

Huey Yon (LKKAUTO)

From: Huey Yon (LKKAUTO)
Sent: Friday, 4 November 2022 1:03 PM
To: Claims
Cc: SUR
Subject: RE: URGENT - OD CLAIM FOR SNA 782 E, DOA: 23/10/2022 - KS
Attachments: Supplementary.pdf

Dear Sir/Mdm,

Please proceed the supplementary as attached with our surveyor marking

Best Regards,

Huey Yon | case handler
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>
Sent: Monday, 31 October 2022 5:16 PM
To: Claims <claims@premiumauto.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: URGENT - OD CLAIM FOR SNA 782 E, DOA: 23/10/2022 - KS

Dear Siti,

As instructed by our client, please proceed to repair the insured vehicle SNA 782E (**Excess \$800/-**).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Huey Yon | case handler
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>
Sent: Friday, 28 October 2022 9:19 AM

To: Claims <claims@premiumauto.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: URGENT - OD CLAIM FOR SNA 782 E, DOA: 23/10/2022 - KS

Dear Siti,

Not yet, we still pending insurance approval.

Best Regards,

Huey Yon | case handler

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 28 October 2022 9:11 AM

To: SUR <sur@lkkauto.com>; admin-d <admin-d@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: URGENT - OD CLAIM FOR SNA 782 E, DOA: 23/10/2022 - KS

Good morning Sur/Yan,

On behalf of Service Advisor: Kee Siang

Kindly expedite on repair approval.

Please note vehicle is in.

Thank you.

Best Regards,

Siti Muhaini

Claims Administrator

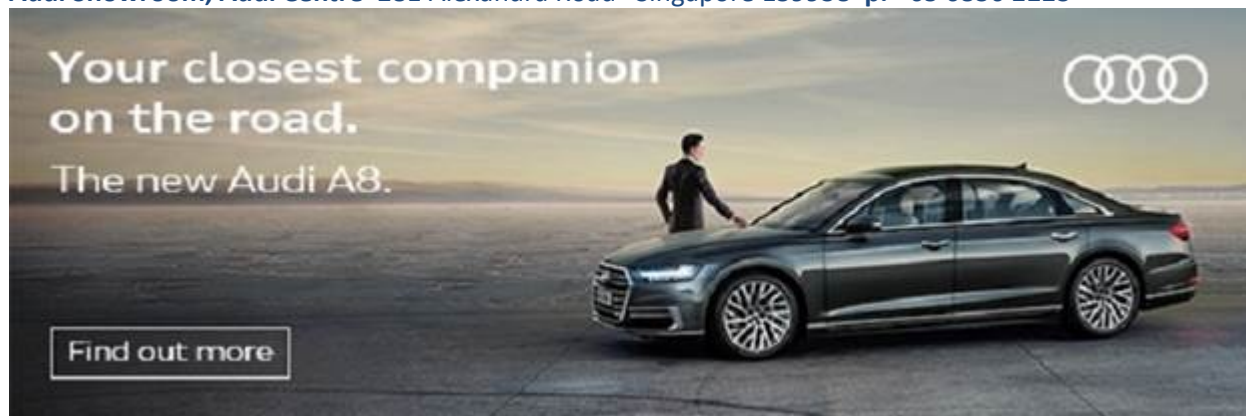
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 27 October 2022 4:18 PM
To: sur@lkkauto.com; admin-d@lkkauto.com
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SNA 782 E, DOA: 23/10/2022 - KS

