

Hsiao Tong (LKKAUTO)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Monday, 26 June 2023 10:55 AM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: ORef: 22/22/22/VC06/026453 - Approval for TPD(DS) - Accident involving YP1980J(OI) & SJL4171G on 21.10.2022

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Hi Hsiao Tong,

Please proceed as proposed.

Thank you.

Best Regards

Eng Huey Ni
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, May 31, 2023 12:56 PM
To: ENG HUEY NI <hneng@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: [SEEK MANDATE] - SJL4171G, doa 21/10/22 (Yr insured YP1980J) // Lonpac ref: 22/22/22/VC06/026453 ***
LKK REF: CC4/LPC22010622/Kpa3

Your ref: **22/22/22/VC06/026453**
Our ref : CC4/LPC22010622/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP1980J(LONPAC) AND SJL4171G(TP) ON 21/10/2022

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he reversed and hit third party vehicle.

We seek your approval to offer repairer "CHENG HOE MOTOR PTE LTD" at **\$5,023.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 7% GST)	\$ 6,271.57	\$ 4,601.00 (\$4,300.00 + 7%GST)
2. Loss of USE (9days x \$60.00)	\$ 540.00	\$ 420.00 (7DAYS X \$60.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 6,813.57	<u>\$ 5,023.00</u>

Surveyor recommended 5days for repair + 1SUNDAY + 1PRS = 7DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, November 10, 2022 10:16 AM

To: ENG HUEY NI <hneng@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REMINDER- TP SURVEY / ENQUIRY OF LIABILITY - SJL4171G, doa 21/10/22 (Yr insured YP1980J) // Lonpac ref: 22/22/22/VC06/026453 *** LKK REF: CC4/LPC22010622/Kpa3

Dear Huey Ni,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Thursday, 27 October 2022 1:45 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REMINDER- TP SURVEY / ENQUIRY OF LIABILITY - SJL4171G, doa 21/10/22 (Yr insured YP1980J) // Lonpac ref: 22/22/22/VC06/026453 *** LKK REF: CC4/LPC22010622/Kpa3

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Hi Mei Kwan,

We attach OI GIA for your perusal.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 27 October 2022 12:51 pm

To: ENG HUEY NI <hneng@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: REMINDER- TP SURVEY / ENQUIRY OF LIABILITY - SJL4171G, doa 21/10/22 (Yr insured YP1980J) // Lonpac ref: 22/22/22/VC06/026453 *** LKK REF: CC4/LPC22010622/Kpa3

Dear Huey Ni,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Thursday, 27 October 2022 10:53 am

To: ENG HUEY NI <hneng@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: RE: REMINDER- TP SURVEY / ENQUIRY OF LIABILITY - SJL4171G, doa 21/10/22 (Yr insured YP1980J) // Lonpac ref: 22/22/22/VC06/026453

Dear Huey Ni,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Wednesday, 26 October 2022 4:41 PM

To: 'June Phua (Cheng Hoe)' <junephua@singnet.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: FW: REMINDER- TP SURVEY / ENQUIRY OF LIABILITY - SJL4171G, doa 21/10/22 (Yr insured YP1980J) // Lonpac ref: 22/22/22/VC06/026453

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WITHOUT PREJUDICE

Hi June,

We spoke.

Liability is clear. We are prepared to do a direct settlement based on our surveyor's recommendation.

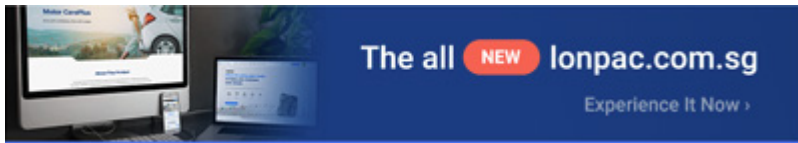
Please let us have your estimate and please liaise with our appointed surveyor from LKK for survey.

Hi Yan,

Please assist to arrange survey with Cheng Hoe Motor. Thanks

Best Regards

Eng Huey Ni
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Wednesday, 26 October 2022 3:32 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: REMINDER- TP SURVEY / ENQUIRY OF LIABILITY - SJL4171G, doa 21/10/22 (Yr insured YP1980J)

RE-SEND

Thank you.

Rgds
June
Cheng Hoe Motor Pte Ltd
Tel : 67556142
Fax : 67557719
Email- chmotor@singnet.com.sg

From: June Phua (Cheng Hoe Motor)
Sent: Tuesday, October 25, 2022 2:20 PM
To: MT_Claim_SG
Subject: TP SURVEY / ENQUIRY OF LIABILITY - SJL4171G, doa 21/10/22 (Yr insured YP1980J)

Dear Sir/Madam,

OUR CLIENT – SJL4171G
DOA : 21/10/22 @2150hrs
YR INSURED : YP1980J

Attached our client report.

(1) Pls assist to arrange for survey ;

(2) Kindly advise on liability and are you agree on DIRECT SETTLEMENT?

Thank you.

Rgds,

June

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719