

## Meng Yan (LKK Auto)

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**From:** Bryan Ang (LKKAuto)  
**Sent:** Thursday, 27 October 2022 3:07 PM  
**To:** assignments  
**Subject:** FW: DM22HO01415 - Paper survey  
**Attachments:** DM22HO01415 - TP repair estimate.pdf; DM22HO01415 - TP supplementary list.pdf; DM22HO01415 - Damaged Photos\_compressed.pdf; TP - GBE6253Y (YN1565K) - GIA.pdf  
  
**Importance:** High

Hi

Open ref please under paper survey.

Best Regards,

**Bryan Ang**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)

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**From:** Chia Ka Wei <kawei.chia@eqinsurance.com.sg>

**Sent:** Friday, 21 October 2022 2:06 pm

**To:** Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

**Subject:** DM22HO01415 - Paper survey

**Importance:** High

Dear Bryan,

As spoken yesterday, we would like you to personally handle this paper re-survey.

We opine the TP repair estimate is grossly inflated at \$90k based on GIA report photos.

The repair limit is about \$23k and TP workshop is asking for repair cost of \$22k. However, we think it is still high, and we seek your 2<sup>nd</sup> opinion on repair costs.

Kindly please get back to us as soon as possible.

Thank you.

### Announcement

As we endeavour to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

**Chia Ka Wei**

Senior Manager | Claims



**EQ Insurance Company Limited**

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