

## Meng Yan (LKK Auto)

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**From:** MTPRI <MTPRI@smrt.com.sg>  
**Sent:** Friday, 28 October 2022 4:11 PM  
**To:** assignments; admin-d  
**Cc:** MTPRI; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)  
**Subject:** FW: PRI for SDQ8822E - Our Insured: SHF207U on 09-10-2022 Our Ref: D22003185MFSH/Strides/CL/TPD-1  
**Attachments:** img-X10131846-0001.pdf

Ref: TAX/10/22/2030

Dear Yan,

Kindly survey on “ Without Prejudice” basis.

TP: SDQ8822E  
Insured: SHF207U  
Workshop: Cycle & Carriage Industries Pte Ltd

Thank you.

Regards,

Hua Yen  
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

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**From:** Alan Quek <alan.quek@cyclecarriage.com.sg>  
**Sent:** Friday, 28 October 2022 4:03 pm  
**To:** CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>  
**Cc:** MTPRI <MTPRI@smrt.com.sg>  
**Subject:** FW: PRI for SDQ8822E - Our Insured: SHF207U on 09-10-2022 Our Ref: D22003185MFSH/Strides/CL/TPD-1

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Dear Officer,

Car is in this Monday 31 Oct at 188 Pandan Loop Cycle & Carriage. Kindly arrange for survey, thank you.

Your Sincerely

Alan Quek  
Service Advisor  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)



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**From:** Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <[Ana.Magnaye@strides.com.sg](mailto:Ana.Magnaye@strides.com.sg)>  
**Sent:** Monday, 17 October 2022 3:15 PM  
**To:** Alan Quek <[alan.quek@cyclecarriage.com.sg](mailto:alan.quek@cyclecarriage.com.sg)>  
**Cc:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>  
**Subject:** FW: PRI for SDQ8822E - Our Insured: SHF207U on 09-10-2022 Our Ref: D22003185MFSH/Strides/CL/TPD-1

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Our Ref : TAX/10/22/2030

Without Prejudice

Dear Alan,

We can do Direct Settlement.  
Quantum to be agreed.

Thanks & Best Regards,

*Ana Magnaye*

Ana Magnaye  
Claims Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2678 | Fax: 6368 7421 | Email: [ana.magnaye@strides.com.sg](mailto:ana.magnaye@strides.com.sg) | [www.stridesmobility.com.sg](http://www.stridesmobility.com.sg)



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**From:** Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>  
**Sent:** Monday, 17 October 2022 2:54 pm  
**To:** Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <[Ana.Magnaye@strides.com.sg](mailto:Ana.Magnaye@strides.com.sg)>; MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>  
**Cc:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <[HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)>; Joanne Tan Jo Ann <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>  
**Subject:** RE: PRI for SDQ8822E - Our Insured: SHF207U on 09-10-2022 Our Ref: D22003185MFSH/Strides/CL/TPD-1

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Dear Ana,

Kindly revert to TP email below.

Thank you.

Chris Lim  
Motor Claims Dept.

**MS First Capital Insurance Ltd**  
16 Raffles Quay  
#42-01 Hong Leong Building  
Singapore 048581

D: 6507 3853 | M: 6507 3848 | F: 6507 3849

Website <http://www.msfirstcapital.com.sg>

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**From:** Alan Quek <[alan.quek@cyclecarriage.com.sg](mailto:alan.quek@cyclecarriage.com.sg)>

**Sent:** Monday, 17 October 2022 2:49 pm

**To:** Joanne Tan Jo Ann <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>; MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>

**Cc:** Ong Hua Yen (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <[OngHuaYen@smrt.com.sg](mailto:OngHuaYen@smrt.com.sg)>; Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>

**Subject:** RE: PRI for SDQ8822E – Our Insured: SHF207U on 09-10-2022 Our Ref: D22003185MFSH/Strides/CL/TPD-1

Dear Officer,

Kindly assist to check liability for direct settlement. Thank you.

Your Sincerely

Alan Quek

Service Advisor

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272

Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)



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**From:** Joanne Tan Jo Ann <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>

**Sent:** Tuesday, 11 October 2022 12:11 PM

**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>

**Cc:** Ong Hua Yen (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <[OngHuaYen@smrt.com.sg](mailto:OngHuaYen@smrt.com.sg)>; Alan Quek <[alan.quek@cyclecarriage.com.sg](mailto:alan.quek@cyclecarriage.com.sg)>; Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>

**Subject:** PRI for SDQ8822E – Our Insured: SHF207U on 09-10-2022 Our Ref: D22003185MFSH/Strides/CL/TPD-1

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Dear Hua Yen,

For PRI.

Thank you and Regards,  
Joanne Tan  
Motor Claims

## MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581  
D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C  
Website <http://www.msfirstcapital.com.sg>

A Member of  MS&AD INSURANCE GROUP

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**From:** Alan Quek <[alan.quek@cyclecarriage.com.sg](mailto:alan.quek@cyclecarriage.com.sg)>  
**Sent:** Tuesday, October 11, 2022 9:59 AM  
**To:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>  
**Subject:** SDQ8822E / SHF207U Date of accident:09-10-2022

## MS First Capital Insurance Ltd

Attn: Motor Claims Dept

RE: Accident involving motor vehicle nos. **SDQ 8822 E & SHF 207 U.**  
Along **P.I.E.**

We have instructs by our client's of motor vehicle no:**SDQ 8822 E**, which was involved in the above accident. Our client's vehicle was damaged and. We now claiming against you for costs of repair on property damage and loss of use.

In order that you are the insurer of vehicle no:**SHF 207 U** are willing to DIRECT SETTLEMENT on property damage and loss of use. We shall be grateful if you could kindly settle the cost of repair directly with us. On this note we will be much appreciated and looking forward to your Confirmation of settlement.

Your Sincerely

Alan Quek  
Service Advisor  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)



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