Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)

Sent: Tuesday, 29 November 2022 11:44 AM

To: alvintng80@yahoo.com.sg

Cc: SUR

Subject: RE: CHINA-OD SMQ 7045G DOA: 22/10/2022

Attachments: SMQ7045G SUPP.pdf

Dear Alvin,

Please proceed the supplementary as attached with our surveyor marking and take note that the **cost plus 10% instead of 20% and repair cost on part by part basis.**

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Monday, 31 October 2022 4:52 PM

To: alvintng80@yahoo.com.sg **Cc:** SUR <sur@lkkauto.com>

Subject: CHINA-OD SMQ 7045G DOA: 22/10/2022

Dear Alvin,

As instructed by our client, please proceed to repair the insured vehicle SMQ 7045G at cost plus 10% instead of 20% and repair cost on part by part basis. (Excess \$500/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)