,549.90

Less 20% : 709.98

1 pc	Rear bumper lower spoiler	2,839.92
1 pc	Rear bumper reverse sensor(set	400.00 sn
1 pc	Rear w/s glass sealant	200.00 sn
		40.00 sn

To remove & refix rear windscreen
glass and conduct water leak test. 120.00

To remove roof lining, front and
rear seats, trim board and carpet 60.00

To putty and spray replaced parts 600.00

To remove, cut-out damaged parts,
panel beating, welding, align,
refix and to renew above parts 500.00

4,759.92

Add 7% GST : 333.19

Total : S\$ 5,093.11

=====

Singapore Dollars Five Thousand and Ninety Three
and Cents Eleven Only

HUI SHOON CAR RENTAL

BLK 1, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-125, SINGAPORE 575636. TEL: 6453 1473

CUSTOMER

ORE YI PENG (HU YIPENG)
C/O ALAN'S UNITED AUTO PTE LTD
BLK 7 SIN MING IND. ESTATE
SECTOR C, #01-76
SINGAPORE 575642.
ATTN: MR. ALAN KHONG

INVOICE NO : **H22410**
DATE : 16.11.2022
TERM : CASH

RENTAL FEES FOR :-

S/N	VEHICLE NO.	VRA NO.	REFERENCE	NO. OF DAYS	UNIT PRICE (\$)	AMOUNT (\$)
1	SNG 4834G	17659	SMG 2833J	8	\$ 100.00	\$ 800.00
		***	*****	***		

TOTAL : \$ 800.00

PAYMENT MODE:

BY CHEQUE: HUI SHOON CAR RENTAL
BANK TRANSFER: DBS 015-900828-2
PAYNOW TO UEN: 53013461J

YOUR EARLY REMITTANCE IS MUCH APPRECIATED.


HUI SHOON CAR RENTAL

BLK 1, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-125,
SINGAPORE 575636. TEL: 6453 1473
REGN. NO.: 53013461J


17659


HIRER'S PARTICULAR				Vehicle No: SNG4834G		Mileage Out: 11795	
Hirer: Ore Yi Peng (Hu YiPeng)				Make & Model: Mazda 3		Auto / Manual Group: <input checked="" type="radio"/> Auto	
NRIC / Passport No: S8504730B Date of Birth: 26.02.1985				OUT : Date 26.10.2022		OUT : Time 2.40pm	
Address: BIK 67K Punggol Drive #13-772 S'pore 823677				Replace Veh No:		Mileage Out:	
Driving Licence No: S8504730B Pass Date: 13.05.2005				OUT : Date		OUT : Time	
Contact Number: 9339 6543							
DRIVERS PARTICULARS (if different from Hirer)							
Appointed Driver:							
NRIC / Passport No:				Date of Birth:			
Address:							
Driving Licence No:				Pass Date:			
Contact Number:							
Terms & Conditions							
ADDITIONAL S\$3000.00 EXCESS							
For Hirer / Driver							
Age 23 years old & below.							
Age 70 years old & above.							
Less than Two (2) years Driving Experience.							
Malaysia Excess (Exclude Towing Fees and Any Charges in Malaysia) - \$3,500.00							
REMARKS							
smg2833J							
PAYMENT METHOD:							
BANK TRANSFER : DBS 015-900828-2							
PAYNOW : 53013461J							
				CHARGES			
				Daily 8 @\$ 100/- per day 800.00			
				Weekly @\$ per week			
				Monthly @\$ per month			
				Hours @\$ per hour			
				Others @\$			
				SUB-TOTAL \$ 800.00			
				PETROL LEVEL			
				Out E 1/4 1/2 3/4 F			
				In E 1/4 1/2 3/4 F			
				TOTAL CHARGES \$ 800.00			
				IMPORTANT! FOR SINGAPORE USE ONLY			
				Excess Liability? S\$2500.00			
				Malaysia Excess (With Prior Consent): NOT ALLOWED			
				Hirer's Signature			
				Addition Driver's Signature			


*** IMPORTANT**

1. **ONLY PERSONS ABOVE 26 TO BE BELOW 65 YEARS OLD WITH MORE THAN 3 YEARS DRIVING EXPERIENCE**, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE, OTHERWISE ADDITIONAL S\$3000.00 EXCESS IS APPLICABLE.
2. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AND ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
3. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
4. **VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY**, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY HUI SHOON CAR RENTAL.
5. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.

RETURN OF VEHICLE: THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO HUI SHOON CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY
3/11/22	4.20pm	118496	




 SIGNATURE OF HIRER / DRIVER



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 26 Oct 2022 / 10:55:47

Receipt Date/Time : 26 Oct 2022 / 10:55:47

Tax Invoice/Receipt

Receipt No. : ITNET-00000-221026-001201

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBF1638Z				
As at 26 Oct 2022/08:30:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GBF1638Z			
	Enquiry Fee	7.00	0.49	7.49
	20221026105312925495			
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	411911XXXXXX6569	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 7 November 2022 11:22 AM
To: tsmfood@hotmail.com
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING GBF1638Z(CHINA TAIPING) AND SMG2833J AT/ ALONG CTE TOWARDS AYE ON 26/10/2022

Tan Soon Mui Food Industries

[By Email Only]

DRIVER: Zhang Ming

Dear Sir/Madam,

You Ref: GBF1638Z

Our Ref: CC6/CTI22010740/Kpa3

ACCIDENT INVOLVING GBF1638Z(CHINA TAIPING) AND SMG2833J AT/ ALONG CTE TOWARDS AYE ON 26/10/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SJP9092Y against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAUTO)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Monday, 16 January 2023 9:34 PM
To: Hsiao Tong (LKKAUTO); Admin A
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: [SEEK MANDATE] - SNM22D207771/C02/ GBF1638Z/TOHHS/ RE: Direct Settlement - Accident Involving GBF163Z AND SMG2833J (TP : LKK REF - CC6/CTI22010740/Kpa3) on 26/10/2022

Your ref : CC6/CTI22010740/Kpa3q2

Our ref: **SNM22D207771/C02/GBF1638Z/TOHHS**

Dear Hsiao Tong

We refer to your email of 16 January 2023.

Please proceed to resolve the property damage up to \$5,700.56 (all in).

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, 16 January 2023 2:11 pm
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - SNM22D207771/C02/ GBF1638Z/TOHHS/ RE: Direct Settlement - Accident Involving GBF163Z AND SMG2833J (TP : LKK REF - CC6/CTI22010740/Kpa3) on 26/10/2022

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Your ref: **SNM22D207771/C02/ GBF1638Z/TOHHS**
LKK ref : CC6/CTI22010740/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBF1638Z(CHINA TAIPING) AND SMG2833J(TP) ON 26/10/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "ALAN'S UNITED AUTO PTE LTD" at \$5,700.56(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (WITH GST)	\$ 8,751.06	\$ 5,093.11 (\$4,759.92 + 7% GST)
2. Loss of RENTAL (8days x \$100.00)	\$ 800.00	\$ 600.00 (6DAYS X \$100.00)
3. LTA/ GIA SEARCH FEE	\$ 7.45	\$ 7.45
Total	\$ 9,558.51	<u>\$ 5,700.56</u>

Surveyor recommended 4days for repair + 1PRS + 1SUNDAY = 6DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 06/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Monday, 31 October 2022 12:00 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: SNM22D207771/C02/ GBF1638Z/TOHHS/ RE: Direct Settlement - Accident Involving GBF163Z AND SMG2833J (TP : LKK REF - CC6/CTI22010740/Kpa3) on 26/10/2022

LKK REF - CC6/CTI22010740/Kpa3

CTI REF - SNM22D207771/C02/GBF1638Z/TOHHS

Dear Sirs

Attach herewith report of GBF1638Z for your attention and necessary action.

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 31 October 2022 11:01 am
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: O/R: SNM22D207771/C02/ GBF1638Z/TOHHS/ RE: Direct Settlement - Accident Involving GBF1638Z(OI : CTI - TBA) AND SMG2833J (TP : LKK REF - CC6/CTI22010740/Kpa3) on 26/10/2022

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM22D207771/C02/ GBF1638Z/TOHHS.

Dear Alfred,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you
Chong Boon Sen

Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Friday, 28 October 2022 8:29 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBF1683Z (OI : CTI - TBA) AND SMG2833J (TP : LKK REF - CC6/CTI22010740/Kpa3) on 26/10/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMG 2833J at M/s Alan's United Auto Pte Ltd - Sin Ming on 27/10/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

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Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)