Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 16 January 2023 2:11 PM

To: Alfred Toh

Cc: claimsdept@sg.cntaiping.com; Admin A

Subject: [SEEK MANDATE] - SNM22D207771/C02/ GBF1638Z/TOHHS/ RE: Direct Settlement

- Accident Involving GBF163Z AND SMG2833J (TP: LKK REF -

CC6/CTI22010740/Kpa3) on 26/10/2022

Attachments: LKK SURVEY REPORT & PHOTOS.pdf; TP LOD.pdf; LETTER TO OI.pdf

Your ref: SNM22D207771/C02/ GBF1638Z/TOHHS

LKK ref: CC6/CTI22010740/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBF1638Z(CHINA TAIPING) AND SMG2833J(TP) ON 26/10/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "ALAN'S UNITED AUTO PTE LTD" at \$5,700.56(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (WITH GST)	\$ 8,751.06	\$ 5,093.11 (\$4,759.92 + 7% GST)
2. Loss of RENTAL (8days x \$100.00)	\$ 800.00	\$ 600.00 (6DAYS X \$100.00)
3. LTA/ GIA SEARCH FEE	\$ 7.45	\$ 7.45
Total	\$ 9,558.51	<u>\$ 5,700.56</u>

Surveyor recommended 4days for repair + 1PRS + 1SUNDAY = 6DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 06/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Monday, 31 October 2022 12:00 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: SNM22D207771/C02/ GBF1638Z/TOHHS/ RE: Direct Settlement - Accident Involving GBF163Z AND

SMG2833J (TP: LKK REF - CC6/CTI22010740/Kpa3) on 26/10/2022

LKK REF - CC6/CTI22010740/Kpa3
CTI REF - SNM22D207771/C02/GBF1638Z/TOHHS

Dear Sirs

Attach herewith report of GBF1638Z for your attention and necessary action.

Best Regards

Alfred Toh Assistant Manager Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

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From: Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>

Sent: Monday, 31 October 2022 11:01 am

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>; Alfred Toh < alfred.toh@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: O/R: SNM22D207771/C02/ GBF1638Z/TOHHS/ RE: Direct Settlement - Accident Involving GBF1638Z(OI: CTI

- TBA) AND SMG2833J (TP: LKK REF - CC6/CTI22010740/Kpa3) on 26/10/2022

Dear all,

Please note that officer in charge for this case is Alfred Toh.		
Claim no SNM22D207771/C02/ GBF1638Z/TOHHS.		

Dear Alfred,

Pls revert LKK.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Friday, 28 October 2022 8:29 pm

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBF1683Z (OI: CTI-TBA) AND SMG2833J (TP: LKK REF-

CC6/CTI22010740/Kpa3) on 26/10/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMG 2833J at M/s Alan's United Auto Pte Ltd - Sin Ming on 27/10/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair
 - TP front video
- TP rear video

r e li m i n a r y a d v i c e.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)