

Meng Yan (LKK Auto)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Friday, 28 October 2022 3:57 PM
To: Hock Wah Motor Pte Ltd; SUR; assignments
Subject: OUR REF: SNM22D207348/C02/ PC3069C/KHONGLH & YOUR REF: . SJH7591D
DOA: 11.10.2022 | PENDING POLICY INQUIRY

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Anysia,

We are pending policy inquiry and unable to advise liability at this juncture.

Please hold hands on matter.

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

From: Lynn Khong
Sent: Friday, 28 October 2022 1:27 pm
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Subject: OUR REF: SNM22D207348/C02/ PC3069C/KHONGLH & YOUR REF: . SJH7591D DOA: 11.10.2022 | ASSIGN LKK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Anysia,

We refer to your email of 28.10.2022

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Thank you

Hi LKK,

Please assist to arrange PRS.

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Friday, 28 October 2022 11:31 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Lynn Khong <lynn.khong@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D207348/C02/ PC3069C/KHONGLH & YOUR REF: . SJH7591D TO CONDUCT PRS & REVERT ON LIABILITY DOA: 11.10.2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Lynn

Please find attached as amend accident report.

Please revert on liability for above mention claim.

Thank you.

Best Regards
Anysia Foo
Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: 28 October 2022 11:23

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>; Lynn Khong <lynn.khong@sg.cntaiping.com>

Subject: OUR REF: SNM22D207348/C02/ PC3069C/KHONGLH & YOUR REF: . SJH7591D TO CONDUCT PRS & REVERT ON LIABILITY DOA: 11.10.2022

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Lynn,

Please refer to the below email.

Please conduct **SJH7591D & revert liability** soonest possible.

Please contact our claims department Lynn Khong **6389 6156** the officer in charge or **6389 6116** should you require our assistance.

Kindly quote our claim reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Friday, 28 October 2022 9:12 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: TP CLAIM_SJH7591D & PC3069C_DOA: 11/10/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear sir/madam

Attached herewith our client's GIA report that claim against your insured PC3069C.

Please arrange survey and revert on liability.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg