

## Mei Kwan (LKKAUTO)

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Thursday, 10 November 2022 10:16 AM  
**To:** 'ENG HUEY NI'  
**Cc:** MT\_Claim\_SG; Hsiao Tong (LKKAUTO); CS A Team; Admin A  
**Subject:** RE: REMINDER- TP SURVEY / ENQUIRY OF LIABILITY - SJL4171G, doa 21/10/22 (Yr insured YP1980J) // Lonpac ref: 22/22/22/VC06/026453 \*\*\* LKK REF: CC4/LPC22010622/Kpa3  
**Attachments:** LKK SURVEY PHOTO.pdf; Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf

Dear Huey Ni,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ENG HUEY NI <hneng@lonpac.com>  
**Sent:** Thursday, 27 October 2022 1:45 PM  
**To:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: REMINDER- TP SURVEY / ENQUIRY OF LIABILITY - SJL4171G, doa 21/10/22 (Yr insured YP1980J) // Lonpac ref: 22/22/22/VC06/026453 \*\*\* LKK REF: CC4/LPC22010622/Kpa3

## Lonpac External - Confidential

Hi Mei Kwan,

We attach OI GIA for your perusal.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 27 October 2022 12:51 pm

**To:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: REMINDER- TP SURVEY / ENQUIRY OF LIABILITY - SJL4171G, doa 21/10/22 (Yr insured YP1980J) // Lonpac ref: 22/22/22/VC06/026453 \*\*\* LKK REF: CC4/LPC22010622/Kpa3

Dear Huey Ni,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>

**Sent:** Thursday, 27 October 2022 10:53 am

**To:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: REMINDER- TP SURVEY / ENQUIRY OF LIABILITY - SJL4171G, doa 21/10/22 (Yr insured YP1980J) // Lonpac ref: 22/22/22/VC06/026453

Dear Huey Ni,

Thank you for the assignment.

Best Regards,

Yan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>

**Sent:** Wednesday, 26 October 2022 4:41 PM

**To:** 'June Phua (Cheng Hoe)' <[junehua@singnet.com.sg](mailto:junehua@singnet.com.sg)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** FW: REMINDER- TP SURVEY / ENQUIRY OF LIABILITY - SJL4171G, doa 21/10/22 (Yr insured YP1980J) // Lonpac  
ref: 22/22/22/VC06/026453

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WITHOUT PREJUDICE

Hi June,

We spoke.

Liability is clear. We are prepared to do a direct settlement based on our surveyor's recommendation.

Please let us have your estimate and please liaise with our appointed surveyor from LKK for survey.

Hi Yan,

Please assist to arrange survey with Cheng Hoe Motor. Thanks

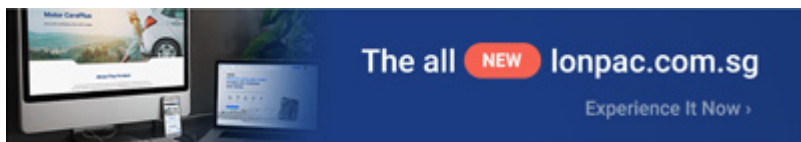
Best Regards

Eng Huey Ni

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** June Phua ( Cheng Hoe Motor) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>

**Sent:** Wednesday, 26 October 2022 3:32 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** REMINDER- TP SURVEY / ENQUIRY OF LIABILITY - SJL4171G, doa 21/10/22 (Yr insured YP1980J)

RE-SEND

Thank you.

Rgds

June

Cheng Hoe Motor Pte Ltd

Tel : 67556142

Fax : 67557719

Email- [chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)

**From:** June Phua ( Cheng Hoe Motor)

**Sent:** Tuesday, October 25, 2022 2:20 PM

**To:** MT\_Claim\_SG

**Subject:** TP SURVEY / ENQUIRY OF LIABILITY - SJL4171G, doa 21/10/22 (Yr insured YP1980J)

Dear Sir/Madam,

**OUR CLIENT – SJL4171G**

**DOA : 21/10/22 @2150hrs**

**YR INSURED : YP1980J**

Attached our client report.

**(1) Pls assist to arrange for survey ;**

**(2) Kindly advise on liability and are you agree on DIRECT SETTLEMENT?**

Thank you.

Rgds,

June

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719