

Meng Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Friday, 28 October 2022 12:52 PM
To: Ms Goh; assignments; Admin A
Cc: irene tan; tan ling ling; sales; claims
Subject: RE: OUR REF: SNM22D207681/C02/ XD4429R/TAYHP & YOUR REF: SMR5679K TO CONDUCT PRS & REVERT ON LIABILITY DOA: 25.10.2022

Dear Ms Goh,

Please let us have a copy of your client's GIA REPORT.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Irene Tay
Sent: Friday, 28 October 2022 12:48 PM
To: 'Ms Goh' <msgoh@iaconsultingsg.com>; assignments@lkkauto.com; Admin A <admin-a@lkkauto.com>
Cc: irene tan <motor@iaconsultingsg.com>; tan ling ling <candy@iaconsultingsg.com>; sales <sales@garage13.com.sg>; claims <claims@garage13.com.sg>
Subject: RE: OUR REF: SNM22D207681/C02/ XD4429R/TAYHP & YOUR REF: SMR5679K TO CONDUCT PRS & REVERT ON LIABILITY DOA: 25.10.2022

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with IA CONSULTING to conduct survey.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Ms Goh <msgoh@iaconsultingsg.com>
Sent: Friday, 28 October 2022 12:39 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: irene tan <motor@iaconsultingsg.com>; tan ling ling <candy@iaconsultingsg.com>; sales <sales@garage13.com.sg>; claims <claims@garage13.com.sg>
Subject: RE: OUR REF: SNM22D207681/C02/ XD4429R/TAYHP & YOUR REF: SMR5679K TO CONDUCT PRS & REVERT ON LIABILITY DOA: 25.10.2022

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Dear Irene

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated 28.10.2022. However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mccoy Pte Ltd
Seth Yeh	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Vehicle is located at 8 Kaki Bukit Ave 4, #02-54/55 Premier@KB S415875.

Thank you.

Best regards,
Ms Goh
For and On behalf of
+65 6385 1171

---- On Fri, 28 Oct 2022 12:34:23 +0800 **Irene Tay** <irene.tay@sg.cntaiping.com> wrote ---

Dear Sirs,
We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Irene
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 27 October 2022 11:56 AM

To: Ms Goh <msgoh@iaconsultingsg.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Irene Tan <motor@iaconsultingsg.com>; Tan Ling Ling <candy@iaconsultingsg.com>; Sales <sales@garage13.com.sg>; Claims

<claims@garage13.com.sg>

Subject: OUR REF: SNM22D207681/C02/ XD4429R/TAYHP & YOUR REF: SMR5679K
TO CONDUCT PRS & REVERT ON LIABILITY DOA: 25.10.2022

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Irene,

Please refer to the below email.

Please conduct **SMR5679K & revert liability** soonest possible.

Please contact our claims department Irene Tay **6389 6192** the officer in charge or **6389 6116** should you require our assistance.

Kindly quote our claim reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Ms Goh <msgoh@iaconsultingsg.com>

Sent: Wednesday, 26 October 2022 5:27 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Irene Tan <motor@iaconsultingsg.com>; Tan Ling Ling <candy@iaconsultingsg.com>; Sales <sales@garage13.com.sg>; Claims <claims@garage13.com.sg>

Subject: ACCIDENT INVOLVING SMR5679K AND XD4429R ALONG MARYMOUNT RD BEFORE JUNCTION OF BISHAN ST22 ON 25.10.2022

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Dear Sir,

Attached herewith the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Best regards,
ShiRui
For and On behalf of Garage 13 Pte Ltd
+65 6385 1171