

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims**  
**Yr Ref: SLH9764K**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0921/2022/NH

From  
Telephone +65 -  
Telefax +65 -  
Email  
Our Dept  
Our Ref

29-May-2023

Date

1

Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SLH 9764 K - Audi Q7 2.0 TFSI QU**

With reference to the above-mentioned vehicle, no. **SLH 9764 K**, claimant, **Ms. Yan Jie**, please find the related document per attached.

1. A copy of the Original invoice no. 85018615 – S\$ 20,982.50.
2. A copy of the Discharge Voucher duly signed by client.

Premium Automobiles Pte Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Based on the above document, we would appreciate you could expedite the payment soonest possible.

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

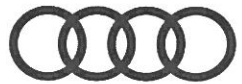
Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG Insurance – SLH 9764 K

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733  
Co. & GST Reg. No.: 199902271W

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

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Company Reg. No. 199902271W  
GST Reg. No. 199902271W

|                                                                                                                               |                                                                            |                                                                                                                                                |
|-------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|
| AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 079120 | Invoice No: 85018615<br>Date : 06/05/2023<br>Order : SLH9764K<br>Term : 30 | Account: A0006 (T 0)<br>AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 |
|-------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|

Regn No: SLH9764K (V 31274) Regn Date: 24/11/2016 Mileage: 18339 WIP No.: 46732

Model: Q7 2.0 TFSI QU (252 bhp) 4MB0I Chassis: WAUZZZ4M0HD008373 Engine: CYR 019949 Dept: U

You have been assisted by :- UB-Tony Foong ( 33 )

|   |                 | Details                                                                                                                                    | Qty      | Unit Price | Amount    |
|---|-----------------|--------------------------------------------------------------------------------------------------------------------------------------------|----------|------------|-----------|
| Q | EXC             | M: 8888<br>Insurance Excess/Liability                                                                                                      | -1000.00 | 1.00       | -1,000.00 |
| S | BODYWORK        | M:<br>TO REMOVE AND TRANSFER LHS FRONT DOOR AND<br>LHS REAR DOOR'S MULTI LOCK SYSTEM AND<br>POWER WINDOW DEVICES.INSPECT FOR DAMAGES.      | 720.00   | 1.00       | 720.00    |
| S | BODYWORK        | M:<br>TO DISMANTLE AND RENEW LHS FRONT DOOR<br>AND LHS REAR DOOR.REORGANISE CRASH<br>MANAGEMENT COMPONENTS.REINSTALL ALL<br>PARTS REMOVED. | 1200.00  | 1.00       | 1,200.00  |
| S | BODYWORK        | M:<br>TO RESPRAY LHS FRONT DOOR,LHS REAR DOOR,<br>2 DOOR COVER AND REAR DOOR WHEEL ARCH TRIM.                                              | 1800.00  | 1.00       | 1,800.00  |
| S | BODYWORK        | M:<br>TO RENEW LHS REAR RIM AND CARRY OUT WHEEL<br>ALIGNMENT.                                                                              | 280.00   | 1.00       | 280.00    |
| S | BODYWORK        | M:<br>TO CARRY OUT DIAGNOSTIC CHECK                                                                                                        | 192.00   | 1.00       | 192.00    |
| X | A4M0831051G     | (A) (SK) DOOR 22/11/20                                                                                                                     | 1.00     | 5466.00    | 4,372.80  |
| X | A4M0837911C     | (SK) SEAL                                                                                                                                  | 1.00     | 281.50     | 225.20    |
| X | AD 00940104     | CLEANER                                                                                                                                    | 1.00     | 73.70      | 58.96     |
| X | A4M0853959G GRU | COVER                                                                                                                                      | 1.00     | 733.50     | 586.80    |
| X | A4M2857409G 9B9 | MOUNTING                                                                                                                                   | 1.00     | 1664.00    | 1,331.20  |
| X | A4M0857535D     | (A) (SK) MIRROR-22/12                                                                                                                      | 1.00     | 1737.00    | 1,389.60  |
| X | A4M0845113      | 001606/(V) (SK) SIDE W                                                                                                                     | 1.00     | 290.50     | 232.40    |
| X | A4M0833051E     | DOOR                                                                                                                                       | 1.00     | 5708.00    | 4,566.40  |
| X | A4M0839911C     | SEAL                                                                                                                                       | 1.00     | 278.00     | 222.40    |
| X | A4M0839717C     | (A) (SK) (6) DOOR SEAL                                                                                                                     | 1.00     | 213.00     | 170.40    |
| X | A4M0853969G GRU | COVER                                                                                                                                      | 1.00     | 673.00     | 538.40    |
| X | A4M0854819A GRU | COVER                                                                                                                                      | 1.00     | 206.50     | 165.20    |
| X | A4M0601025C     | 001601/(SK) (4) RIM 19                                                                                                                     | 1.00     | 2266.00    | 1,812.80  |
| X | A311601361      | RUBBER VAL                                                                                                                                 | 1.00     | 3.70       | 2.96      |
| X | A4M0837199      | 001606/(V) (SK) CLIP-A                                                                                                                     | 16.00    | 1.40       | 17.92     |



**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SLH9764K**

**Norah Khai** From  
**6768 9911** Telephone +65 -  
**6841 1183** Telefax +65 -  
**Body Repair** Our Dept

PA/OD/0921/2022/MH Our Ref  
23-Dec-2022 Date  
1 Total Pages

**RE: CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER**

**Make & Model** : Audi Q7 2.0 TFSI  
**Vehicle Chassis No.** : WAUZZZ4M0HD008373  
**Vehicle Regn No.** : **SLH 9764 K**  
**Vehicle Mileage** : 18,339 KM  
**Vehicle Owner** : Ms. Yan Jie  
**Certificate No** : 2100490068-02  
**Own Damage Excess** : S\$ 1, 070.00 (Inclusive of 7% GST)  
**Accident Date** : 17/10/2022  
**Place** : **MACPHERSON ROAD TOWARDS  
PAYA LEBAR**  
**Repair Cost** : S\$ 20,982.56  
**WIP No.** : 46732  
**Repairer’s Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte  
Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

I/We certify that the vehicle has been fully repaired to my entire satisfaction  
and that payment of the repairer’s charges that are claimable under the  
policy will be deemed in full and final settlement of property claim only.

**Insured Signature** :   
**Time** : 1pm  
**Date** : 2/1/23