

Meng Yan (LKK Auto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Thursday, 27 October 2022 9:54 AM
To: Zoom Autowerks; SUR; assignments
Subject: RE: OUR REF: SNM22D207610/C02/ SNF5P/TANCHC & YOUR REF: SMX 7832 P TO CONDUCT PRS & REVERT ON LIABILITY

WITHOUT PREJUDICE

Dear Sir/Mdm,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Marcus to conduct the PRS.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Zoom Autowerks <zoomautowerks@gmail.com>
Sent: Thursday, 27 October 2022 9:52 am
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D207610/C02/ SNF5P/TANCHC & YOUR REF: SMX 7832 P TO CONDUCT PRS & REVERT ON LIABILITY

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear All,

Please arrange Marcus Chua from LkK.

On Wed, Oct 26, 2022, 14:12 Jacqueline Tan <jacqueline.tan@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM22D207610/C02/SNF5P/TANCHC

Your reference: SMX 7832 P

Dear Sirs,

ACCIDENT INVOLVING SNF5P & SMX7832P ON 22/10/2022

We refer to your email of 26/10/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant' s vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 26 October 2022 1:13 pm

To: Zoom Autowerks <zoomautowerks@gmail.com>; Jacqueline Tan
<jacqueline.tan@sg.cntaiping.com>

Subject: OUR REF: SNM22D207610/C02/ SNF5P/TANCHC & YOUR REF: SMX 7832 P TO CONDUCT PRS
& REVERT ON LIABILITY

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Jacqueline,

Please refer to the below email.

Please conduct **SMX 7832 P & revert liability** soonest possible.

Please contact our claims department Jacqueline Tan **6389 6185** the officer in charge or **6389 6116** should you require our assistance.

Kindly quote our claim reference number when replying.

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claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Zoom Autowerks <zoomautowerks@gmail.com>
Sent: Wednesday, 26 October 2022 1:03 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Pre-Repair Inspection for SMX 7832 P // Accident on 22/10/2022 @ 11:30HR at along Enggor Street x Tanjong Pagar Road involving Vehicle Number SMX 7832 P & SNF 5 P

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

We are instructed by Muhammad Nazri Bin Shahar to notify you of a road traffic accident on 22/10/2022

at about 11:30HR along Enggor Street x Tanjong Pagar Road involving our client's vehicle registration number SMX 7832 P and vehicle registration number SNF 5 P driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53 Singapore 417808.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -