

Meng Yan (LKK Auto)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Thursday, 27 October 2022 12:11 PM
To: assignments; admin-d
Cc: MTPRI; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)
Subject: FW: PRI for SNB9068U - Our Insured: SHB1120A on 20-10-2022

Ref: TAX/10/22/2067

Dear Yan,

Kindly survey on “ Without Prejudice” basis.

TP:SNB9068U
Insured: SHB1120A
Workshop: J.E.W AUTO PTE. LTD.

Thank you.

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Assessment Department <assessment@jewmotors.com>
Sent: Wednesday, 26 October 2022 3:36 pm
To: MTPRI <MTPRI@smrt.com.sg>
Cc: claims@jewmotors.com; admin@jewmotors.com; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>
Subject: Re: PRI for SNB9068U - Our Insured: SHB1120A on 20-10-2022

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign M/s LKK Mohamad Taufikh Bin Hamid to conduct the survey.

Kindly take note car not in yet.

Thank you.

Regards,

JOHN
Motor Claims Department
Tel: 9199 7483

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Wed, 26 Oct 2022 at 15:30, MTPRI <MTPRI@smrt.com.sg> wrote:

Ref: TAX/10/22/2067

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHB1120A as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 8 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. M/s LKK Steve Chen Tsue Yee

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: Huyen.Ong@strides.com.sg

From: Aini Binte <Aini@msfirstcapital.com.sg>
Sent: Wednesday, 26 October 2022 2:23 pm
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>; assessment@jewmotors.com; claims@jewmotors.com; admin@jewmotors.com; Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Subject: PRI for SNB9068U - Our Insured: SHB1120A on 20-10-2022

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen

For PRI.

Thanks & Regards

Aini

Motor Claims Department

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building|Singapore 048581

D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

A member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system

and notify the sender immediately by return e-mail.

From: Assessment Department <assessment@jewmotors.com>
Sent: Wednesday, 26 October 2022 12:13 pm
To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>
Cc: Claims Department <claims@jewmotors.com>; Admin Department <admin@jewmotors.com>
Subject: Accident involving SNB 9068 U & SHB 1120 A on 20/10/2022 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, CARZ HAVEN PTE LTD to notify you of the aforesaid accident involving our client's vehicle SNB9068U and your insured's vehicle SHB1120A on 20/10/2022 at 2234hrs along SIMS WAY TOWARDS (KPE/TPE).

This serves as a **NOTICE** that we are claiming against SHB1120A for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 60 Jalan Lam Huat #03-72 Carros Centre Singapore 737869

Contact Person: JOHN (9199 7483)

Contact Email: assessment@jewmotors.com

VEH IN (Date & Time) : 26/10/2022

PRS ARRANGEMENT (Date & Time) : 27/10/2022 after 1400hrs (Vehicle In)

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

JOHN

Motor Claims Department

Tel: 9199 7483