

Meng Yan (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 26 October 2022 4:31 PM
To: Zoom Autowerks; assignments
Cc: THISMARKETING@GMAIL.COM; Claims Dept of CTI; fredrickchee; Alfred Toh
Subject: RE: OUR REF: SNM22D207636 /C02/ SKS9495R /TOHHS & YOUR REF: SKK 119 D TO CONDUCT PRS & REVERT ON LIABILITY

WITHOUT PREJUDICE

YOUR REF: SKK119D

OUR REF: SNM22D207636/C02/SKS9495R/TOHHS – ACCIDENT NOT REPORTED

Dear Sirs

Contents of your email duly noted.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to arrange survey on SKK119D in the first instance while waiting for Insured to file Accident Report prior to our next course of action..(email below refers)

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Zoom Autowerks <zoomautowerks@gmail.com>
Sent: Wednesday, 26 October 2022 3:29 pm
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: THISMARKETING@GMAIL.COM; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; fredrickchee <fredrickchee@this.com.sg>
Subject: Re: OUR REF: SNM22D207636 /C02/ SKS9495R /TOHHS & YOUR REF: SKK 119 D TO CONDUCT PRS & REVERT ON LIABILITY

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear All,

Please arrange Marcus Chua from LKK.

On Wed, Oct 26, 2022, 15:26 Alfred Toh <alfred.toh@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

YOUR REF: SKK119D

OUR REF: SNM22D207636/C02/SKS9495R/TOHHS - ACCIDENT NOT REPORTED

Dear Sirs

We refer to your email of 26 October 2022 at 1.17 am pertaining to the accident involving SKS9495R and SKK119D on 25 October 2022 at/about 1325 hours along PIE towards Changi.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 26 October 2022 1:44 pm

To: Zoom Autowerks <zoomautowerks@gmail.com>; Alfred Toh
<alfred.toh@sg.cntaiping.com>

Subject: OUR REF: SNM22D207636 /C02/ SKS9495R /TOHHS & YOUR REF: SKK 119 D TO
CONDUCT PRS & REVERT ON LIABILITY

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Alfred,

Please refer to the below email.

Please conduct **SKK 119 D & revert liability** soonest possible.

Please contact our claims department Alfred Toh the officer in charge or **6389 6116** should you require our assistance.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Zoom Autowerks <zoomautowerks@gmail.com>

Sent: Wednesday, 26 October 2022 1:17 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Pre-Repair Inspection for SKK 119 D // Accident on 25/10/2022 @ 13:25HR at along PIE(Changi) after Jurong West Avenue 1 involving Vehicle Number SKK 119 D & SKS 9495 R

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

We are instructed by Lau Jia Yang Andy to notify you of a road traffic accident on 25/10/2022

at about 13:25HR along PIE(Changi) after Jurong West Avenue 1 involving our client's vehicle registration number SKK 119 D and vehicle registration number SKS 9495 R driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53 Singapore 417808.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -