

Celine Fong (LKKAUTO)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Wednesday, 29 March 2023 8:59 AM
To: Celine Fong (LKKAUTO)
Cc: SUR
Subject: RE: SMM6834Z & YN1679R (DOA: 21.10.2022)

CDMCG22002290

Officer : Ai Ngoh

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
Senior Executive, Claims

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower 3
Singapore 038988
DID.: +65 6829 9197

ivy.yong@ergo.com.sg | www.ergo.com.sg



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From: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>
Sent: Tuesday, 28 March 2023 7:18 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SMM6834Z & YN1679R (DOA: 21.10.2022)

Dear Pauline,

Please provide claim number.

Thank you.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Thursday, October 27, 2022 2:30 PM

To: chan pick yuen <chris_chanbebe@hotmail.com>; Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin <support@insurlogic.net>

Subject: RE: SMM6834Z & YN1679R (DOA: 21.10.2022)

Hi LKK,

*** Insured has not report.

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,

Pauline Soh

Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: chan pick yuen <chris_chanbebe@hotmail.com>

Sent: Thursday, 27 October 2022 1:36 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SMM6834Z & YN1679R (DOA: 21.10.2022)

Dear Sir/ Mdm ,

Please let us have your surveyor reply soon . Thanks

Best Regards
Chris Chan

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From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Wednesday, October 26, 2022 3:02:43 PM
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; gfautomobile@singnet.com.sg
<gfautomobile@singnet.com.sg>
Subject: Re: SMM6834Z & YN1679R (DOA: 21.10.2022)

Dear Sir/ Mdm ,

LKK Auto consultant. Thanks

Best Regards
Chris Chan
Green Forest Automobile Pte Ltd
Hp:92712214

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From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Wednesday, October 26, 2022 2:37:33 PM
To: gfautomobile@singnet.com.sg <gfautomobile@singnet.com.sg>; chris_chanbebe@hotmail.com
<chris_chanbebe@hotmail.com>
Subject: FW: SMM6834Z & YN1679R (DOA: 21.10.2022)

Dear Chris

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhilah
Autoprobe (Temp unavailable)	Tay Beng Hee (Temp unavailable)
Perfect Automobile	Gary Chuah
AIS (Temp unavailable)	Looi (Temp unavailable)
Formteam (FTA)	Gary Soon
Genesis (Temp unavailable)	Roy (Temp unavailable)
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,
Pauline Soh

Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Wednesday, 26 October 2022 12:35 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Dillen Selvarajoo <dillen.selvarajoo@ergo.com.sg>
Subject: Fwd: SMM6834Z & YN1679R (DOA: 21.10.2022)

Dear Sir/ Mdm ,

Please let us have your reply soon . Thanks

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From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Tuesday, October 25, 2022 5:01 PM
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: SMM6834Z & YN1679R (DOA: 21.10.2022)

Dear Sir/ Mdm ,

Enclosed is the GIA report , Lta search .

Please let us have your 10 name list of surveyor to survey our client vehicle: SMM6834Z . Thanks

Best Regards
Chris Chan
Green Forest Automobile Pte Ltd
Hp:92712214

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From: GFA <gfautomobile@singnet.com.sg>
Sent: Tuesday, October 25, 2022 4:46:20 PM
To: chris_chanbebe@hotmail.com <chris_chanbebe@hotmail.com>
Subject: New Case - SMM 6834Z (DOA: 21.10.2022)

Hi Chris,

Whatsapp down. Can only send by email. Please arrange for survey

Thanks

Best Regards,
Eileen



Green Forest Automobile Pte Ltd

8 Kaki Bukit Avenue 4, #05-25,

Premier@Kaki Bukit, Singapore 415875

T: 6384-6383 | F: 6384-6381 | E: gfautomobile@singnet.com.sg

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