Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)

Sent: Thursday, 22 December 2022 2:44 PM

To:alvintng80@yahoo.com.sgCc:SUR; Kenneth Kong (LKKAuto)

Subject: RE: CHINA-OD SMQ 7045G DOA: 22/10/2022

Dear Alvin,

Please take note the that the cost of repair of \$5,754.60 before excess \$500.00.

Best Regards,

Shiau Chan (Ms) | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com> Sent: Wednesday, 7 December 2022 3:17 PM

To: alvintng80@yahoo.com.sg

Cc: SUR <sur@lkkauto.com>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>

Subject: RE: CHINA-OD SMQ 7045G DOA: 22/10/2022

Dear Alvin,

Without Prejudice

We will be advising our principal a cost of repair of \$5,754.60 with 5 days of repair, subject to their approval.

Best Regards,

Shiau Chan (Ms) | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <<u>siewsc@lkkauto.com</u>> Sent: Tuesday, 29 November 2022 11:44 AM

To: alvintng80@yahoo.com.sg Cc: SUR <<u>sur@lkkauto.com</u>>

Subject: RE: CHINA-OD SMQ 7045G DOA: 22/10/2022

Dear Alvin,

Please proceed the supplementary as attached with our surveyor marking and take note that the cost plus 10% instead of 20% and repair cost on part by part basis.

Best Regards,

Shiau Chan (Ms) | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <<u>siewsc@lkkauto.com</u>>

Sent: Monday, 31 October 2022 4:52 PM

To: alvintng80@yahoo.com.sg
Cc: SUR < sur@lkkauto.com>

Subject: CHINA-OD SMQ 7045G DOA: 22/10/2022

Dear Alvin,

As instructed by our client, please proceed to repair the insured vehicle **SMQ 7045G at cost plus 10% instead of 20% and repair cost on part by part basis.** (Excess \$500/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)