

Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Friday, 28 October 2022 6:20 PM
To: Claims Dept
Cc: SUR
Subject: RE: OD SCZ8781D DOA 20/10/2022

Dear Tony,

As instructed by our client, please proceed to repair the insured vehicle **SCZ 8781D, (Excess \$500.00)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency

Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Celine Fong on behalf of Huey Yon

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Friday, 28 October 2022 5:50 PM
To: claims@premiumauto.com.sg; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD SCZ8781D DOA 20/10/2022

Dear LKK,

Any update on repair approval?

Owner want collect the replacement car by tmr.

Thank you.

Best Regards,
Tony Foong
Senior Claims Advisor

❖ PREMIUM AUTOMOBILES

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 28 October 2022 4:38 PM

To: 'Abu Kassim, Noor Mariesa'

Cc: claims@premiumauto.com.sg

Subject: RE: OD SCZ8781D DOA 20/10/2022

Dear Mariesa,

Attached above is the amended GIA report for your kind reference.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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From: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>
Sent: Friday, 28 October 2022 4:02 PM
To: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: OD SCZ8781D DOA 20/10/2022

Dear Sir/Madam,

Please amend name in OI report according as per COI. Thank you.

AUDI AUTO PROTECTOR PRIVATE VEHICLE	
Name of Policyholder	: LOH CHEE WAI DESMOND
INSURED/POLICYHOLDER	
Is company?	No
Name Of Registered Owner	DESMOND LOH CHEE WAI
NRIC No	S1672700A

Best regards,
Mariesa Abu Kassim (Mariesa)
AIG
Claims Adjuster II
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #10-16 Singapore 079120
Tel +65 6830 7871
NoorMariesa.AbuKassim@aig.com | www.aig.sg

From: Abu Kassim, Noor Mariesa
Sent: Friday, October 28, 2022 3:20 PM
To: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: OD SCZ8781D DOA 20/10/2022

Dear Sir/Madam,

Kindly be informed coverage has been confirmed. Insured has called into AIG enquiring about a replacement car. Kindly assist insured to activate LOU soonest.

Thank you,
Best regards,
Mariesa Abu Kassim (Mariesa)
AIG
Claims Adjuster II
Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120

Tel +65 6830 7871

NoorMariesa.AbuKassim@aig.com | www.aig.sg

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