

Meng Yan (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Friday, 28 October 2022 3:24 PM
To: Prompt Auto Solutions Pte Ltd; assignments
Cc: SUR
Subject: RE: OUR REF: SNM22D207722 /C02/ SMU5373B /TANKL & YOUR REF: . SJJ5259S TO CONDUCT PRS & REVERT ON LIABILITY DOA: 27.10.2022
Attachments: SJJ 5259 S GIA REPORT.pdf

WITHOUT PREJUDICE

Dear Roy,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Prompt Auto Solutions Pte Ltd <promptautosolutions@gmail.com>
Sent: Friday, 28 October 2022 3:06 pm
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D207722 /C02/ SMU5373B /TANKL & YOUR REF: . SJJ5259S TO CONDUCT PRS & REVERT ON LIABILITY DOA: 27.10.2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Tan

Please assign Marcus Chua (LKK) to come for the Pre Repair Survey.

Thank you
Warmest regards
Roy Chak

On Fri, Oct 28, 2022 at 2:55 PM Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com> wrote:

Without Prejudice

Dear Roy,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

Tan Kah Leong

Senior Executive

Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 28 October 2022 2:29 pm

To: Prompt Auto Solutions Pte Ltd <promptautosolutions@gmail.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: OUR REF: SNM22D207722 /C02/ SMU5373B /TANKL & YOUR REF: . SJJ5259S TO CONDUCT PRS & REVERT ON LIABILITY DOA: 27.10.2022

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Kah Leong,

Please refer to the below email.

Please conduct **SJJ5259S & revert liability** soonest possible.

Please contact our claims department Tan Kah Leong **6389 6193** the officer in charge or **6389 6116** should you require our assistance.

Kindly quote our claim reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Prompt Auto Solutions Pte Ltd <promptautosolutions@gmail.com>

Sent: Friday, 28 October 2022 1:18 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Request For Pre Repair Survey

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Our Client : SJJ5259S

Your Insured : SMU5373B

D. O. A : 27/10/2022 16:50 (SGT)

Location : KPE Towards TPE 7.7km

Dear sir,

Please be informed of an accident between the mentioned vehicles.

Kindly arrange for assessment of our client's vehicle.

Thank you

Roy 97319322

8 Kaki Bukit Avenue 4

#02-37 Premier @ Kaki Bukit

Singapore 415875