From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Date: Mon, 31 Oct 2022 17:46 +0800

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: RE: SNM22D207705/C02/ SND3182B/LEWLC/ RE: Direct

Settlement - Accident Involving SND3182B (OI: CTI - TBA) and

SJP9092Y (TP: LKK REF - CC6/CTI22010710/pa3) on 26/10/2022

Attachments: 2 (Access the files in Attachments panel)

Dear Mei Kwan/Hsiao Tong

Attached herewith OI SAS & VF for your perusal.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224.7175. Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping

SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, October 31, 2022 1:55 PM **To:** Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Claims Dept of

CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D207705/C02/ SND3182B/LEWLC/ RE: Direct Settlement - Accident Involving SND3182B (OI: CTI - TBA) and SJP9092Y (TP: LKK REF - CC6/CTI22010710/pa3) on 26/10/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jenny, We refer to the above matter. Kindly let us have a copy of your insured's GIA report for our necessary action. Thank you. Best Regards, Mei Kwan | Admin LKK Auto Consultants Pte Ltd Phone: 6366 0055 | email: MeiKwan@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) **From:** Claims Dept of CTI < claimsdept@sg.cntaiping.com> Sent: Monday, 31 October 2022 10:13 AM To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>; Jenny Lew < jenny.lew@sg.cntaiping.com> Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com> Subject: O/R: SNM22D207705/C02/ SND3182B/LEWLC/ RE: Direct Settlement - Accident Involving SND3182B (OI: CTI - TBA) and SJP9092Y (TP: LKK REF - CC6/CTI22010710/pa3) on 26/10/2022 Dear all, Please note that officer in charge for this case is Jenny Lew. Claim no SNM22D207705/C02/ SND3182B/LEWLC. Dear Jenny, Pls revert LKK.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted. Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 Taiping SG Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Friday, 28 October 2022 4:40 pm

To: Claims Dept of CTI < com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SND3182B (OI: CTI - TBA) and SJP9092Y (TP: LKK REF -

CC6/CTI22010710/pa3) on 26/10/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Kang Car Repairers Pte Ltd - Kaki Bukit and TP repairer proposed for a direct settlement.

Note: no survey done yet.

Enclosed for your perusal is:

TP GIA report

•

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)