Dear Sur/Yan,

On behalf of Service Advisor: Kee Siang

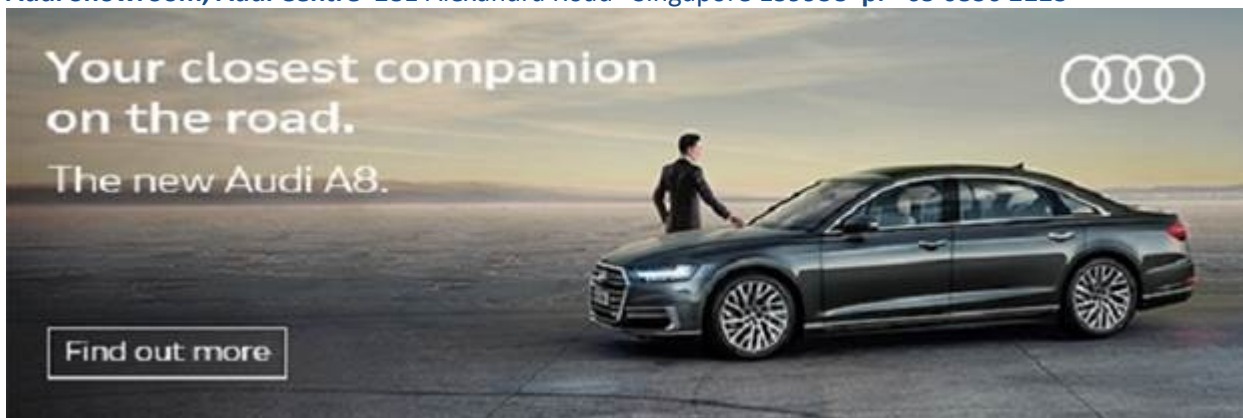
Kindly expedite on repair approval.

Please note vehicle is in.

Thank you.

Best Regards,
Siti Muhaini
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
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From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 27 October 2022 8:36 AM
To: claims@premiumauto.com.sg; sur@lkkauto.com; admin-d@lkkauto.com
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SNA 782 E, DOA: 23/10/2022 - KS

Good morning Sur/Yan,

On behalf of Service Advisor: Kee Siang

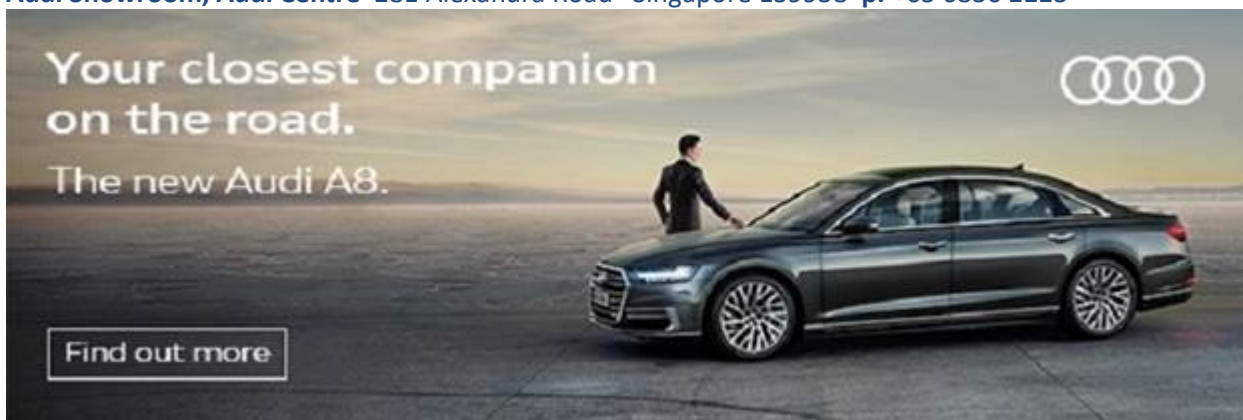
Kindly advise on repair approval.

Note vehicle is in

Thank you.

**Best Regards,
Siti Muhaini
Claims Administrator**

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From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 25 October 2022 10:32 AM
To: sur@lkkauto.com; admin-d@lkkauto.com
Cc: claims@premiumauto.com.sg
Subject: OD CLAIM FOR SNA 782 E, DOA: 23/10/2022 - KS

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 26/10/2022 @10am. 24 Benoi Sector, S629857. Vehicle Tow-In.

Thank you.

**Best Regards,
En Qi Lim
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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