

Meng Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 27 October 2022 10:28 AM
To: Assessment Department; SUR; assignments
Cc: Claims Department; Admin Department; Claims Dept of CTI
Subject: RE: OUR REF: SNM22D207554/C02/ SMZ7401P/LEWLC & YOUR REF: GBJ 987 B TO CONDUCT PRS & REVERT ON LIABILITY DOA: 20.10.2022

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.
Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Assessment Department <assessment@ignitemotors.io>
Sent: Thursday, 27 October 2022 10:23 am
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Department <claims@ignitemotors.io>; Admin Department <admin@ignitemotors.io>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D207554/C02/ SMZ7401P/LEWLC & YOUR REF: GBJ 987 B TO CONDUCT PRS & REVERT ON LIABILITY DOA: 20.10.2022

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WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign 9. Mohd Taufikh (LKK) to conduct the survey.

Thank you.

Regards,

Glenn Lee
Motor Claims Department
Tel: 9667 1996

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Thu, 27 Oct 2022 at 10:14, Jenny Lew <jenny.lew@sg.entaiping.com> wrote:

Without Prejudice

Our reference: SNM22D207554/C02/SMZ7401P/lewlc

Your reference: GBJ987B

Dear Sirs / Madam,

ACCIDENT INVOLVING SMZ7401P & GBJ987B on 20/10/2022

We refer to your email of 26/10/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Assessment Department <assessment@ignitemotors.io>

Sent: Thursday, 27 October 2022 10:03 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Department <claims@ignitemotors.io>; Admin Department <admin@ignitemotors.io>

Subject: Re: OUR REF: SNM22D207554/C02/ SMZ7401P/LEWLC & YOUR REF: GBJ 987 B TO CONDUCT PRS & REVERT ON LIABILITY DOA: 20.10.2022

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WITHOUT PREJUDICE,

Dear Sir / Mdm,

May I have the list of surveyor please.

Do take note that we won't be liable for the loss of rental during the waiting period.

Thank you.

Regards,

Glenn Lee

Motor Claims Department

Tel: 9667 1996

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On Thu, 27 Oct 2022 at 10:01, Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Jenny,

Please refer to the below email.

Please conduct **GBJ 987 B & revert liability** soonest possible.

Please contact our claims department Jenny Lew **6389 6172** the officer in charge or **6389 6116** should you require our assistance.

Kindly quote our claim reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Assessment Department <assessment@ignitemotors.io>
Sent: Wednesday, 26 October 2022 2:05 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Claims Department <claims@ignitemotors.io>; Admin Department <admin@ignitemotors.io>
Subject: Accident involving GBJ 987 B & SMN 7401 P on 20/10/2022 (PRE-REPAIR SURVEY REQUEST)

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Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, PRISM TECH PRIVATE LIMITED to notify you of the aforesaid accident involving our client's vehicle GBJ987B and your insured's vehicle SMN7401P on 20/10/2022 at 2000HRS along PIE TWDS CHANGI BEFORE PAYA LEBAR EXIT .

This serves as a **NOTICE** that we are claiming against SMN7401P for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-54 Premier @ Kaki Bukit Singapore 415875

Contact Person: GLENN (9667 1996)

Contact Email : assessment@ignitemotors.io

VEH IN (Date & Time) : 26/10/2022

PRS ARRANGEMENT (Date & Time) : 27/10/2022 after 0930hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

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GLENN LEE

Motor Claims Department

