

## Meng Yan (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Thursday, 27 October 2022 3:29 PM  
**To:** raymond@bhh.com.sg; assignments  
**Cc:** stephanie@bhh.com.sg  
**Subject:** RE: OUR REF: SNM22D206796/C02/ GBC7337T/CHNGPW & YOUR REF: FBN8679S  
& REVERT ON LIABILITY TO CONDUCT PRS DOA: 21.09.2022

**Without Prejudice, Save as to Costs**

Dear LKK

Please refer to below email and liaise with third party workshop.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** raymond@bhh.com.sg <raymond@bhh.com.sg>  
**Sent:** Thursday, October 27, 2022 3:26 PM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Cc:** stephanie@bhh.com.sg  
**Subject:** RE: OUR REF: SNM22D206796/C02/ GBC7337T/CHNGPW & YOUR REF: FBN8679S & REVERT ON LIABILITY TO CONDUCT PRS DOA: 21.09.2022

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Dear Adeline,

Please assign the pre-repair survey to Marcus Chua of LKK.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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\*TOWING TO BAN HOCK HIN CO PTE LTD WORKSHOP ONLY.

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WWW.BHH.COM.SG

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** Thursday, 27 October 2022 3:12 PM

**To:** [stephanie@bhh.com.sg](mailto:stephanie@bhh.com.sg)

**Cc:** [raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)

**Subject:** RE: OUR REF: SNM22D206796/C02/ GBC7337T/CHNGPW & YOUR REF: FBN8679S & REVERT ON LIABILITY TO CONDUCT PRS DOA: 21.09.2022

**Without Prejudice, Save as to Costs**

Our reference: **SNM22D206796 C02/ GBC7337T /Chngpw**

Your reference: FBN8679S

Dear Sirs

**ACCIDENT INVOLVING GBC7337T & FBN8679S ON 21/09/2022**

We refer to your email of 26/10/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
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2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, October 27, 2022 11:28 AM

**To:** [stephanie@bhh.com.sg](mailto:stephanie@bhh.com.sg); Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** [raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)

**Subject:** OUR REF: SNM22D206796/C02/ GBC7337T/CHNGPW & YOUR REF: FBN8679S & REVERT ON LIABILITY TO CONDUCT PRS DOA: 21.09.2022

**WITHOUT PREJUDICE**  
**via EMAIL ONLY**

Dear Adeline,

Please refer to the below email.

Please conduct **PRS FBN8679S & revert liability** soonest possible.

Please contact our claims department Adeline Chng **6389 6155** the officer in charge or **6389 6116** should you require our assistance.

**\*Kindly quote our claim reference number when replying.\***

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Thank you  
Chong Boon Sen  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** [stephanie@bhh.com.sg](mailto:stephanie@bhh.com.sg) <[stephanie@bhh.com.sg](mailto:stephanie@bhh.com.sg)>  
**Sent:** Wednesday, 26 October 2022 5:37 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** [raymond@bhh.com.sg](mailto:raymond@bhh.com.sg); [stephanie@bhh.com.sg](mailto:stephanie@bhh.com.sg)  
**Subject:** Accident Involving FBN8679S/GBC7337T on 21 Sep 22

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We attached the 3rd party claim documents for your perusal.

Appreciate for you to arrange for the pre-repair survey.

Thank you and have a great day!  
Please feel free to contact me if you have any questions.

*Stephanie Gan*

Retail Manager  
Tel: (65) 6281 6520 Ext 236  
Mobile: +65 9800 3299

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TO BHH WORKSHOP WHEN YOUR MOTORBIKE BREAKDOWN.  
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\*VALID FOR 12 MONTHS FROM THE DATE OF MOTOR INSURANCE PURCHASED.  
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