

Meng Yan (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Thursday, 27 October 2022 2:30 PM
To: chan pick yuen; Admin A; admin-d; Mei Kwan (LKKAuto)
Cc: Admin
Subject: RE: SMM6834Z & YN1679R (DOA: 21.10.2022)

Hi LKK,

*** Insured has not report.

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Thursday, 27 October 2022 1:36 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: SMM6834Z & YN1679R (DOA: 21.10.2022)

Dear Sir/ Mdm ,

Please let us have your surveyor reply soon . Thanks

Best Regards
Chris Chan

Get [Outlook for iOS](#)

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Wednesday, October 26, 2022 3:02:43 PM
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; gfautomobile@singnet.com.sg
<gfautomobile@singnet.com.sg>
Subject: Re: SMM6834Z & YN1679R (DOA: 21.10.2022)

Dear Sir/ Mdm ,

LKK Auto consultant. Thanks

Best Regards
Chris Chan
Green Forest Automobile Pte Ltd
Hp:92712214

Get [Outlook for iOS](#)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Wednesday, October 26, 2022 2:37:33 PM
To: gfautomobile@singnet.com.sg <gfautomobile@singnet.com.sg>; chris_chanbebe@hotmail.com
<chris_chanbebe@hotmail.com>
Subject: FW: SMM6834Z & YN1679R (DOA: 21.10.2022)

Dear Chris

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhilah
Autoprobe (Temp unavailable)	Tay Beng Hee (Temp unavailable)
Perfect Automobile	Gary Chuah
AIS (Temp unavailable)	Looi (Temp unavailable)
Formteam (FTA)	Gary Soon
Genesis (Temp unavailable)	Roy (Temp unavailable)
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.
8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Wednesday, 26 October 2022 12:35 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Dillen Selvarajoo <dillen.selvarajoo@ergo.com.sg>
Subject: Fwd: SMM6834Z & YN1679R (DOA: 21.10.2022)

Dear Sir/ Mdm ,

Please let us have your reply soon . Thanks

Get [Outlook for iOS](#)

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Tuesday, October 25, 2022 5:01 PM
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: SMM6834Z & YN1679R (DOA: 21.10.2022)

Dear Sir/ Mdm ,

Enclosed is the GIA report , Lta search .

Please let us have your 10 name list of surveyor to survey our client vehicle: SMM6834Z . Thanks

Best Regards

Chris Chan

Green Forest Automobile Pte Ltd

Hp:92712214

Get [Outlook for iOS](#)

From: GFA <gfautomobile@singnet.com.sg>
Sent: Tuesday, October 25, 2022 4:46:20 PM
To: chris_chanbebe@hotmail.com <chris_chanbebe@hotmail.com>
Subject: New Case - SMM 6834Z (DOA: 21.10.2022)

Hi Chris,

Whatsapp down. Can only send by email. Please arrange for survey

Thanks

Best Regards,
Eileen



Green Forest Automobile Pte Ltd

8 Kaki Bukit Avenue 4, #05-25,

Premier@Kaki Bukit, Singapore 415875

T: 6384-6383 | F: 6384-6381 | E: gfautomobile@singnet.com.sg

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.